



TRAINING ANNOUNCEMENT

Communicating with Clients: Tools for Effective Representation

This training will focus on overcoming barriers to communication with clients, including language, literacy and disability. We will focus on client services issues such as working with clients as customers, getting and using feedback from clients, and different models of attorney/client interaction. We will also discuss ethical issues relating to communicating with clients.

Date: Monday November 19th, 2012

Time: 2:00PM - 5:00PM

Location:

Legal Services NYC Central Office
40 Worth St. Suite 606 (between Church St. and West Broadway)

Photo ID is required to enter the building

Trainers:

Sateesh Nori

Director of Housing Litigation
Bedford-Stuyvesant Community Legal Services

Rachel Hannaford

Staff Attorney
South Brooklyn Legal Services

Credits:

Ethics and Professionalism: 3.00

To register for this training please visit us at
www.learningcenter.legalservicesnyc.org

E-mail all questions to learningcenter@ls-nyc.org

Please note: NO ADMITTANCE without prior registration. Payment (if applicable) is also required.
Scholarships are available upon request and are granted based on need.