

Pre-Conference Agenda Tuesday, November 17, 2009

8:00 am – 11:00 am Registration- You Must First Register at the NLADA registration counter

8:00 am – 9:00 am Continental Breakfast and Sign in at N-LAAN Table

(Centennial A)

(Centennial

8:30 am Welcome (Centennial A)

Opening Remarks-Patricia Medige, Colorado Legal Services

Overview of N-LAAN accomplishments- (Pat) Federal LEP Group, SSA- Nadia Firozvi

Courts- Laura Abel

Federal HHS Advocacy- Jodie Berger

N-LAAN website- Mike Mule

9:00 am – 10:15 am Session I: Serving LEP Clients: Beyond Language Assistance Services (Centennial A)

Training for Staff - Amy Taylor

Multi-lingual Websites- Leah Margulies Testing Bilingual Staff- Kate Meiss

10:30 am – 11:45 pm Session II Breakout

A&B)

State Administrative Advocacy and Litigation—Mike Mule & Jodie Berger

Cultural Competency- Lillian Moy & Sameera Hafiz Interpreters in Federal Civil Proceedings- Laura Abel

12:00 pm - 1:00 pm Lunch and Keynote (Centennial B)

Paul Uyehara, U.S. Department of Justice, COR

1:15 – 2:30 pm Session III: Breakouts (Centennial

A&B)

Federal Administrative Complaints and Advocacy Now-Paul U., Mike M.

Language Access and Parental Rights-Sameera Hafiz

Health- Pharmacies & H1N1 Emergency Preparedness-Doreena Wong & Laureen

Laglagaron

2:30 –2:45 pm Beverage Break (Soda/Water)

2:45-4:00 pm Session IV: Emerging Issues- Evaluations & Standards for Interpreters (Centennial A)

Joint Commission / Standards- Doreena Wong

Setting Interpreter Qualification Standards- Jean Bruggeman

Evaluation Methods for Language Access Initiatives- Laureen Laglagaron

4:00 – 4:45 pm N-LAAN Language Access Agenda for 2010 (Centennial A)

Where do we go from here? – Mike M.



Language Access Sessions at the 2009 NLADA Annual Conference Denver, Colorado

Day	Time	Room	Title	Presenters
Thursday, November 19	1:45 - 3:15	Centennial G	The State of Language Access: Is	Grace Lee, Lillian
November 19			your Language Access Policy Working?	Moy, Silvia Argueta, Gary Hird
Thursday,	3:30 - 5:00	Agate C	Making the case for language	Amy Taylor, Julie
November 19			access: Talking points for	Rowe, Cannon Han,
			advocacy	Nadia Firovzi
Friday,	8:30 - 10:00	Agate B/C	Current Issues in Federal Civil	Paul Uyehara, Sunil
November 20			Rights Enforcement	Mansukhani, Laura
				Abel
Friday,	10:15 - 11:45	Centennial H	LEP Advocacy 201: Beyond the	Doreena Wong,
November 20			Basics	Nisha Agarwal,
				Navneet Grewal,
				Michael Mulé
Friday,	4:00 - 5:30	Agate B/C	Language Access Tools to Use	Claudia Johnson, Ed
November 20			Along the Continuum of Services	Marks, Rachel
				Medina, Leah
				Margulies
Friday,	4:00 - 5:30	Centennial F	The State of Court Interpreters	Laura Abel, Claudia
November 20			and Court Advocacy for Limited	Johnson, Paul
			English Proficient Parties	Uyehara