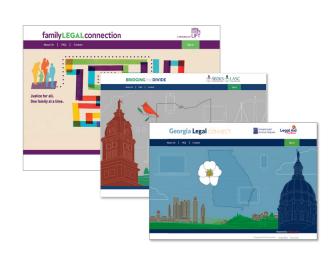


# Eliminating Barriers to Justice

### **OVERVIEW**

Pro Bono Net's Remote Legal Connect platform allows legal services providers, pro bono initiatives, courts and community partners to rapidly build and manage a remote legal support program to increase access to legal assistance for communities in need, regardless of location. By enabling organizations to enroll, manage and link volunteers with remotely located clients for advice, counsel and document preparation, the platform bridges barriers that prevent people from getting help.

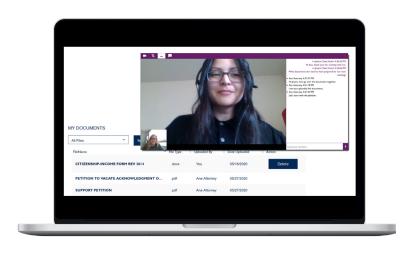


## **KEY CAPABILITIES**

- Tools for legal aid pro bono coordinators to manage client and volunteer enrollment and case assignment
- Real-time instant messaging and video-chat capabilities to allow an advocate to conduct a virtual consultation with a remote client. These tools do not require the advocate or client to download any special software.
- Ability for coordinators to create client accounts using an email address or phone number (clients who do not have email addresses can receive text message notifications)
- Document upload, sharing, and storage
- Ability for an advocate or volunteer to maintain a simple case history of their interactions with the client that can be reviewed by assigning organizations
- Ability for coordinators to export client information and documents to a third-party email address
- Mobile-friendly design and virtual consultation tools
- Customizable branding and configurable pages for program information, training materials, and legal resource guides
- · All in one package (cloud-hosted SaaS platform)

### **OPTIONAL FEATURES**

- Support for integration of LawHelp
   Interactive-powered online forms to
   allow co-preparation of pleadings and
   legal documents by advocates and
   attorneys
- Support for integrating a third-party live chat service for pro bono coordinators to offer chat-based support to volunteer attorneys or advocates during virtual consultations



# ALASCLIENT PBN Client Files Current Address: 1 main st, New York, NY, 10001 Email Address: alasclient@remotelegalservices.org Mobile Prone Namber: None Case Status: Open Case Notes (Hidden from Client): These are the case notes ONLY the attorney and account administrator at ALAS or OLSP can see. Caft note Notes to Client (Visible to Client): Carla, during our consultation we talked about how to file this petition in the court. If you would like to schedule another consultation, please make sure to contact our offices first. Assigned Volunteer Attorney Ana Attorney

### ABOUT PRO BONO NET

Pro Bono Net is a national nonprofit committed to creating innovative, sustainable solutions for expanding access to justice. We are headquartered in New York City with an office in San Francisco, and have staff located in five other states. The board is composed of leading members of the legal and corporate business communities. Our staff includes national innovators in civil justice, immigrant rights, legal empowerment and legal technology. We embrace bold and creative strategies to help vulnerable communities achieve justice, and we advance dialogue about innovation and new practices within the justice community nationally.



