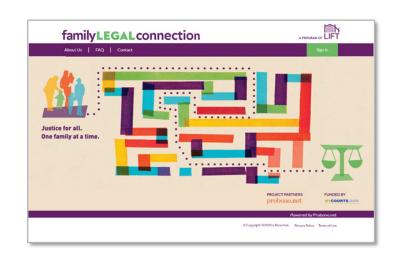
# probono.net

### Remote Legal Connect

#### **OVERVIEW**

Pro Bono Net's Remote Legal Connect allows legal services providers, pro bono initiatives, courts and community partners to rapidly build and manage a remote legal support program to increase access to legal assistance for communities in need, regardless of location. By enabling organizations to enroll, manage and link volunteers with remotely located clients for advice, counsel and document preparation, the platform bridges barriers to that prevent people from getting help and can dramatically expand the help available.

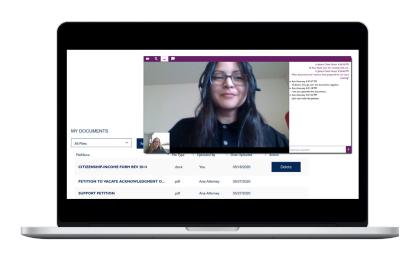


#### **KEY CAPABILITIES**

- Tools for legal aid pro bono coordinators to manage client and volunteer enrollment and case assignment
- Real-time instant messaging and video-chat capabilities to allow an advocate to conduct a virtual consultation with a remote client. These tools do not require the advocate or client download any special software.
- Ability for clients to create an account using an email address or phone number (for SMS support for clients who do not have email addresses)
- Document uploads and document-sharing
- Ability for the advocate or volunteer to maintain a simple case history of their interactions with the client that can be reviewed by assigning organizations
- Mobile-friendly design and virtual consultation tools
- Customizable branding and configurable pages for program information, links to training materials, legal resource guides and policy documents
- All in one package (cloud-hosted SaaS platform)

#### **OPTIONAL FEATURES**

- Support for integration of LawHelp Interactive-powered online forms to allow co-preparation of comprehensive pleadings and legal documents by advocates and attorneys
- Support for integrating a third-party live chat service for pro bono coordinators to offer chat-based support to volunteer attorneys or advocates during virtual consultations.



## ABOUT PRO BONO NET

Pro Bono Net is a national nonprofit committed to creating innovative, sustainable solutions for expanding access to justice. We are headquartered in New York City with an office in San Francisco, and have staff located in five other states. We have an annual budget of \$6 million. The board is composed of leading members of the legal and corporate business communities. Our staff includes national innovators in civil justice, immigrant rights, legal empowerment and legal technology. We embrace bold and creative strategies to help vulnerable communities achieve justice, and we advance dialogue about innovation and new practices within the justice community nationally.



