## NY CRIME VICTIMS LEGAL HELP

Connecting Crime Victims with Civil Legal Assistance

crimevictimshelpny.org



The New York Crime Victims Legal Network is a partnership of organizations working together to better address the civil legal needs of crime victims in a range of areas, including housing, family, employment, immigration and finances. Our goal is to develop new technology solutions to connect victims of crime with the services they need.

### What will it do?

The Network's online resource, NY Crime Victims Legal Help, will connect victims of crime to a variety of services via a dedicated website with the following features:



#### Triage Screening Tool

The Triage Screening Tool can help you identify what your legal needs are. Just answer several questions and you will be directed to specific resources that can help you.



#### Live Help

If you need help finding information on this website, you can use LiveHelp to chat with someone who can direct you to the right resource. The LiveHelp staff cannot give you legal advice, but they can help you find the information you need to address your legal concerns.



#### Know Your Rights

The Know Your Rights
library has information about
your rights as a crime victim
and other information that
may help you understand your
options. You can also find a
number of DIY forms that may
help you take the next step to
resolve your legal issue.



### Legal Services Help Directory

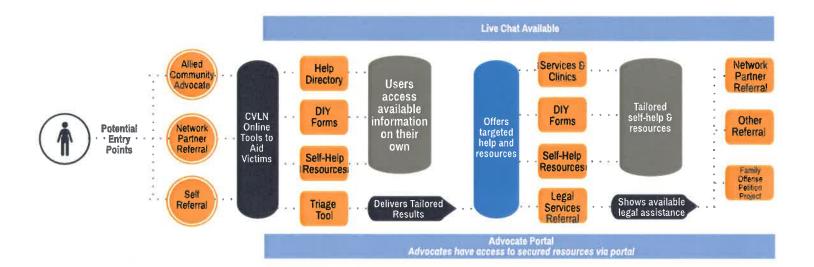
If you know the kind of legal assistance you need, the Legal Services Help Directory can direct you to the right information and service providers



#### **Advocate Gateway**

Advocates have access to additional resources through the Advocate Gateway, a secure portal for professionals.

### How will it work?



# **Implementation:**





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