# probono.net LawHelp.org

What's New? What's Next?

Network Session – LSC TIG Conference January 13, 2017

## probono.net Program Updates

## **New from 2016: New Sites**

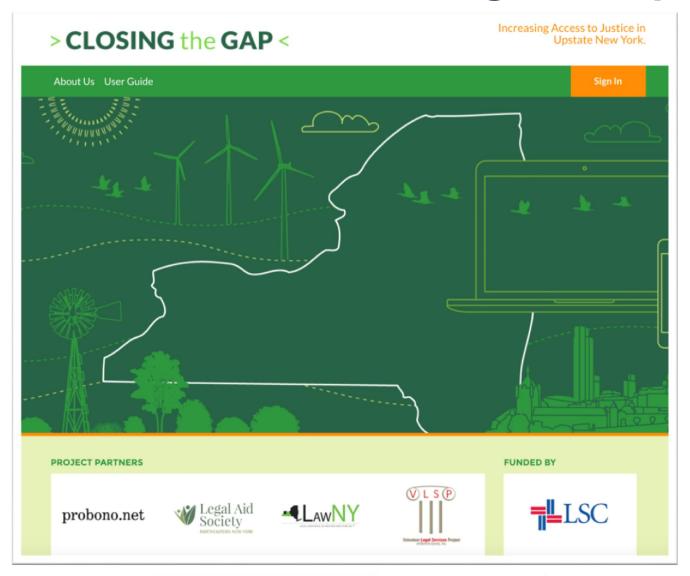








## New from 2016: Closing the Gap

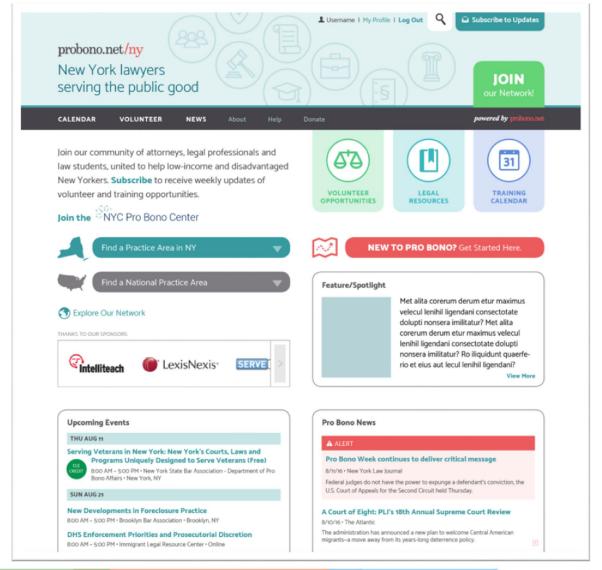




### **New from 2016: New Practice Areas/Initiatives**

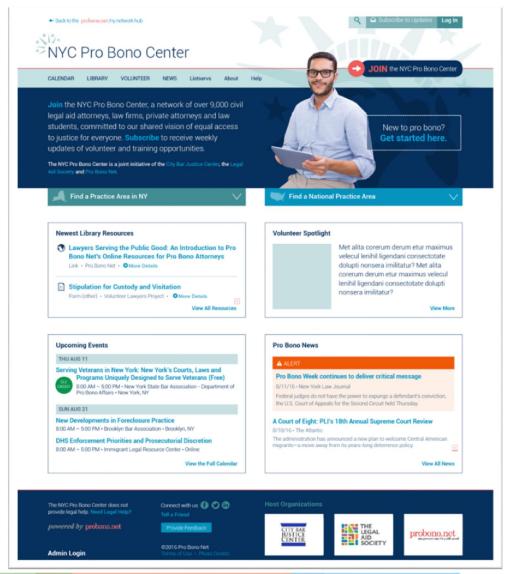
- FLAdvocate.org practice areas
  - Veterans
  - Low Income Tax Clinic
  - Re-Entry
  - Medical-Legal Partnerships
- DC Immigration Alliance practice area

## Next for 2017: probono.net/NY Redesign



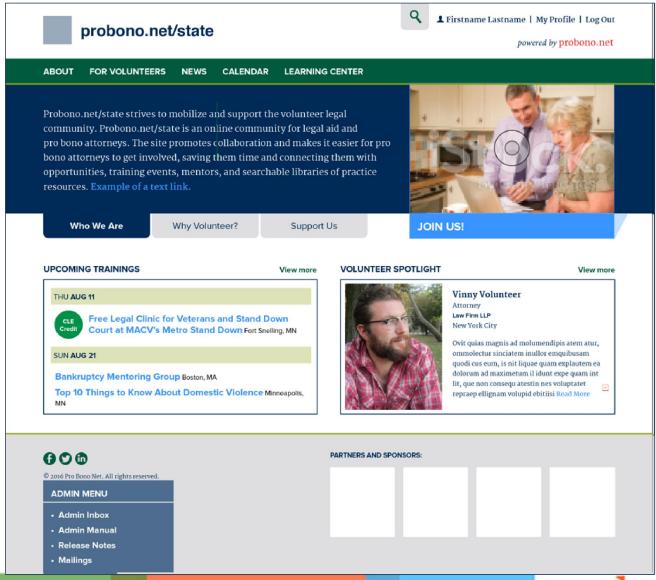


## Next for 2017: NYC Pro Bono Center Redesign

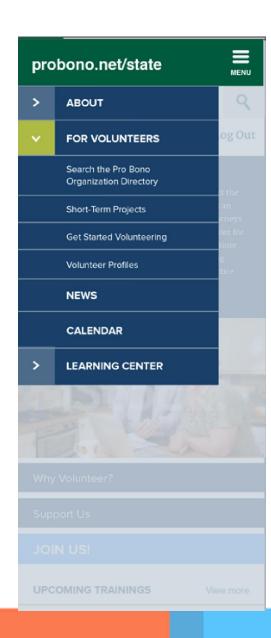




## Next for 2017: Standard Template Redesign



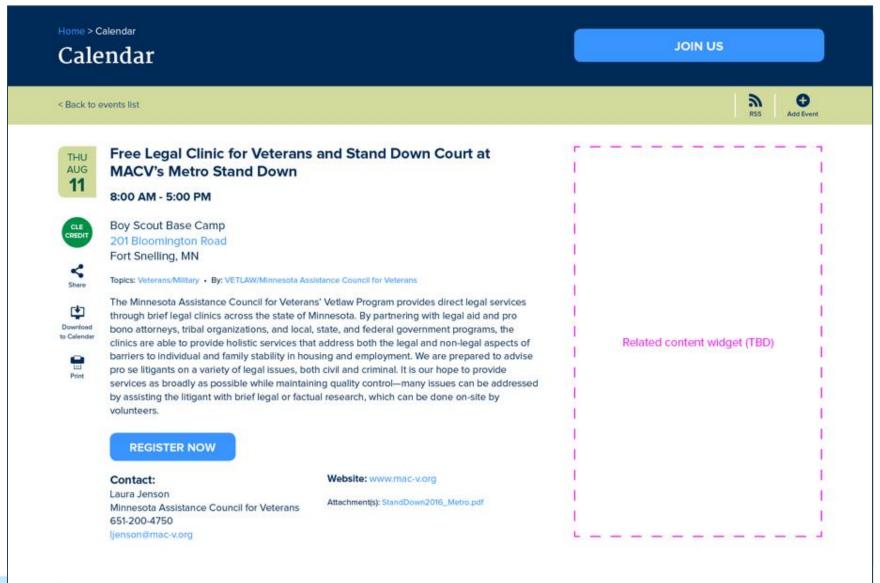
Next for 2017: Standard Template Redesign – Mobile version



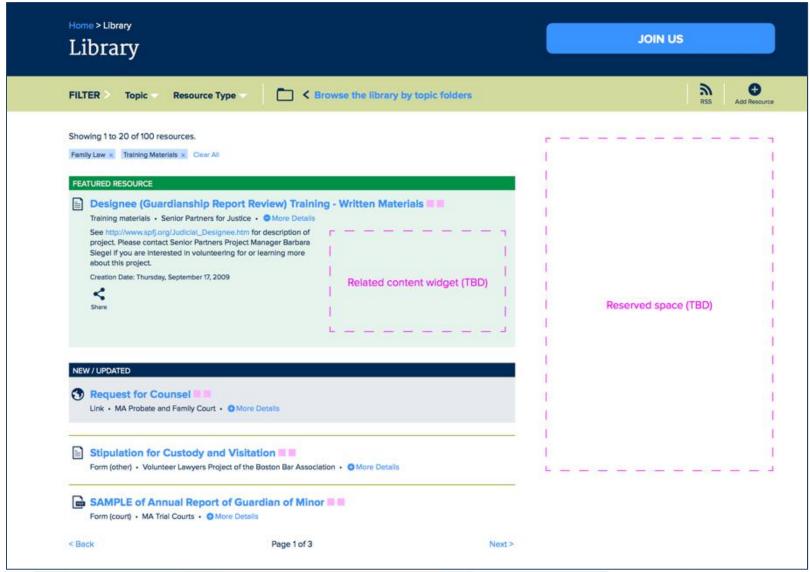
## **Next for 2017: Core Tool Redesigns**

- Mobile optimized redesigns of several probono.net platform tools:
  - Calendar
  - Library
  - Opportunities Guide
  - New Cases
  - Projects
  - News
  - Guides & Checklists

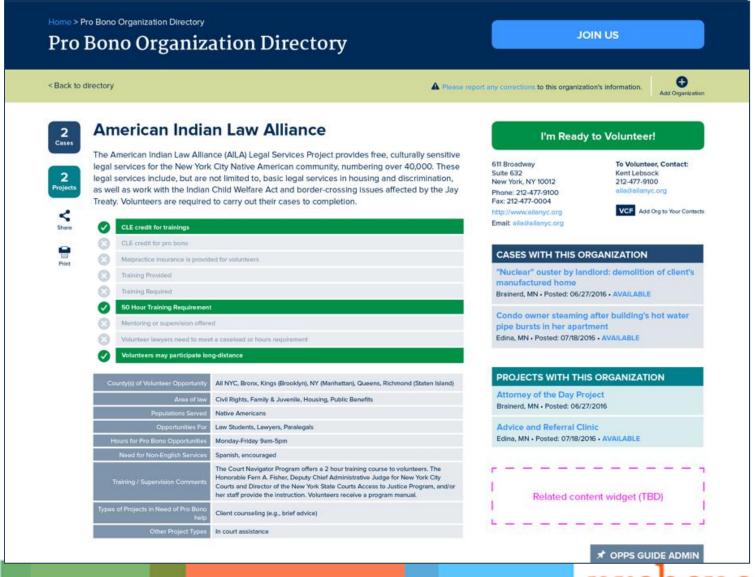
## Next for 2017: Calendar Redesign



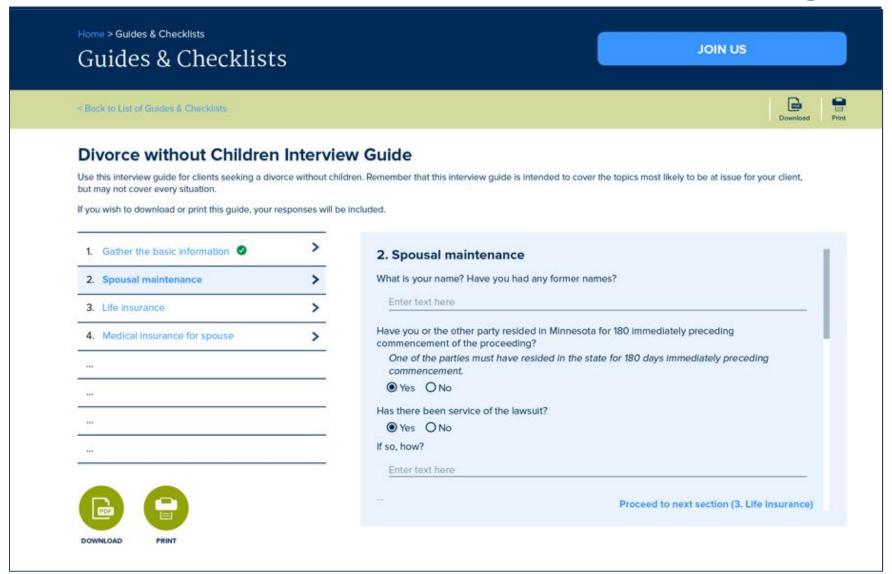
## **Next for 2017: Library Redesign**



## **Next for 2017: Opportunities Guide Redesign**

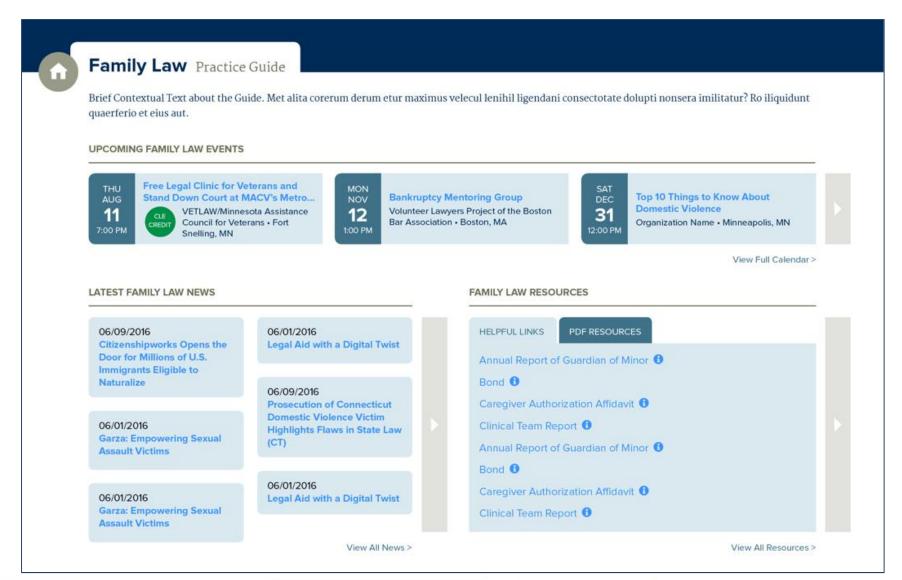


## Next for 2017: Guides & Checklists Redesign





### **Next for 2017: Toolkit**



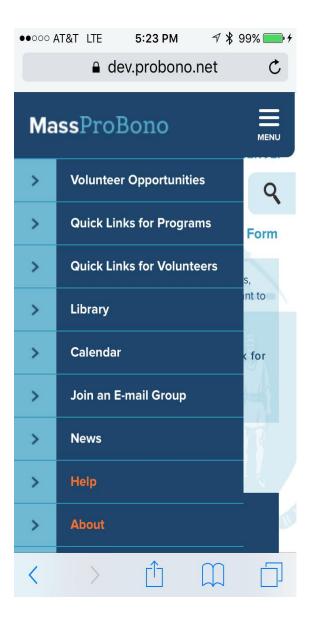
### Next for 2017

- Mobile responsive redesigns
  - MassProBono.org
  - VLPNet.org (standard template)
  - ProJusticeMN.org
- Student Debt Initiative with LSNYC (PBIF)
- Atlanta Metro Case Placement Hub (PBIF)
- Increased support for Google Analytics/improvements to reporting tool

## **State Project Highlights**



## MassProBono.org redesign – mobile version



## MassProBono.org Toolkits



#### Family Law Practice Guide

Brief Contextual Text about the Guide. Met alita corerum derum etur maximus velecul lenihil ligendani consectotate dolupti nonsera imilitatur? Ro iliquidunt quaerferio et eius aut.

#### **UPCOMING FAMILY LAW EVENTS**

THU AUG **11** 7:00 PM Free Legal Clinic for Veterans and Stand Down Court at MACV's Metro...



VETLAW/Minnesota Assistance Council for Veterans • Fort Snelling, MN MON NOV **12** 1:00 PM

**Bankruptcy Mentoring Group** 

Volunteer Lawyers Project of the Boston Bar Association • Boston, MA SAT DEC **31** 12:00 PM

Top 10 Things to Know About Domestic Violence

Organization Name • Minneapolis, MN

View Full Calendar >

#### LATEST FAMILY LAW NEWS

#### 06/09/2016

Citizenshipworks Opens the Door for Millions of U.S. Immigrants Eligible to Naturalize

#### 06/01/2016

Garza: Empowering Sexual Assault Victims

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#### 06/01/2016

Legal Aid with a Digital Twist

#### 06/09/2016

Prosecution of Connecticut Domestic Violence Victim Highlights Flaws in State Law (CT)

#### 06/01/2016

Legal Aid with a Digital Twist

#### **FAMILY LAW RESOURCES**

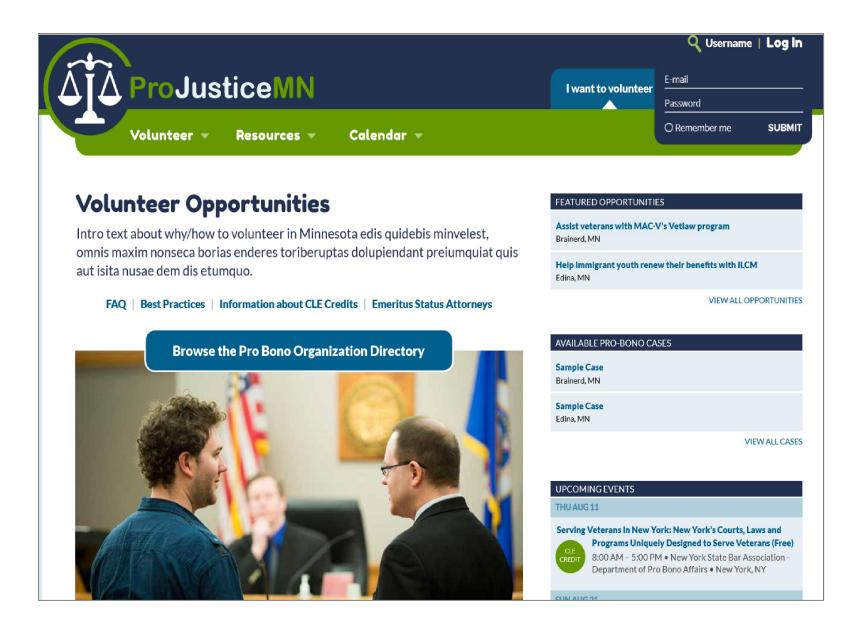
Annual Report of Guardian of Minor 
Bond 
Caregiver Authorization Affidavit 
Clinical Team Report 
Annual Report of Guardian of Minor 
Bond 
Caregiver Authorization Affidavit 
Clinical Team Report 
Caregiver Authorization Affidavit 
Clinical Team Report 
Clinical Team Report

View All News > View All Resources >

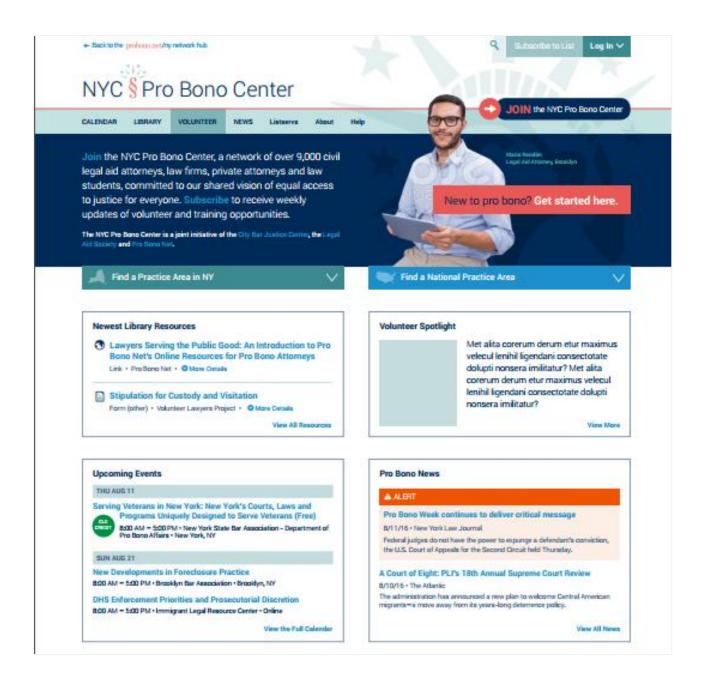
## ProJusticeMN.org redesign



## ProJusticeMN.org redesign



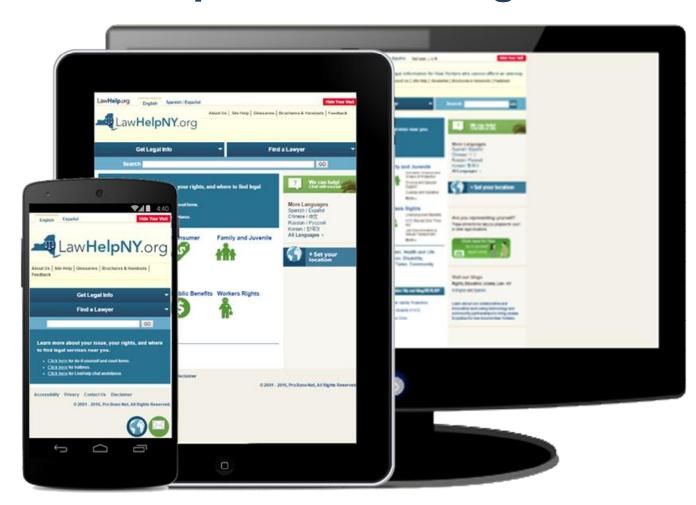
## NYC Pro Bono Center Redesign



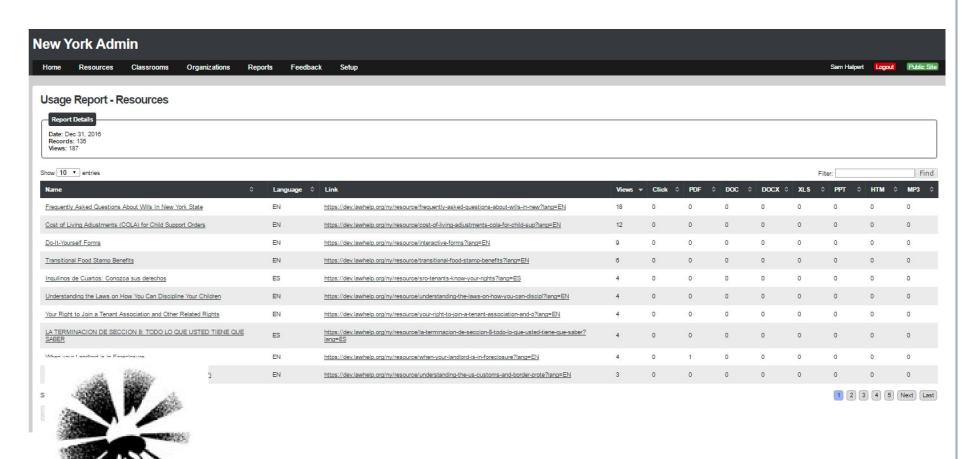
# LawHelp.org

## New from 2016: Mobile responsive redesign

Mobile, tablet and desktop versions

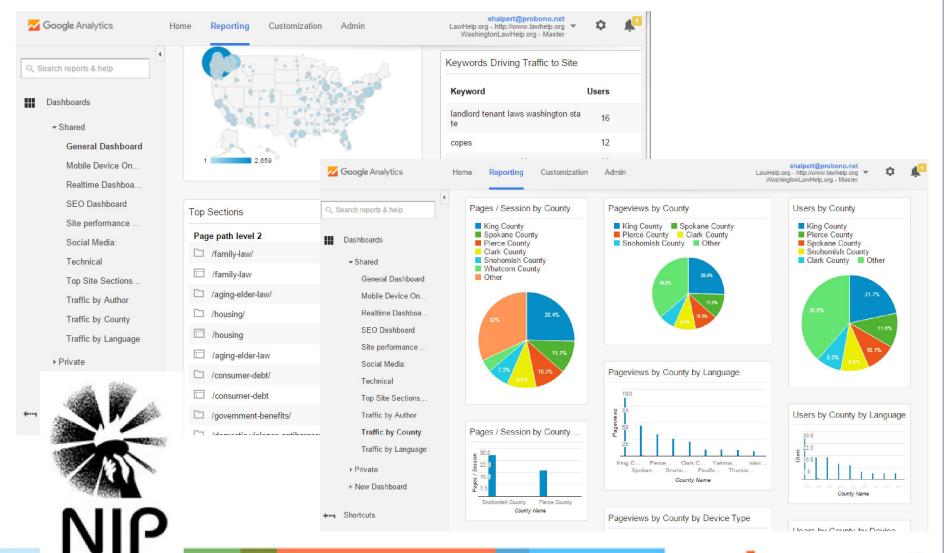


## **New On-Demand Usage Reporting Tools**





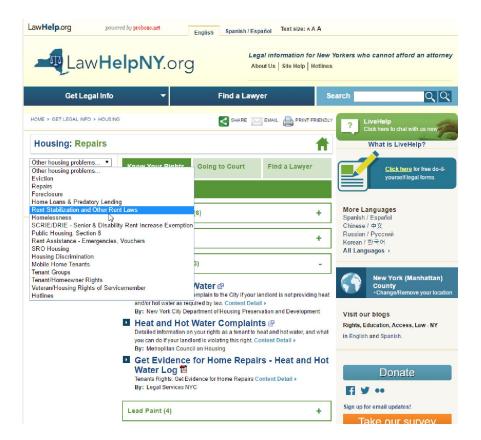
### Google Analytics customizations for LawHelp sites





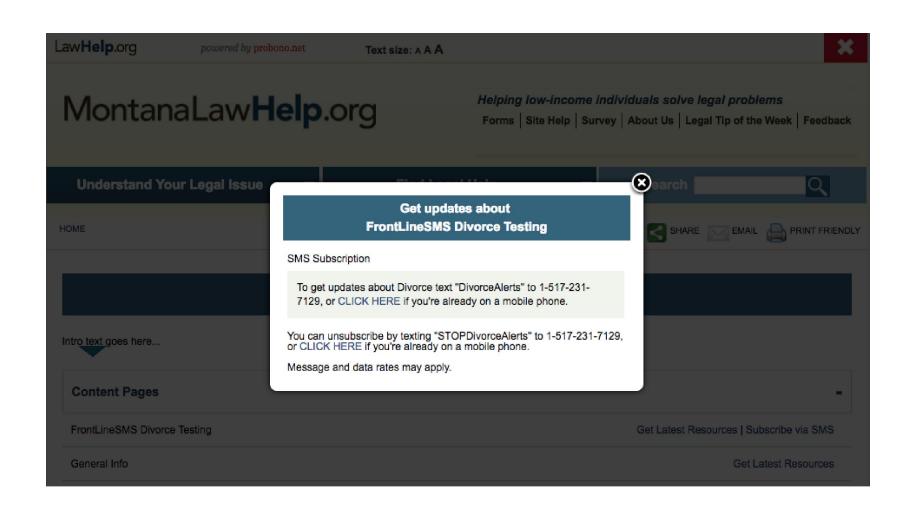


# New referral maintenance tools and resource layout option



Legal Assistance of Western New York, Inc. 9

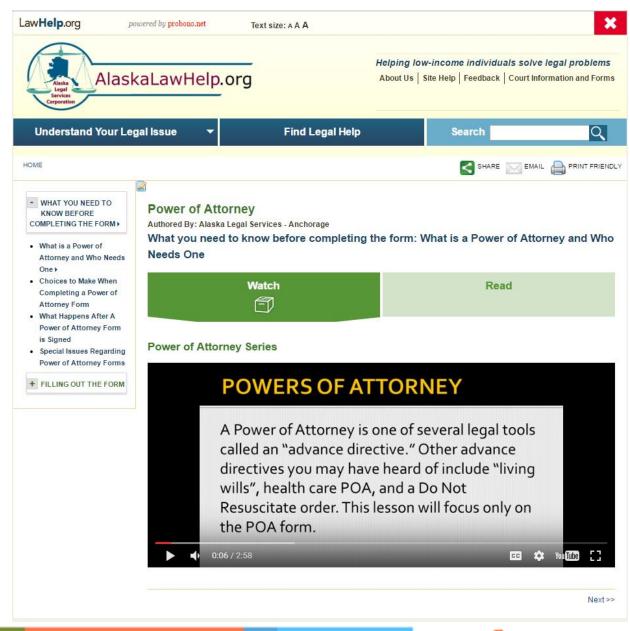




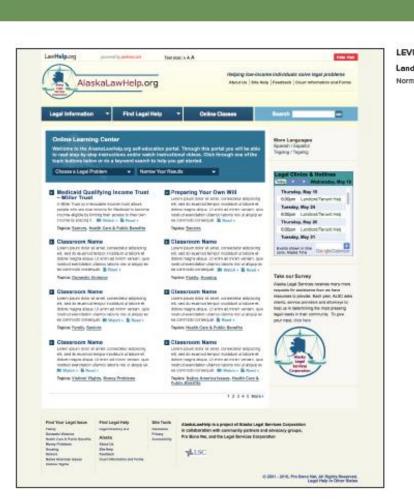


## SMS subscription feature (via FrontLine SMS)

## New Legal Education "Classroom" " Module





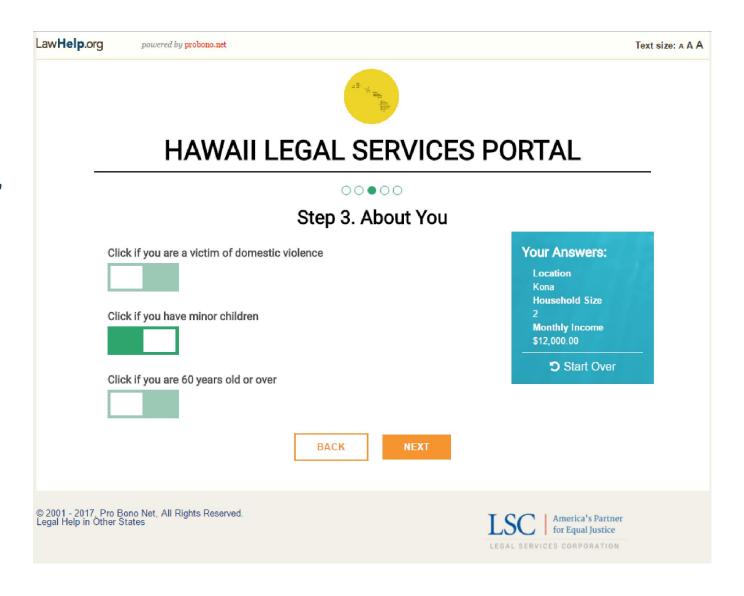


LEVEL 1 Landing Template (A) Normal Landing Layout

Landing page for legal education "Classrooms"

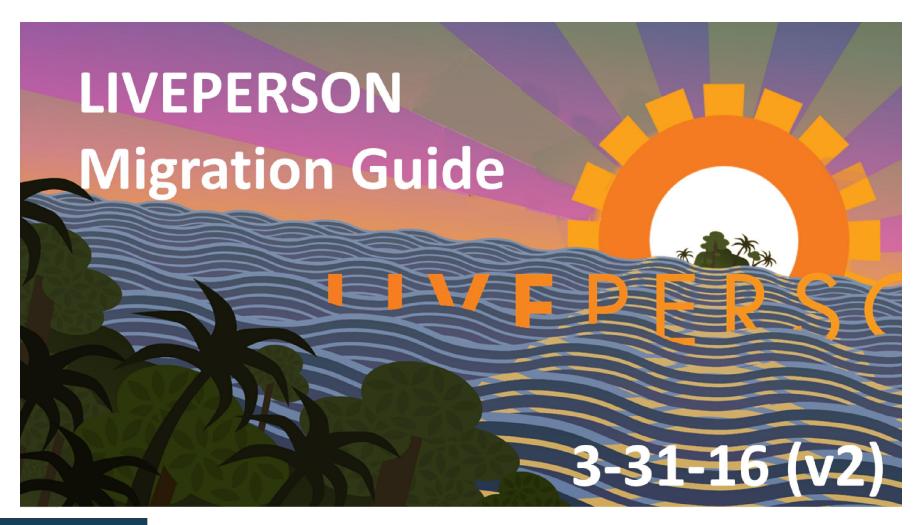
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New
LawHelp
"Interview"
tool for
guided
referral
searches











**New LiveChat Software Support** 

# LawHelp.org

#### 1) 2016's Features

- Mobile Responsive Design\*
- Automated Usage Reports
- LiveHelp Migration\*
- Scheduled Update Reminders
- SMS Integration
- Classroom content type\*
- Interview-based search\*

#### 2) Network Effects

- Centralized analytics = improved analysis
- Centralized development = efficient design

#### 3) 2017 Work

- Mobile Audit + Refinements
- Interview Pilot + Refinements
- Performance & Security Upgrades
- Analytics Improvements
- OpenReferral support for LawHelp API
- Evaluation-based priorities