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LawHelp.org

What's New?

What's Next?

Network Session – LSC TIG Conference

January 13, 2017

probono.net Program Updates

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New from 2016: New Sites

voluntariadolegalpr.org

KPB | KANSAS PRO BONO

VRI

VOTING RIGHTS INSTITUTE

THE VETERANS CONSORTIUM
PRO BONO PROGRAM
1992 2017

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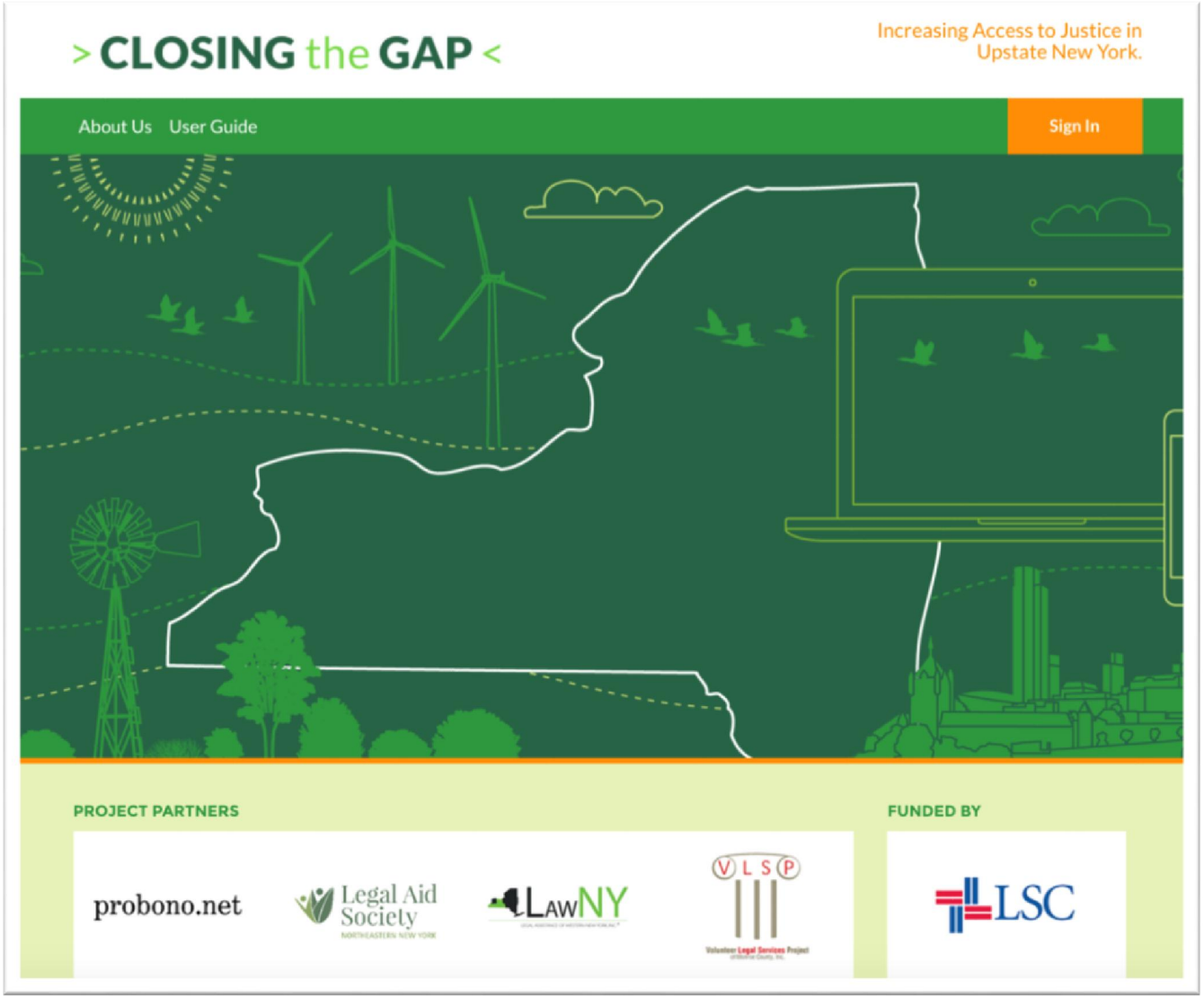
New from 2016: Closing the Gap



New from 2016: New Practice Areas/Initiatives

- FLAdvocate.org practice areas
  - Veterans
  - Low Income Tax Clinic
  - Re-Entry
  - Medical-Legal Partnerships
- DC Immigration Alliance practice area

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Next for 2017: probono.net/NY Redesign

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Next for 2017: NYC Pro Bono Center Redesign

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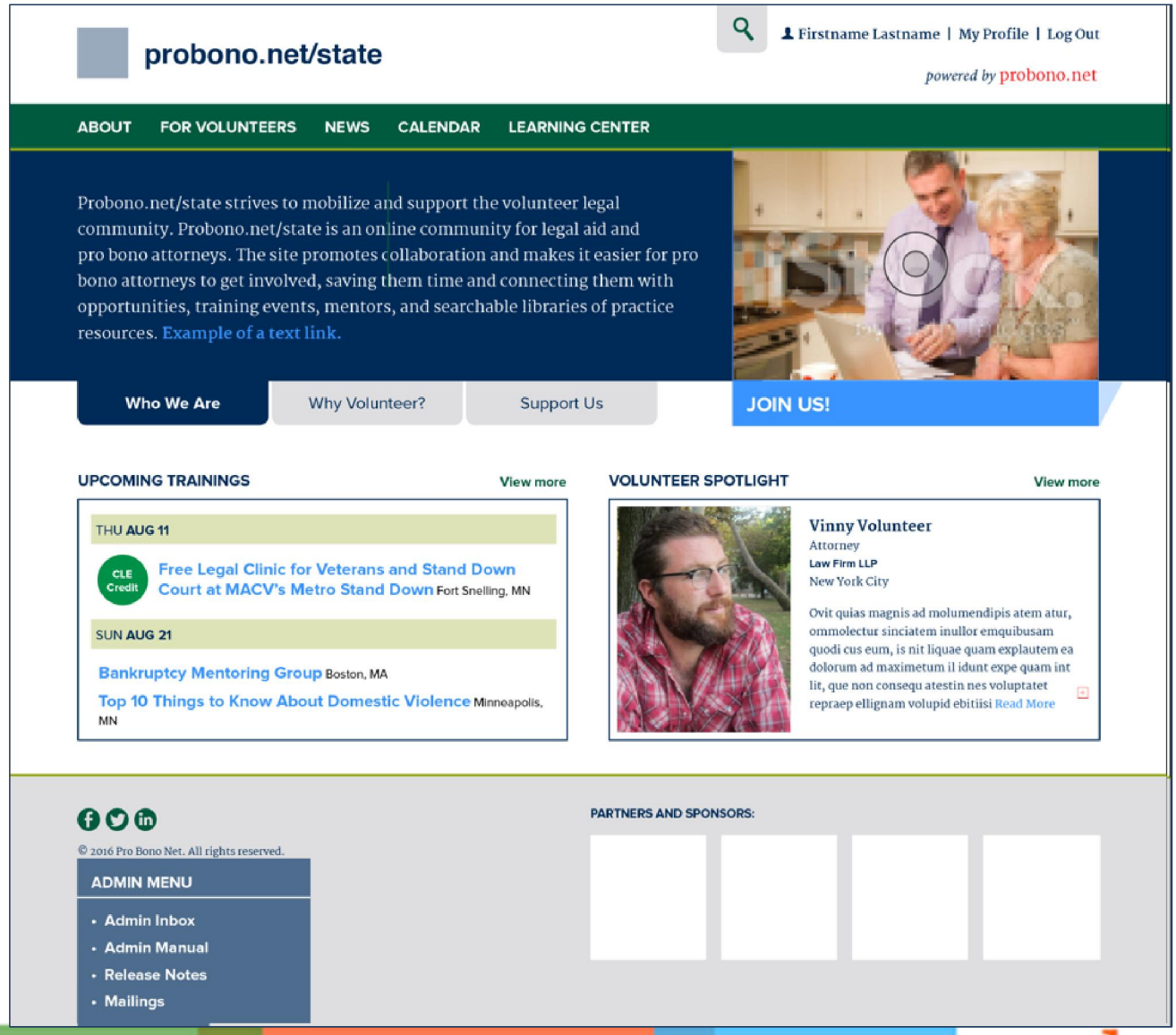
Next for 2017: Standard Template Redesign



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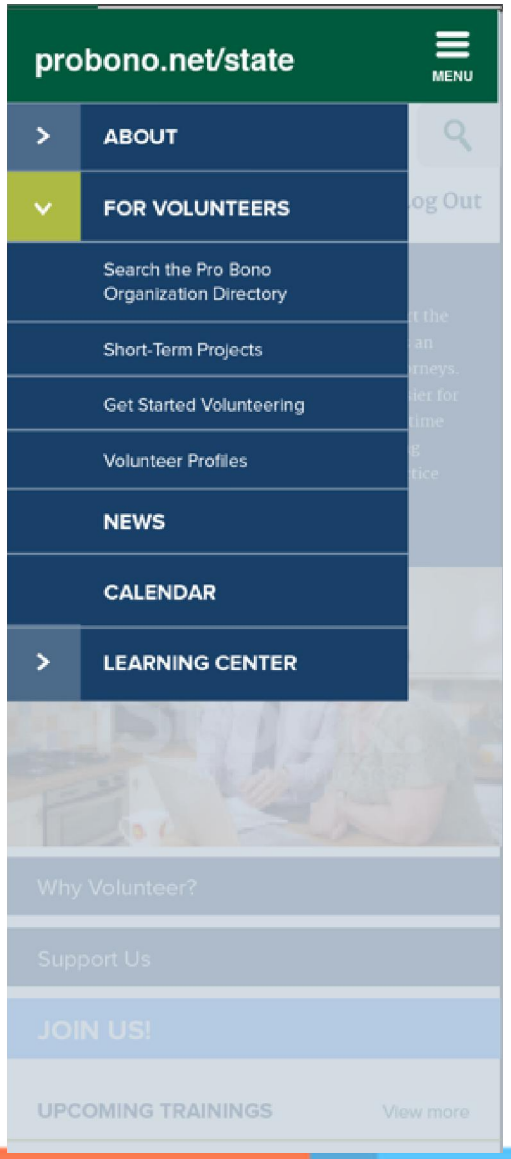
Next for 2017: Standard Template Redesign – Mobile version



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Next for 2017: Core Tool Redesigns

- Mobile optimized redesigns of several probono.net platform tools:
  - Calendar
  - Library
  - Opportunities Guide
  - New Cases
  - Projects
  - News
  - Guides & Checklists

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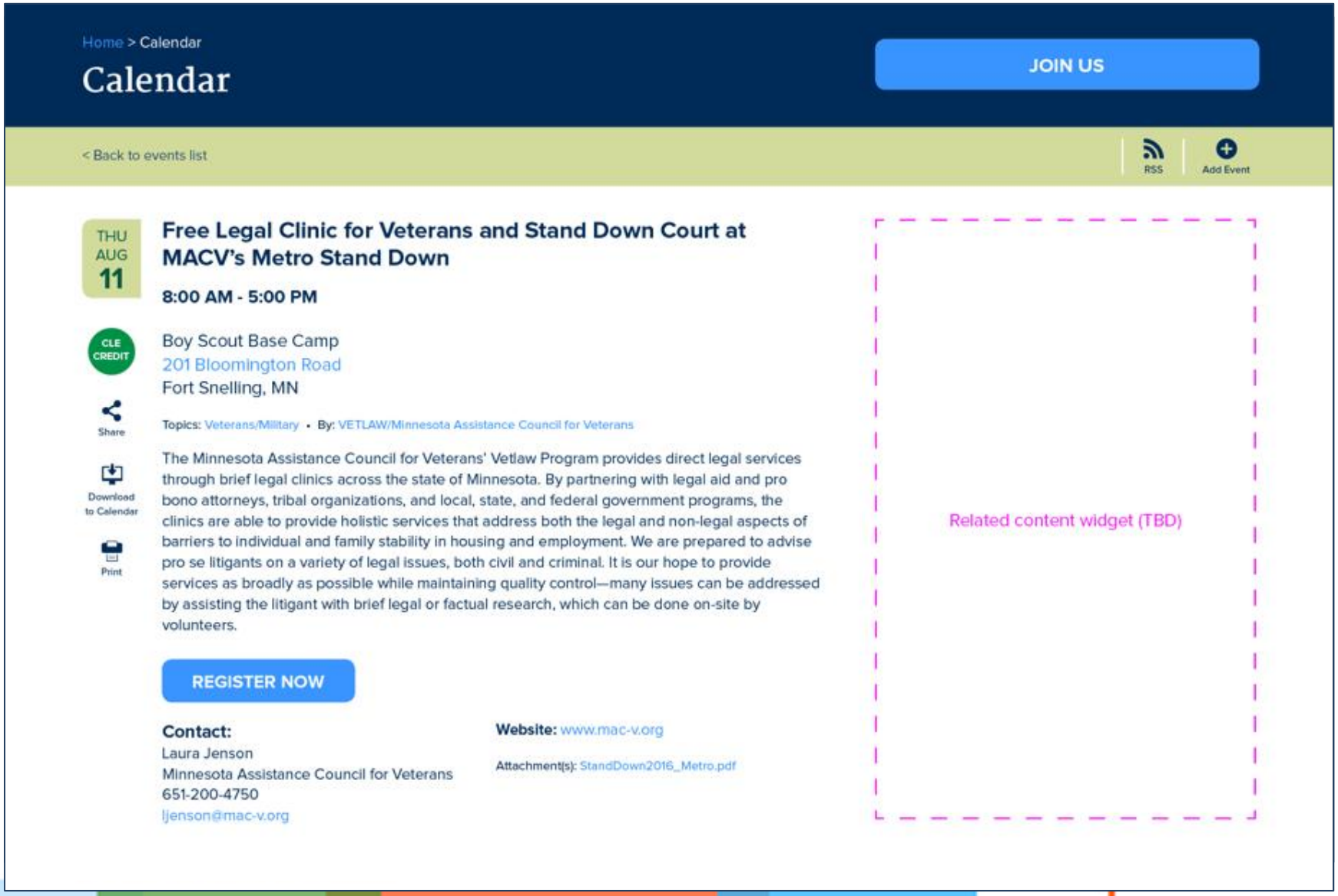
Next for 2017: Calendar Redesign



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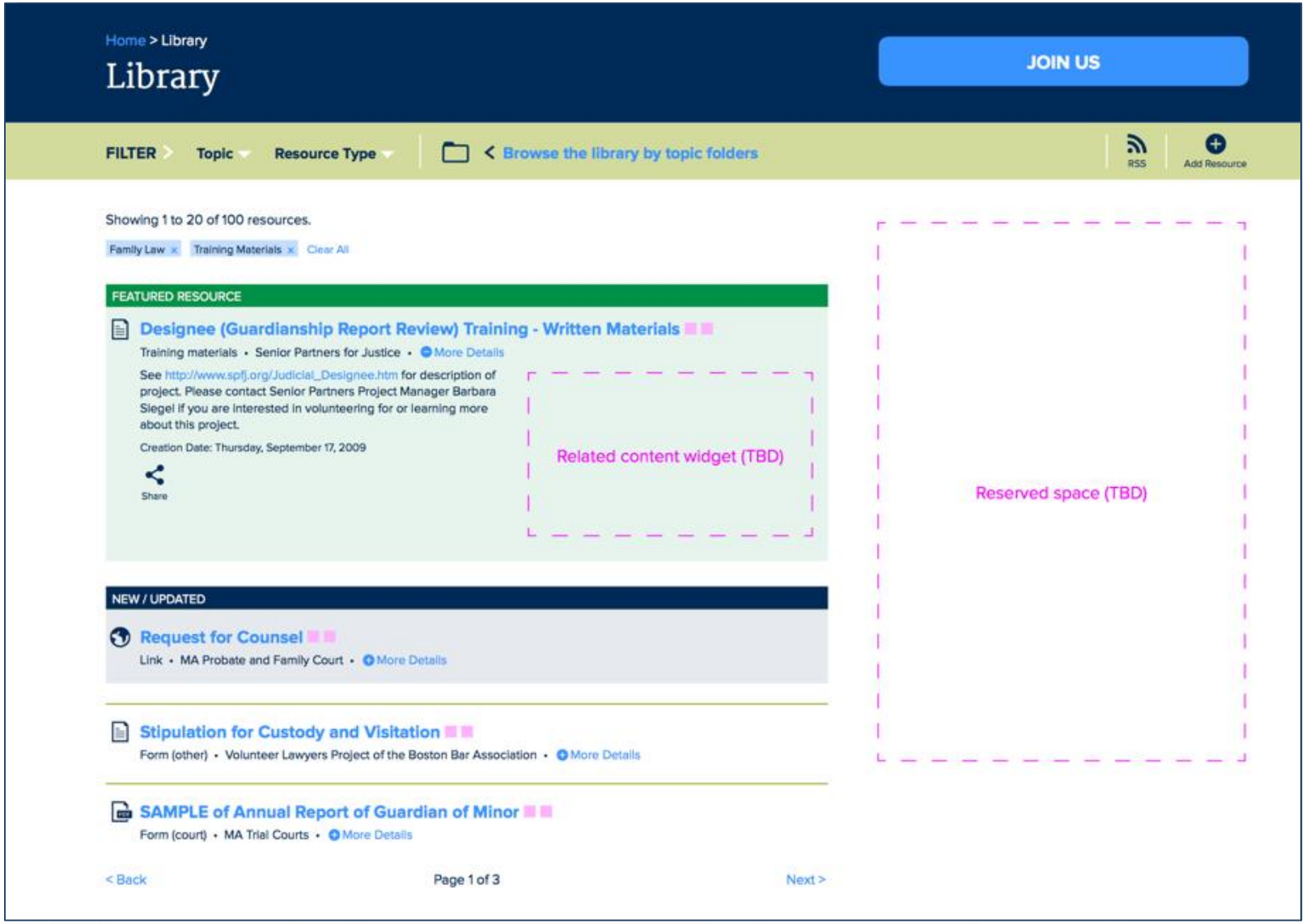
Next for 2017: Library Redesign



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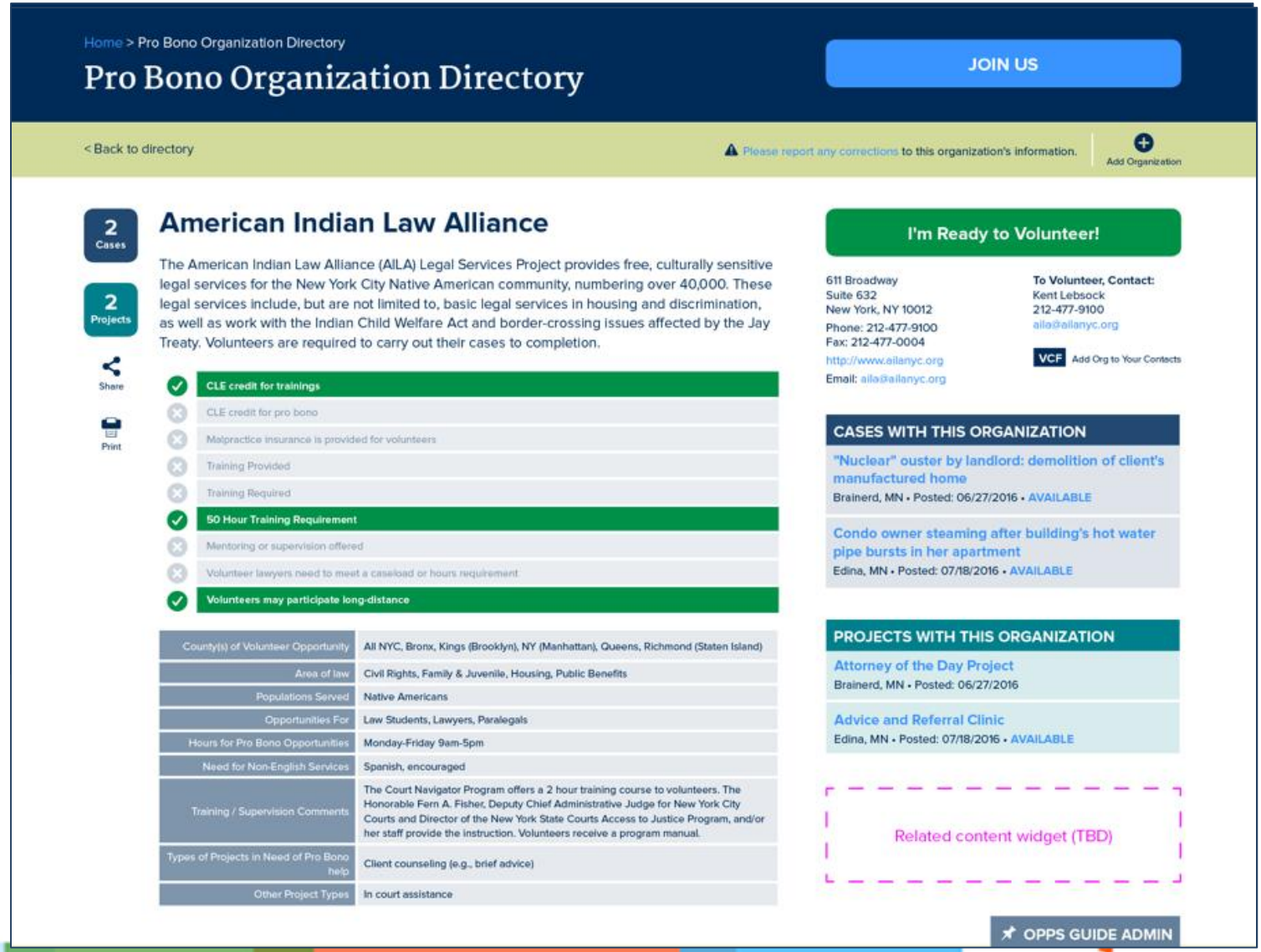
Next for 2017: Opportunities Guide Redesign



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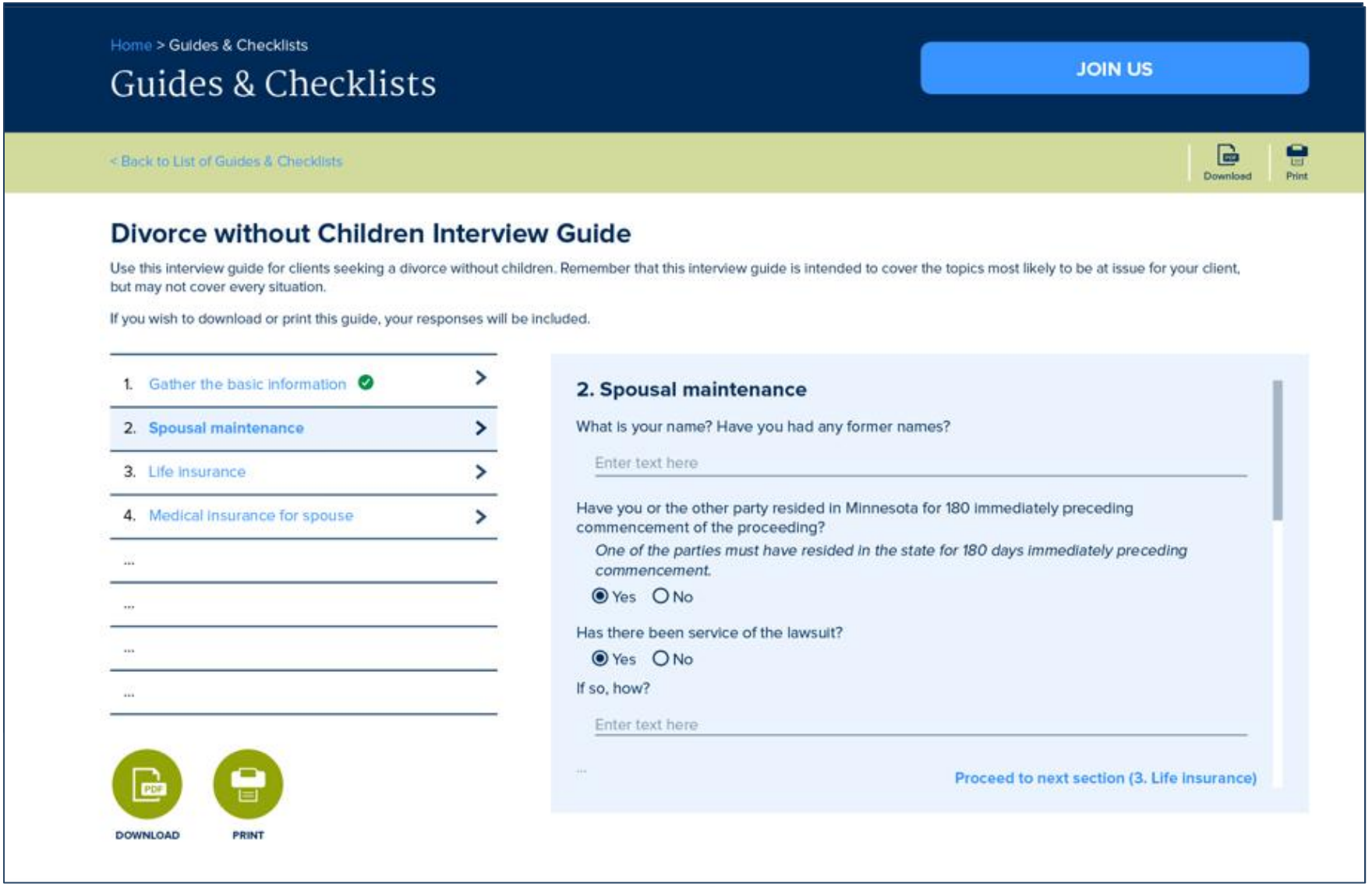
Next for 2017: Guides & Checklists Redesign



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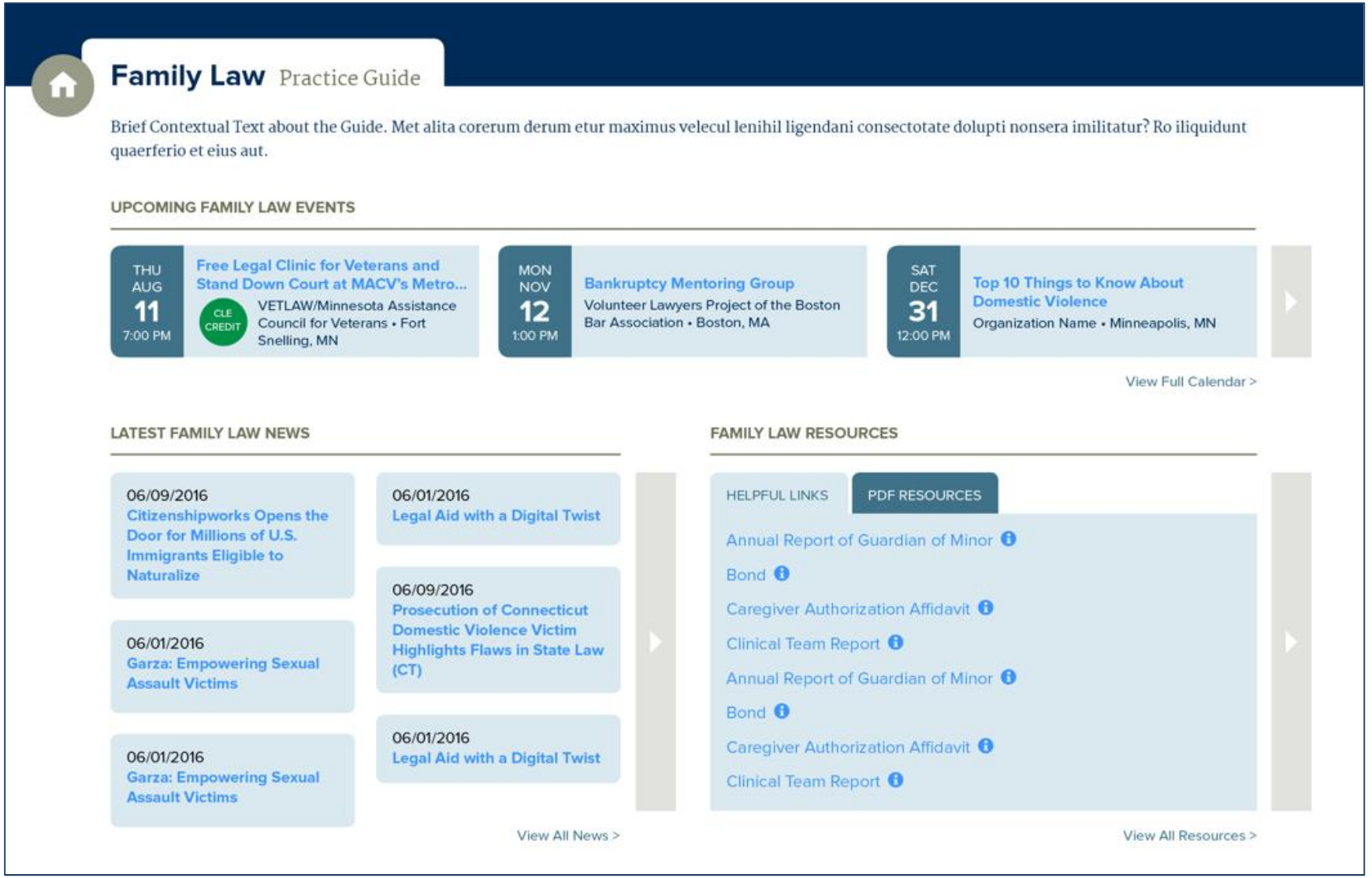
Next for 2017: Toolkit



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Next for 2017

- Mobile responsive redesigns
  - MassProBono.org
  - VLPNet.org (standard template)
  - ProJusticeMN.org
- Student Debt Initiative with LSNYC (PBIF)
- Atlanta Metro Case Placement Hub (PBIF)
- Increased support for Google Analytics/improvements to reporting tool

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State Project Highlights

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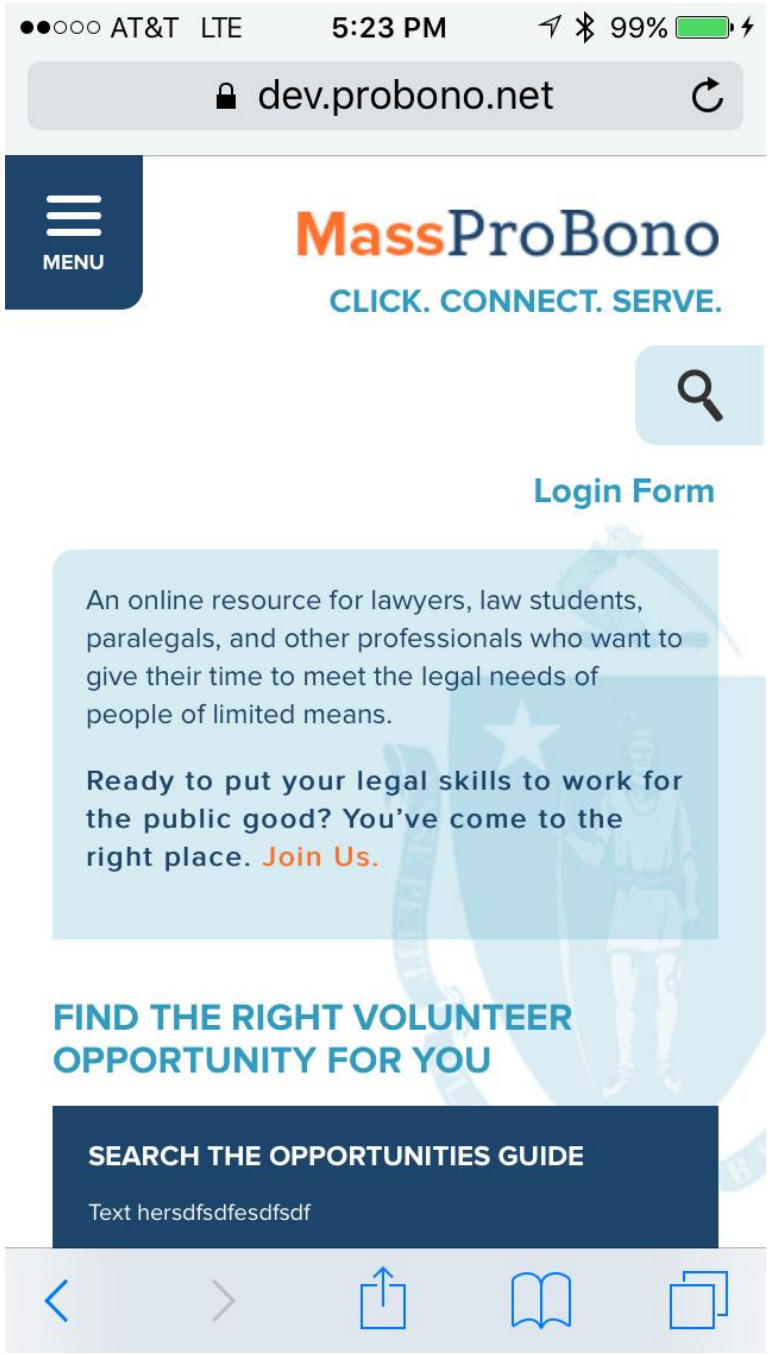
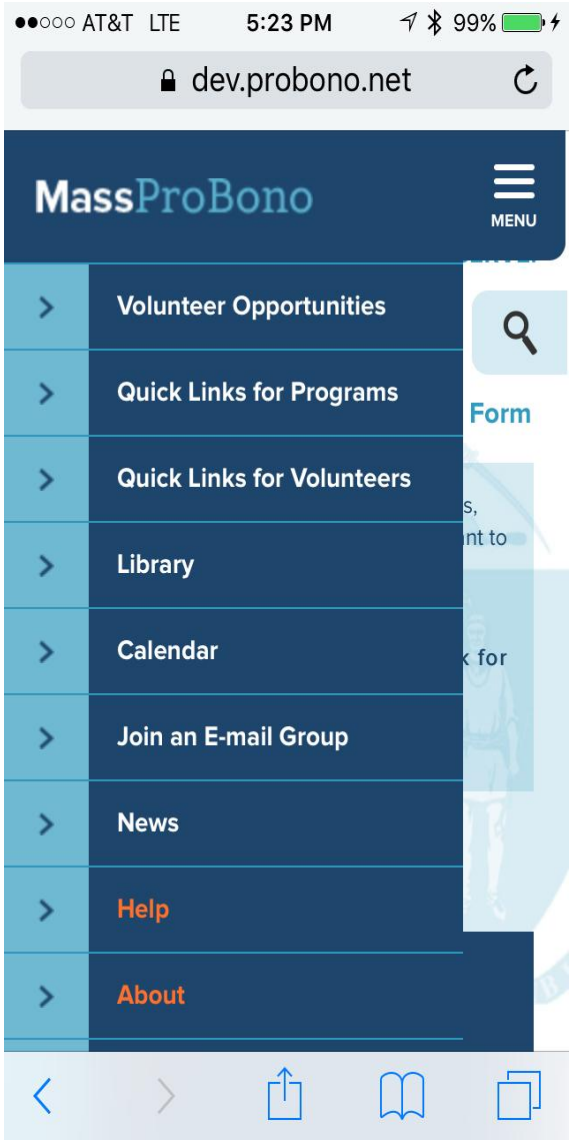
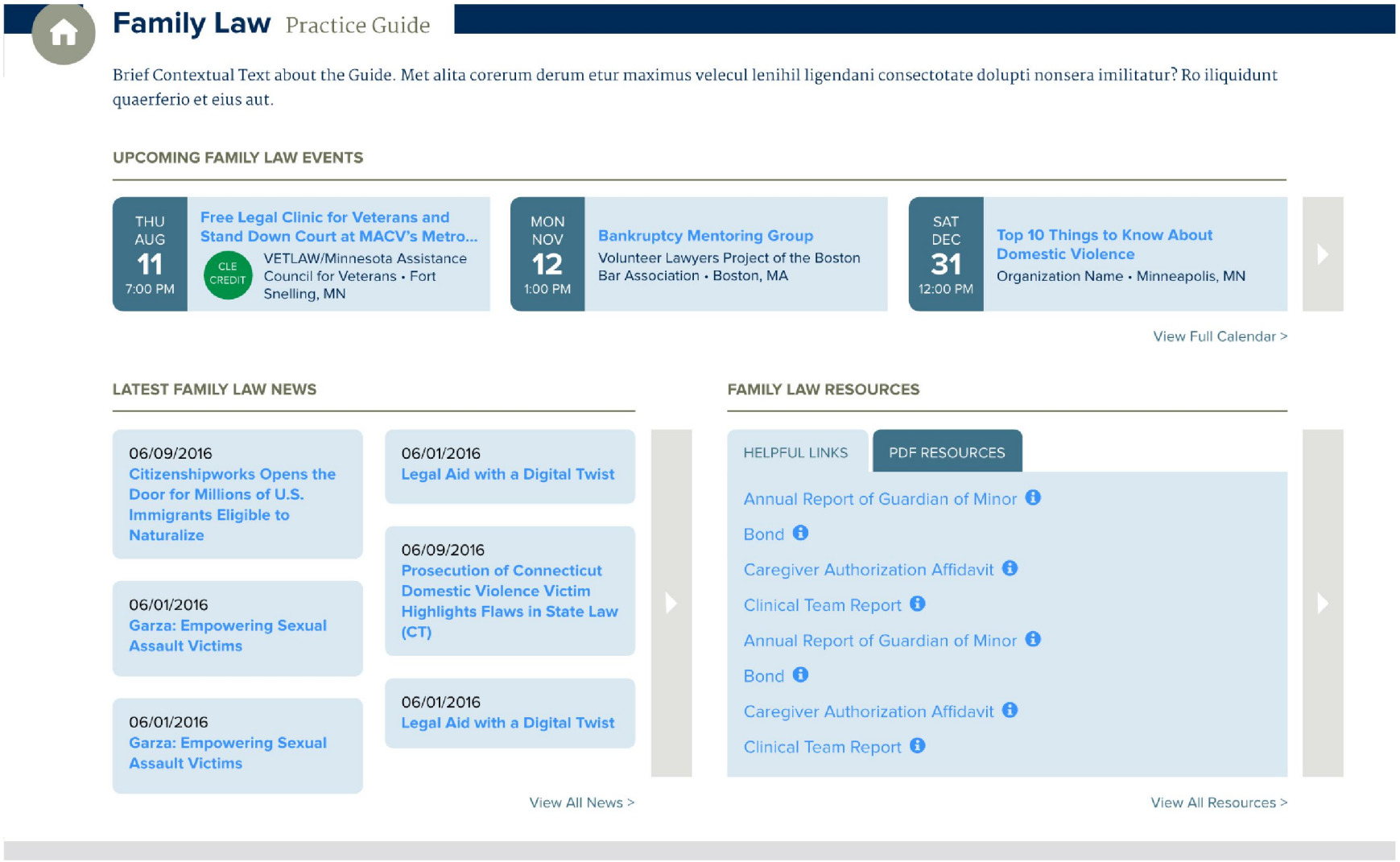
MassProBono.org redesign – mobile version

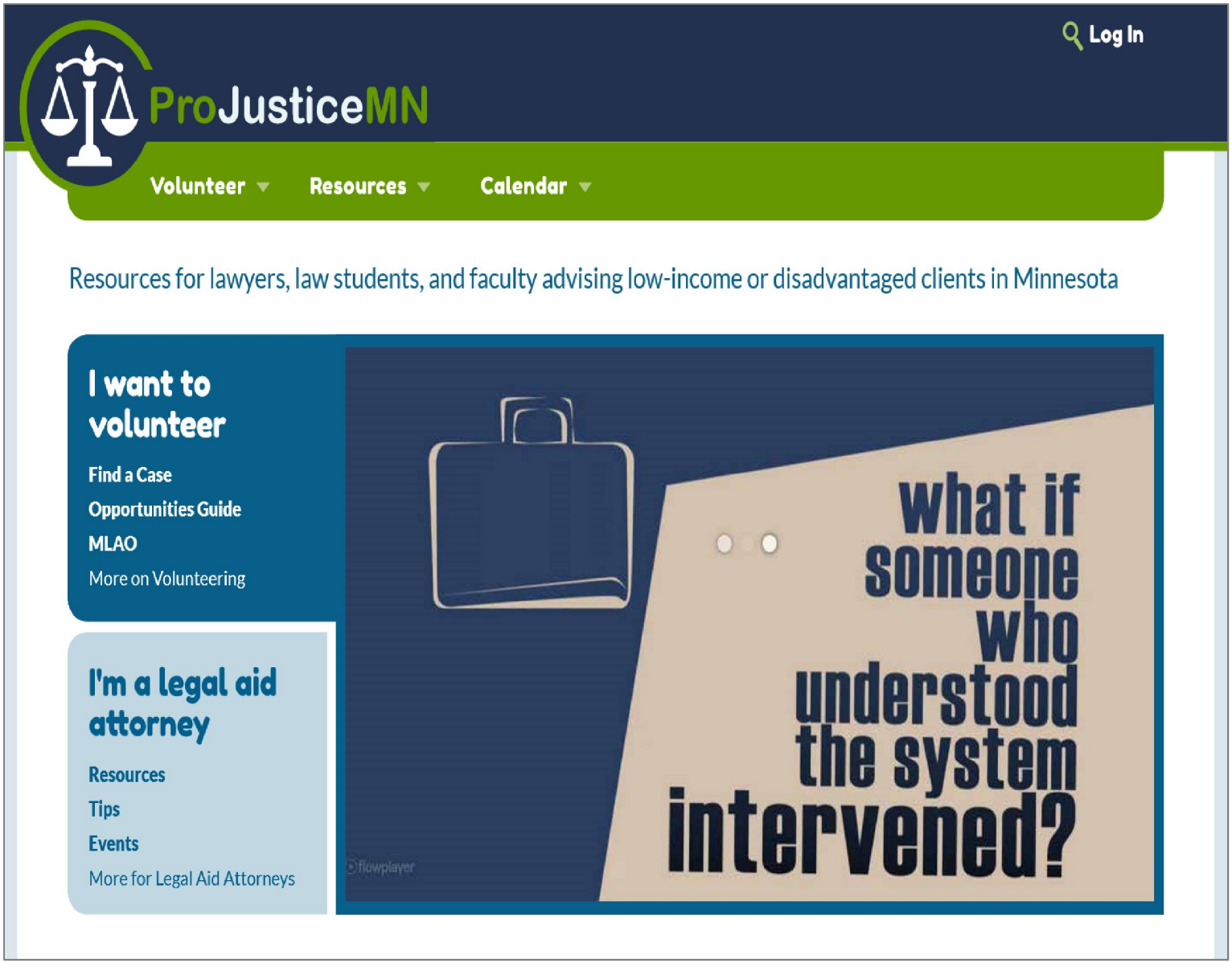




MassProBono.org Toolkits

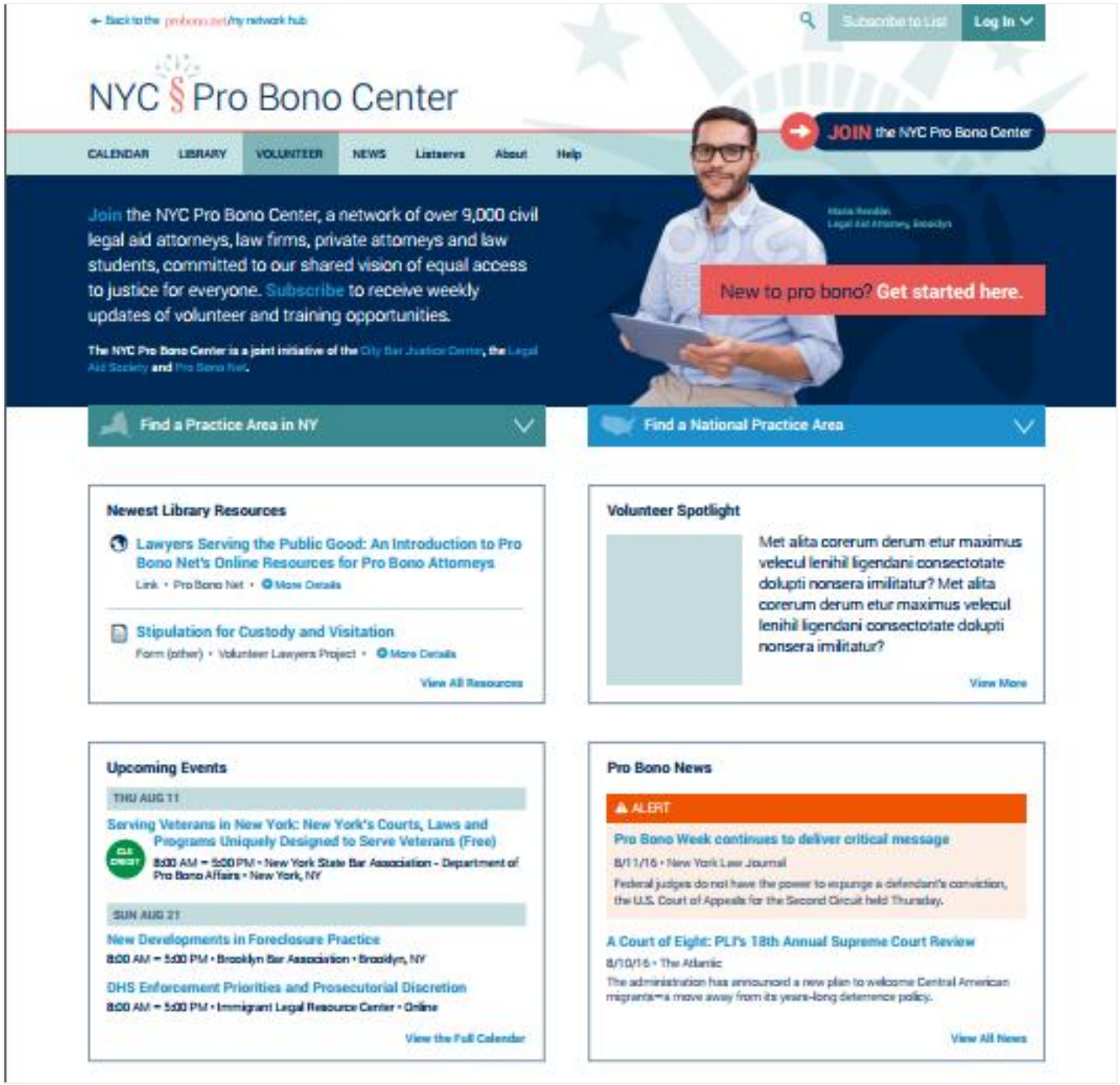


ProJusticeMN.org redesign



ProJusticeMN.org redesign

NYC Pro Bono Center Redesign



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New from 2016:
Mobile responsive redesign

Mobile, tablet and desktop versions

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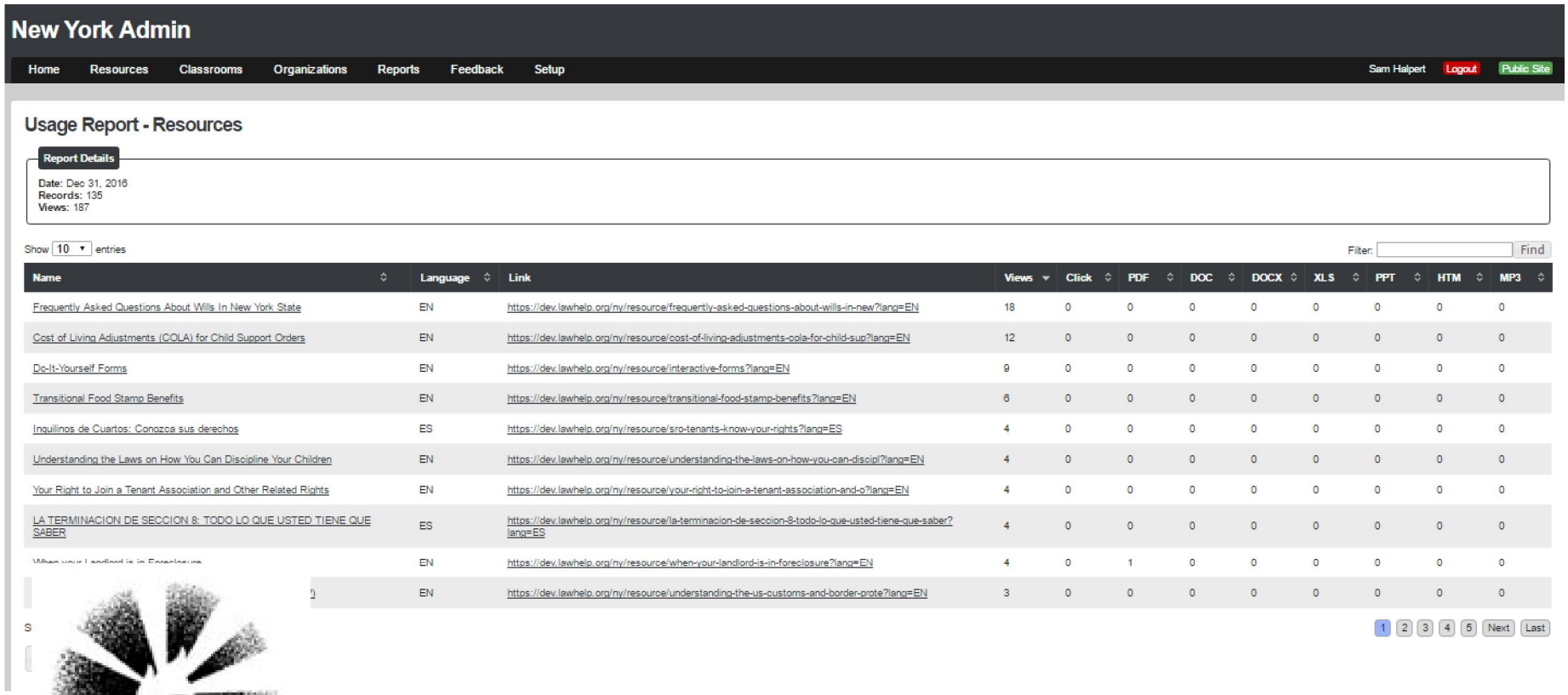
New On-Demand Usage Reporting Tools



NJP

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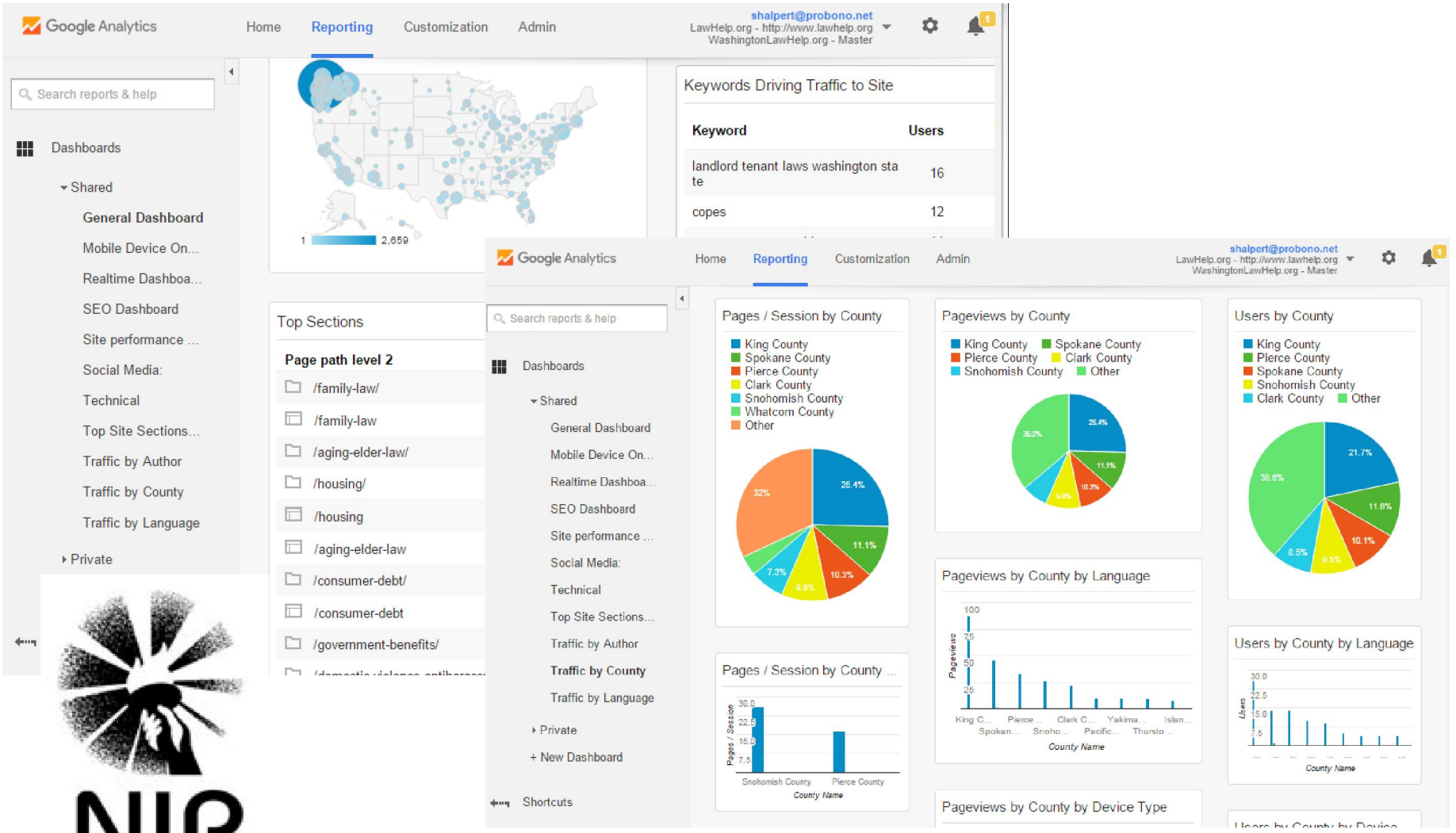
Google Analytics customizations for LawHelp sites



NJP

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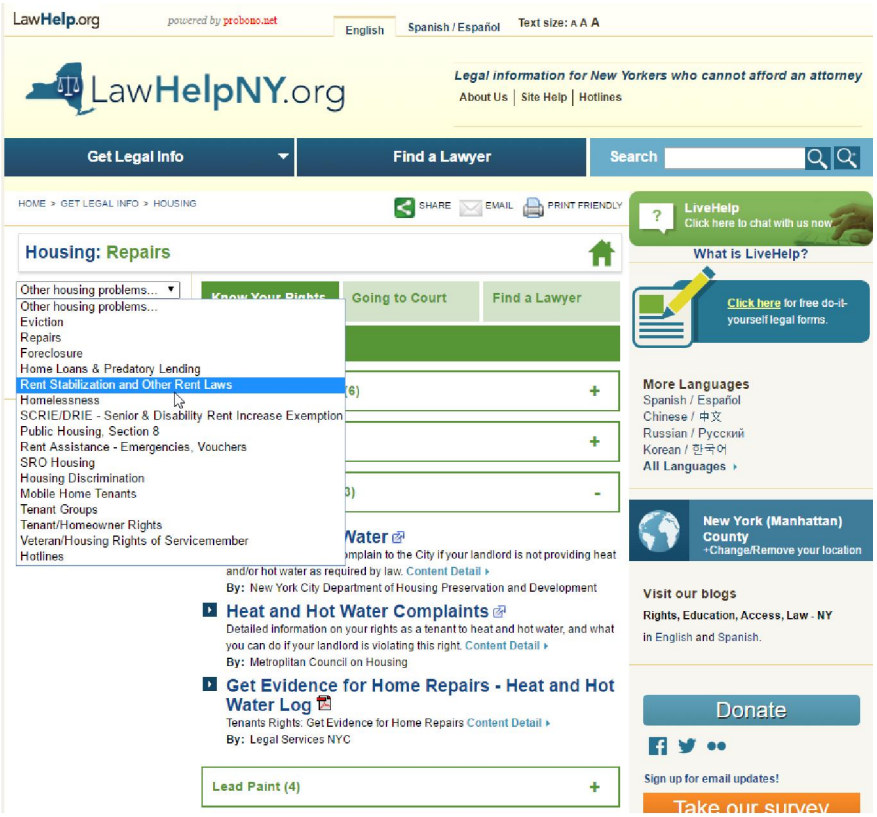
New referral maintenance tools and resource layout option

LawNY

Legal Assistance of Western New York, Inc.®



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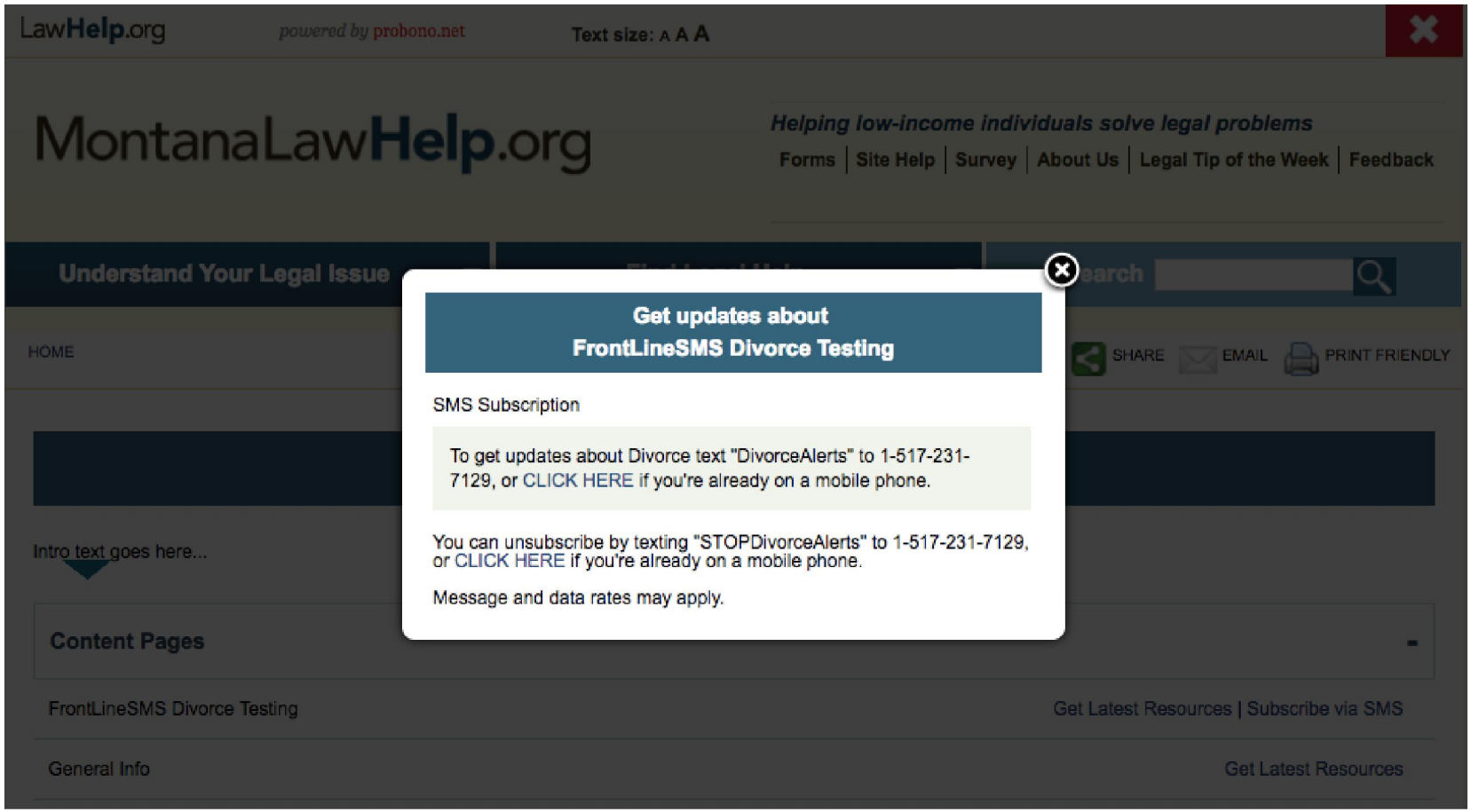

SMS subscription feature (via FrontLine SMS)

MLSA
Montana Legal Services Association

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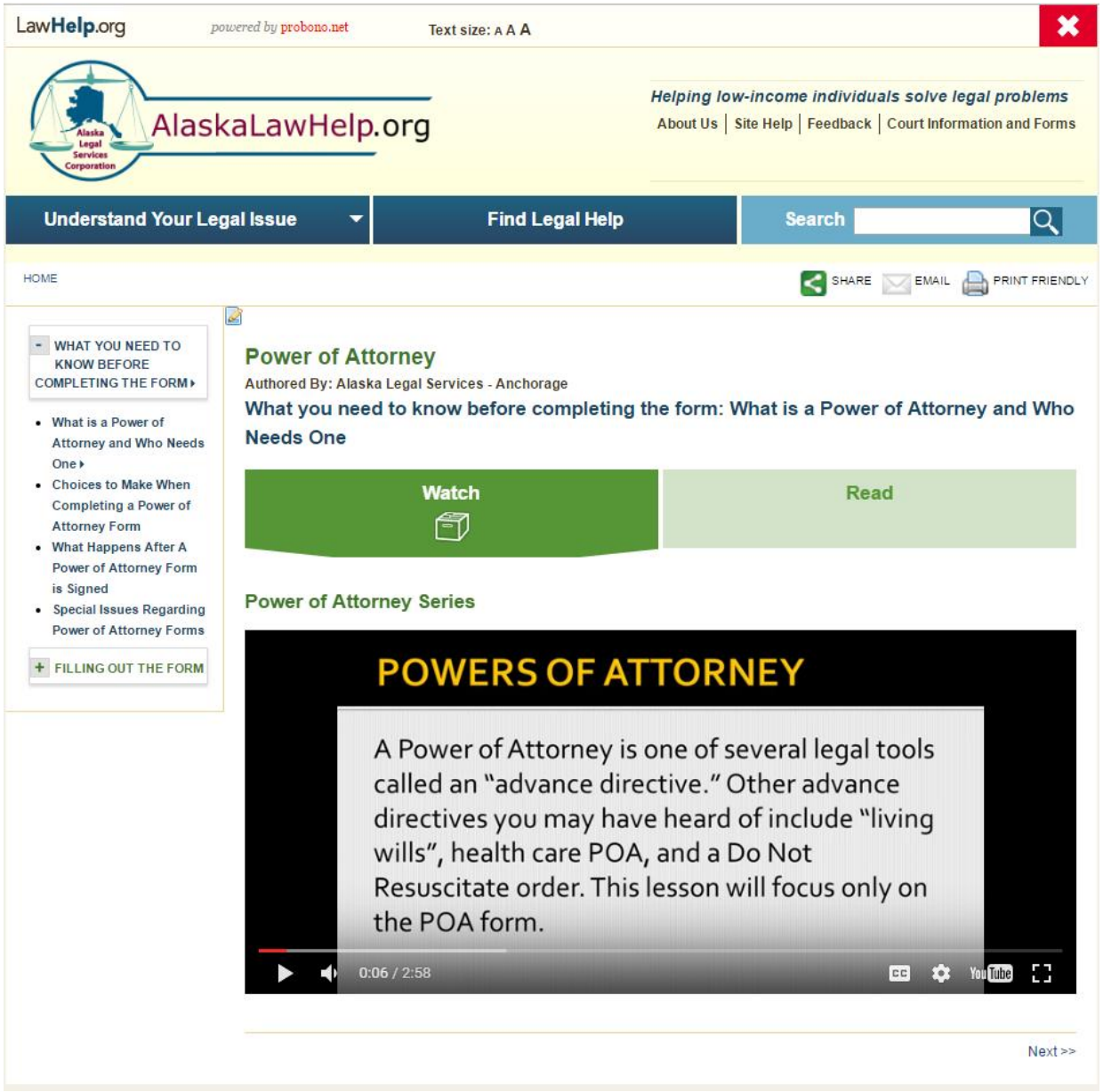
New Legal Education "Classroom" Module



Alaska Legal Services Corporation

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Landing page for legal education “Classrooms”

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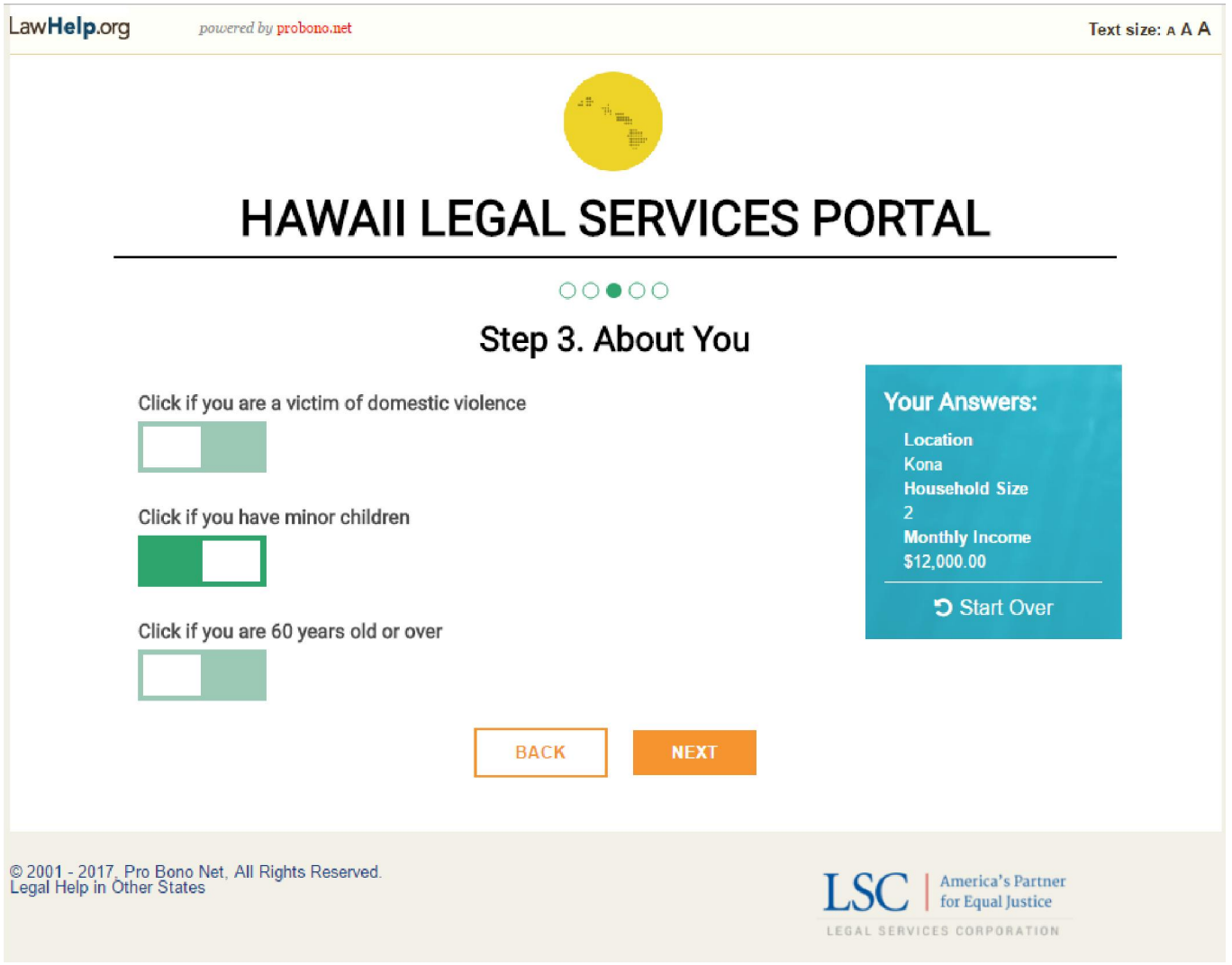
New LawHelp "Interview" tool for guided referral searches



LEGAL AID SOCIETY OF HAWAI'I

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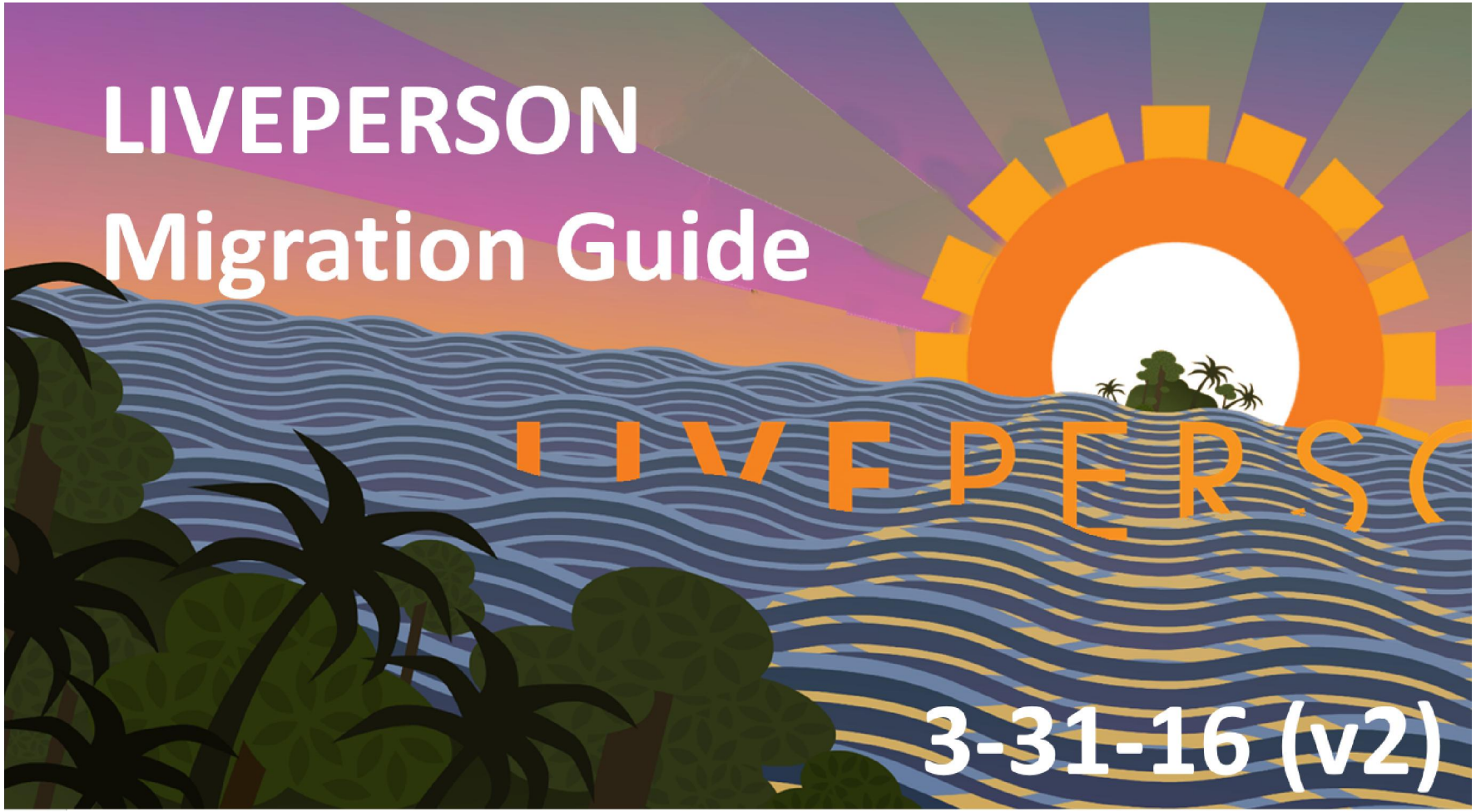

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New LiveChat Software Support

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1) 2016's Features
   - Mobile Responsive Design*
   - Automated Usage Reports
   - LiveHelp Migration*
   - Scheduled Update Reminders
   - SMS Integration
   - Classroom content type*
   - Interview-based search*

2) Network Effects
   - Centralized analytics = improved analysis
   - Centralized development = efficient design

3) 2017 Work
   - Mobile Audit + Refinements
   - Interview Pilot + Refinements
   - Performance & Security Upgrades
   - Analytics Improvements
   - OpenReferral support for LawHelp API
   - Evaluation-based priorities

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* = EY Evaluation Focal Point