

# Libraries and Access to Justice Resources and Links

Throughout the webinar series panelists and participants shared many useful resources that you may find helpful. Below is a list of these resources, as well as others.

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#### **Librarians and Access to Justice**

- Materials from the 2010 Public Libraries and Access to Justice Conference on <u>SelfHelpSupport.org</u> and <u>WebJunction.org</u>. (Note: registration is required to access the materials on SelfHelpSupport.org.)
- Public Libraries and Access to Justice listsery hosted be SelfHelpSupport.org.
- Materials from <u>Public Libraries and Access to Justice</u> a workshop at the 2010 Public Library Association conference.
- <u>Law Libraries and the Access to Justice Revolution</u>, an article in AALL's
   Spectrum Magazine about librian's roles in the Access to Justice movement.
- The Sustainable 21st Century Law Library: Vision, Deployment and Assessment for Access to Justice, a report by Richard Zorza
- The Center for Court Access to Justice for All's Partnering with Libraries page.
- Libraries and Access to Justice Webinar Series on <u>Pro Bono Net Webinar 1:</u>
   Welcoming Librarians to the Access to Justice Movement. This webinar provides an overview of legal information needs among low-income and vulnerable

Americans, the nonprofit legal aid, court and community groups that serve them, and why public and public law libraries are essential partners in meeting these information needs.

## Statewide Legal Aid Websites and Interactive Forms

- <u>LawHelp</u> assists users in finding free legal aid programs in their communities, answers to questions about their legal rights, and forms to help with their legal problems. This website, developed and maintained by Pro Bono Net, is the national gateway to all 50 LSC funded statewide websites. These sites often have detailed referral information for legal services providers and legal information for residents.
- <u>LawHelp Interactive</u> creates legal forms and documents through interactive interviews. Legal aid advocates, pro bono lawyers and self-represented litigants use this site. There are forms available for 26 states, the District of Columbia and the Virgin Islands.

#### **Court Websites**

- <u>National Center for State Courts</u> is "the organization courts turn to for authoritative knowledge and information." While providing resources to courts, they also provide information and listing of <u>resources for Self-Represented</u> litigants for 47 states and the District of Columbia. They also have information on this page surrounding available <u>court forms</u>, <u>Access to Justice Commissions</u>, and rules on <u>unbundling legal services</u> (rules that govern things like limited representation and legal hotlines).
- NCSC's <u>Center on Court Access to Justice for All</u> includes a section on partnering with libraries.

### **Legal Referral Sites**

- <u>LSC</u>- contains a searchable directory by state of LSC funded legal service providers. These providers typically serve residents at or below the federal poverty level.
- <u>FindLegalHelp</u>- legal referral site provided by the ABA that not only provides legal service providers but also information about hiring and using an attorney, how to report a problem with a lawyer and additional resources surrounding foreclosure issues.
- <u>Center for Elder Rights Advocacy</u> provides a <u>general directory of hotlines</u> searchable by state, and a specific directory for <u>hotlines for seniors</u>.

• <u>Immigration Law Help</u> is a searchable national directory of nonprofit immigrant legal services providers.

# **Subject Specific Websites**

- <u>Disasterlegalaid.org</u> was set up in the wake of Katrina, this site focuses on information and resources for those impacted by natural disasters.
- <u>StateSideLegal.org</u> is site dedicated to the legal needs of military men, women and their families.
- The Federal Trade Commission has several websites available for advocates and consumers.
  - <u>FTC.gov</u>- The traditional site, with information about the FTC, as well as consumer resources.
  - <u>Consumer.gov</u> is a completely plain language site, designed with input from civil legal services agencies, containing information written at a 5th grade reading level. The materials on <u>Consumer.gov</u> are also available in print through their <u>bulk order website</u>.
- <u>The Hotline</u> provides information a referral services for survivors of domestic violence and rape.
- <u>CitizenshipWorks</u> provides interactive tools to learn about the naturalization process, their eligibility, and to find legal help.
- Libraries and Access to Justice Webinar Series
  - Webinar 2: Connecting Library Patrons with Legal Information: Key Resources This webinar provides an overview of online legal information and self-help tools developed by the nonprofit legal aid community, including a national network of statewide legal information portals, many of which have content available in languages other than English.
  - Webinar 3: Helping Patrons Find Legal Assistance in their Community:
     Online Referral Tools
     This webinar highlights online resources for people looking for a lawyer, including where to find referral information for nonprofit legal aid programs, lawyer referral services and state bar programs.

#### **Primary Legal Research Sites**

 Georgetown Law Library also provides user-friendly online research guides for primary legal information in each state, as well as substantive research guides in more than a dozen issue areas.

- <u>Cornell Legal Information Institute</u> and <u>Public Library of Law</u> are collections of state and federal legal materials such as statutes, cases, administrative law. These sites were suggested by participants. Please note- these sites contain actual statutes and cases, not digested 'plain language' versions that can be found on the sites provided by the panelists.
- The American Association of Law Librarians maintains several toolkits to assist librarians in their research. These include
  - Self Representations Information
  - Public Library ToolKit
  - o How to Research a Legal Problem: A Guide for Non-Lawyers

# **Regional Information Sites**

These sites may not apply directly to you, or your region, but take a look at them to see what types of formats are available. If you are looking for information in your state, <u>LawHelp.org</u> has a listing of websites for each state that contain legal information and referral sources, which often includes local courts.

- <u>Public Libraries & Access to Justice</u> is a website designed to assist Minnesota librarians to "help you help your patrons address their legal issues with relevant resources."
- Kentucky <u>Legal Research Assistant</u> is a triage tool, in which the patron is guided through legal information on <u>KYJustice.org</u> using an interactive interview, rather than searching the site.
- <u>Clicklaw</u> provides legal education information and resources for British
   Columbians. It also has a <u>helpmap</u> section, allowing users to enter their location and legal problem area to find local resources.
- <u>Judicial Branch of Arizona</u> provides an online law library, with access to research modules, self help resources (including court forms), legal community information and information about the library itself.
- WebJunction for Texas Librarians provides free, self-paced courses for professional development and trainings for library staff in conjunction with the Texas State Library and Archives Commission.
- <u>King County Library System</u> provides legal research guides, as well as information on county law libraries.

## **Examples of Collaborative Models**

- Illinois Legal Aid Online and the LA Law Library have extensive programming in partnership with local civil legal services agencies, public and law libraries, as well as the private bar and the courts to provide legal information to low income residents.
- Ramsey County LawHelp is a collaboration between Ramsey County Law Library, Ramsey County Public Library, St. Paul Public Library, Legal Services State Support, Central Minnesota Legal Services, as well as Pro Bono Net to bring specific legal information from LawHelpMN to patrons of Ramsey County libraries on a co-branded site. For more information on the specifics of this collaboration, feel free to contact Liz Keith. More information on all of these projects can be found in the webinar Developing Legal Aid-Library Collaborations: Models and Replication Resources. This page contains the webinar recording, as well as the PowerPoint presentation.
- A list of <u>Statewide Collaborative Law Library, Court, Bar Association, Legal Aid Workgroups and Task Forces</u>, compiled by Laura Orr, Washington County (OR) Law Library.
- Libraries and Access to Justice Webinar Series Webinar 4: Developing Legal
   <u>Aid-Library Collaborations: Models and Replication Resources</u>
   The final webinar in this series highlights innovative, technology-enabled collaborations between legal aid programs and public and public law libraries in their communities to connect people with legal information.