

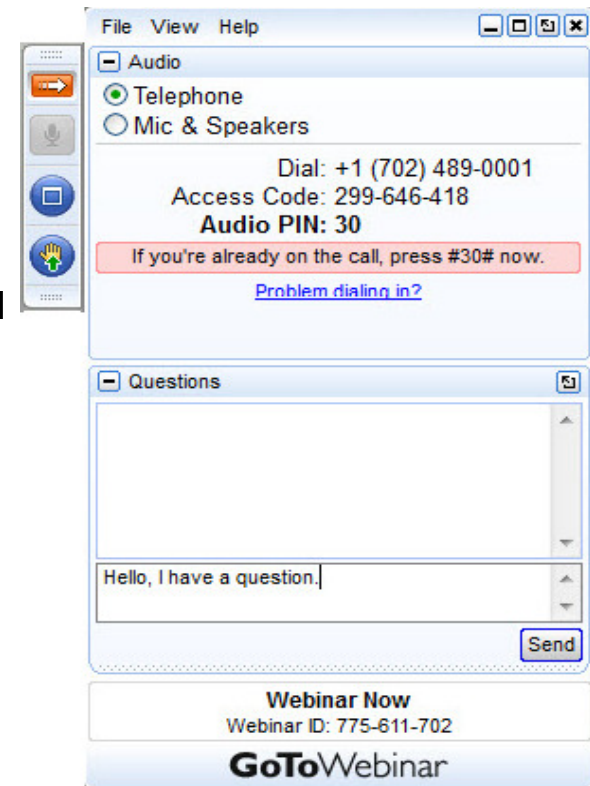
Welcome to the Webinar!

Maximize/minimize your control panel with the orange arrow.

If you joined the training via telephone, please select **Telephone** and enter your audio pin if you haven't already.

If you joined with a microphone and headset or speakers (VoIP), please select **Mic & Speakers**.

Need technical assistance? Email support@probono.net



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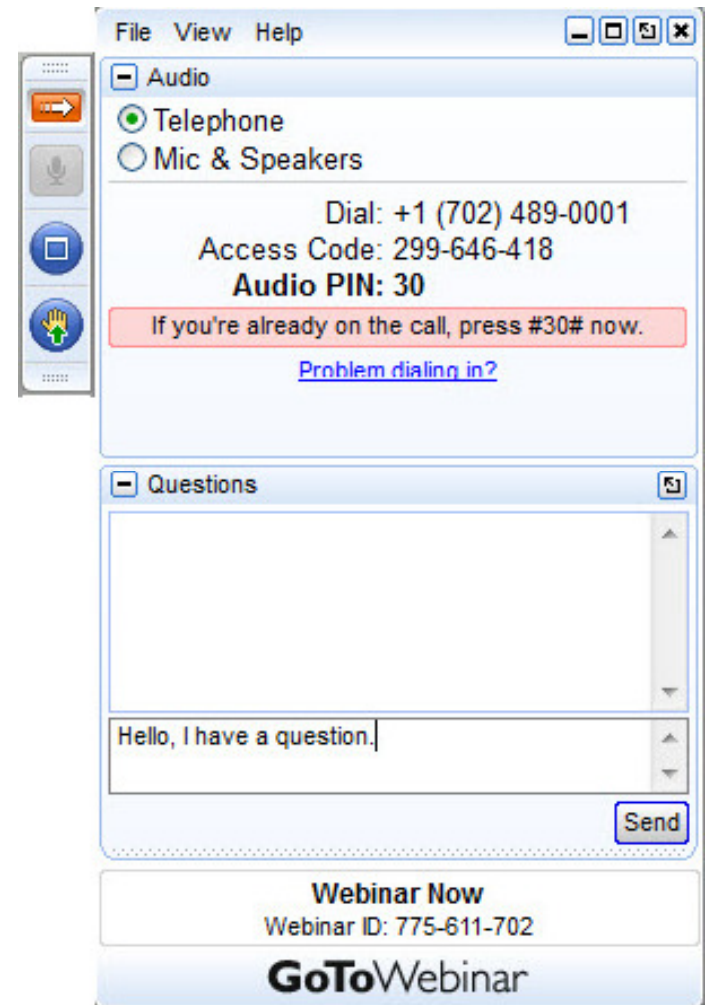
A few logistics before we start

All attendees are muted, but we want to hear from you!

Ask a question or tell us something in the Questions box.

This webinar is being recorded.

Registered attendees will receive an email with a link to this information once it has been posted.



Connecting Library Patrons with Legal Information: Key Resources

Liz Keith, Pro Bono Net

Claudia Johnson, Pro Bono Net

Mirenda Watkins, Pro Bono Net

Carol Kando-Pineda, Federal Trade Commission

Mary Ann VanCura, State Library Services, Minnesota Department of Education

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Goals of this Series

- Increase awareness of free, online access to justice resources available to librarians
- Help librarians access and utilize those resources to assist patrons with legal needs
- Showcase models for legal aid-library collaborations to connect people with legal information



LEGAL AID SOCIETY



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Upcoming Topics

- Helping Patrons Find Legal Assistance in their Community:
Online Referral Tools - Oct. 11
- Developing Legal Aid-Library Collaborations:
Models and Replication Resources - Nov. 1

More information and a recording of Webinar 1, *Welcoming Librarians to the Access to Justice Movement*, available at

www.probono.net/librarywebinars



Today's Presenters



Liz Keith

*LawHelp Program Manager
Pro Bono Net*

Claudia Johnson

*LawHelp Interactive Program Manager
Pro Bono Net*



Mirenda Watkins

*LawHelp Interactive Program Coordinator
Pro Bono Net*



Today's Presenters



Carol Kando-Pineda

Counsel

Division of Consumer and Business Education

Federal Trade Commission

Mary Ann VanCura

Library Development & Continuing Education

Coordinator

State Library Services

Minnesota Department of Education



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**A quick poll.
Tell us about you!**



**Another quick poll.
Tell us about your use
of online legal
resources!**



Online Legal Information and Self-Help Resources to Connect Patrons with Legal Information

Liz Keith

LawHelp Program Manager
Pro Bono Net



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LSC/TIG System of Statewide Websites

LawHelp.org



Helping people find solutions
to their legal problems.

LawHelp helps low and moderate income people find free legal aid programs in their communities, answers to questions about their legal rights, and find forms to help with their legal problems.

Use the state list to the right to find information to help you with problems related to housing, work, family, bankruptcy, disability, immigration and other topics.

LawHelp is your gateway to America's nonprofit legal aid providers.



[About LawHelp](#)

For free legal aid referrals, information
and legal forms, choose your state:

Alabama	Maine	Oklahoma
Alaska	Maryland	Oregon
Arizona	Massachusetts	Pennsylvania
Arkansas	Michigan	Puerto Rico
California	Micronesia	Rhode Island
Colorado	Minnesota	South Carolina
Connecticut	Mississippi	South Dakota
Delaware	Missouri	Tennessee
Florida	Montana	Texas
Georgia	Native Legal Net	Utah
Guam	Nebraska	Vermont
Hawaii	Nevada	Virgin Islands
Idaho	New Hampshire	Virginia
Illinois	New Jersey	Washington
Indiana	New Mexico	Washington D.C.
Iowa	New York	West Virginia
Kansas	North Carolina	Wisconsin
Kentucky	North Dakota	Wyoming
Louisiana	Ohio	

[Admin Login](#) | [Disclaimer](#)

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Help in Other States

LawHelp.org is supported by:



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Common attributes of a statewide legal aid website

- Legal rights information in plain language
- Trusted, credible sources
- State-specific
- Content from multiple agencies
- Multi-format
- Multilingual

The screenshot shows the MontanaLawHelp.org website. The header includes the logo and navigation links: Forms, Site Help, Survey, About Us, Legal Tip of the Week, and Feedback. Below the header is a search bar with a 'GO' button. The main content area is divided into several sections: 'Solve your legal problem.' with a photo of a family and text about civil legal issues; 'Families and Kids' with icons for Marriage, Dissolution (divorce), and Parenting Time; 'Money Problems' with a dollar sign icon and links for debt-related issues; 'Housing' with a house icon and links for rental and eviction issues; 'Relationship Abuse, Sexual Abuse, and Stalking' with a bird icon; 'The Legal System' with a scales icon; and 'Public Benefits' with a dollar sign icon. A sidebar on the right contains a 'Need help finding information?' chat box, a 'Set your location' button, and a 'Language access rights' section. The footer includes a 'Legal Tip of the Week' and a link to the Montana Office of Consumer Protection Online Complaint System.

MontanaLawHelp.org

Helping low-income individuals solve legal problems

Forms | Site Help | Survey | About Us | Legal Tip of the Week | Feedback

Understand your legal issue Find legal help Search GO

Solve your legal problem.
MontanaLawHelp.org has information for civil legal issues.
Choose a topic below. Find articles, forms, courts, where to find legal help, and more.
Need help finding what you need? Use the LiveHelp button (the green box on the right side of the screen).

Families and Kids
Marriage
Dissolution (divorce)
Parenting Time (custody and visitation)
More issues >

Money Problems
Not sure where to start? Click here for help.
Disputing a Debt
Debt Collector Harassment
More issues >

Housing
Rental Agreements / Leases
Getting Evicted / Ending Your Rental
Miscellaneous Housing Information
More issues >

Relationship Abuse, Sexual Abuse, and Stalking
General Information
Orders of Protection
Enforcing Orders of Protection
More issues >

The Legal System
Information to Help You Through the Legal System
Courts
Attorneys

Public Benefits
Energy Assistance
Food Stamps and Food Programs
Immigrant Rights
More issues >

More Issues: Taxes, Seniors, Work, American Indian Issues, Veterans and Military, Forms
View all issues >

Need help finding information?
Chat with someone who can help you.

+ Set your location

MontanaLawHelp.org: Language access rights / Derecho de acceder servicios en español
If you need translation or interpretation, please click here. / Si se necesita traducción o interpretación, favor de clicar aquí.

UPDATED! Information for Montana Wildfire Victims!
Click here for information on recovery assistance and preparedness.

Legal Tip of the Week
Legal Tip: Montana Office of Consumer Protection Online Complaint System

HIDE YOUR VISIT



LawHelpNC.org

Helping low-income individuals solve legal problems

Site Help | Online Legal Forms | Get Help from a Lawyer | About Us

Understand your legal issue

Find legal help

Search

GO



Understand your legal issue, solve your problem



+ Set your location

More Languages

HI

Take our User Survey - Please take a moment to fill out the User Survey to help us to improve this website.



Illinois Legal Aid Helping Illinois Residents Solve their Legal Problems

Help | Donate | Privacy Policy

Family and Juvenile



Child Custody,
Visitation and Support
Divorce, Separation,
Annulment
Domestic Violence and
Abuse
More issues >

Government Benefits



Food Stamps and Food
Programs
Social Security and SSI
Unemployment Benefits
More issues >

More Issues: Criminal Law, Disability
Environment, Farmworkers, Health, Im
System

View all issues >

Begin Here

For help with a legal issue,
Enter your zip code to get

What's your legal problem?

Search How to use this site

Click to email We can help
you're looking for

Video Library
Encuentra Información
News and Events

Home | Browse Articles | Video
Automated Form Library | About Us
© 2001-2012 Illinois Legal Aid



Arkansas Legal
Services Partnership

Center for Arkansas Legal Services & Legal Aid of Arkansas

Username

Password

Login

or Sign Up

New Password

MassLegalHelp

Promoting justice in Massachusetts with legal information

Search

BASIC LEGAL INFORMATION

Children
and
Families

Consumer

Domestic
Violence

Employment and
Unemployment

Health
and
Mental
Health

Housing

Immigration

School

Income
and
Benefits

CORI

Disability

Need Help with

Enter a word or Phrase that Describes
legal issue. Optionally, you may enter
zip code for information specific to your
location

Find free legal information and
topics below to learn more. Scroll



Consumer
Visit this section for con
Contracts, Loans, Utilitie



Education
Visit this section for edu
(enrollment without Gua



Employment
Visit this section for emp
Unemployment Compens



Family Law
Visit this section for fam
Abuse, Guardianship, Ne



Health
Visit this section for hea
Attorney and other heal



Need legal information? We can help.

Massachusetts legal aid programs put
together this website to help you find
practical information about your legal
rights.

GET INFORMATION

SEARCH OUR WEBSITE

[en español](#)
[Tiếng Việt](#)
[На русском языке](#)
[Português](#)
[Kreyòl Ayisyen](#)
[繁體中文](#)

Need a lawyer?

You may be eligible for legal aid.
MassLegalHelp can help you find legal
aid in your area.

FIND LEGAL AID

Search this web site:

Google Custom Search

GO

What's New

- Deferred Action for Childhood Arrivals - Get ready!
- CORI-Alert! Mistakes were made in sealing by mail in May
- New 209A Guidelines help survivors of Domestic Violence stay safe
- Using MassLegalHelp in Adult Literacy/ESL Classrooms
- Your Right to an Interpreter at Court

About Us | Contact us | Tell a Friend | Find Legal Aid | Disclaimer | Help | Jobs | Privacy Policy | Mass Legal Services | Basic Legal Information



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Sites in 54
states/territories linked
from LawHelp.org

Types of resources available

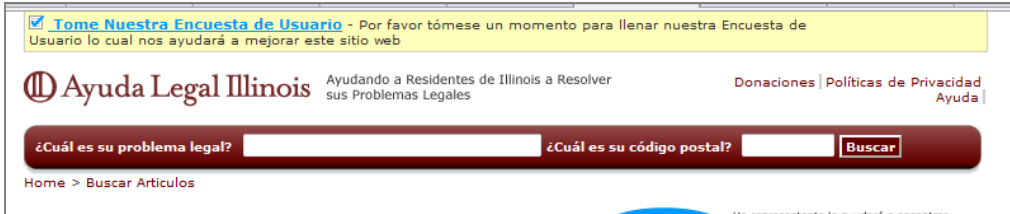
- FAQs and fact sheets
- Booklets
- Self-help forms
- Curated links to other legal information providers
- Video and audio
- Referral listings
- Court information

The screenshot displays the AlabamaLegalHelp.org website. The header includes the site name and a tagline: "Helping low-income individuals solve legal problems". Navigation links for "About Us", "Site Help", "Self Help Forms", and "Feedback" are provided. A main navigation bar contains "Understand your legal issue", "Find legal help", and a search bar. The breadcrumb trail reads: "HOME > UNDERSTAND YOUR LEGAL ISSUE > FAMILIES AND CHILDREN". The left sidebar features a "FAMILIES AND CHILDREN" category with a "SELF HELP LEGAL INFORMATION (12)" link and a "FIND LEGAL HELP" button. Below this is a "FILTER BY:" section with a "Format" dropdown showing "PDF (7)" and "Link (1)". The main content area is titled "Custody" and "Self Help Legal Information". It lists three articles: "Getting and Keeping Custody of Your Children", "I Have an Ex Parte Protection Order: How Do I Get Custody of My Children?", and "Moving When You Have a Custody Order". Each article includes a brief description, a "Read More" link, and is attributed to "Legal Services Alabama". A fourth article, "Child Support Information Sheet", is also listed. The right sidebar contains a "Set your location" button, a "You may qualify for free legal help" section with contact information for Legal Services Alabama (Toll Free 1-866-456-4995), and a "News" section with links to "File Your Taxes Online for FREE!", "Mortgage Foreclosure Counseling is Available", and "Affected by the BP Oil Spill? Get Free Legal Help". A "Requires a PDF Reader" notice with an Adobe Reader icon is also present. A vertical "HIDE YOUR VISIT" button is on the far right.



Multilingual information

- 15 fully translated Spanish sites
- Many with key resources in Spanish and other languages



Ayuda Legal Illinois Ayudando a Residentes de Illinois a Resolver sus Problemas Legales Donaciones | Políticas de Privacidad Ayuda

¿Cuál es su problema legal? ¿Cuál es su código postal? **Buscar**

Home > Buscar Artículos

Adopción d

Última Revisión: Augu

Introducción

Esta guía le ayu

- Responde
- Adoptar en
- Dándole m
- Relacionad
- Ayudándol

sección de

Haga clic en las p

palabras.

Legal Aid NETWORK OF KENTUCKY

Información en español **Search**

HOME FIND LEGAL HELP SELF-HELP FORMS LAW LIBRARY PRO BONO PORTAL CONTACT US

[English | Español]

¿Qué es un divorcio?

Haga clic en uno de los siguientes temas:

- ¿Qué es un divorcio?
- ¿Quién puede pedir un divorcio?

LawHelpMN.org

Helping low-income individuals solve legal problems

About Us | Site Help | Disclaimer | Survey | Contact Us

Understand your legal issue Legal Directory Search **GO**

HOME SHARE EMAIL PRINT

Languages

- Amharic / Amharic (3)
- Arabic / العربية (14)
- Armenian / Հայերեն (2)
- Bosnian / Bosanski (1)
- Cambodian / Khmer (8)
- Chinese / 中文 (14)
- Farsi / فارسی (3)
- French / Français (6)
- Haitian Creole / Kreyòl ayisyen (1)
- Hindi / हिन्दी (2)
- Hmong / Hmoob (49)
- Korean / 한국어 (9)
- Laotian / ພາສາລາວ (9)
- Oromo / Afaan Oromo (6)
- Punjabi / ਪੰਜਾਬੀ (3)
- Russian / Русский (25)
- Serbo-Croatian / Srpskohrvatski Jezik (3)
- Somali / Soomaali (55)
- Spanish / Español (395)
- Swahili / Kiswahili (1)
- Tagalog / Tagalog (5)
- Urdu / اردو (3)
- Vietnamese / Tiếng Việt (17)

Need help finding information?
Click here to chat with a live person

+ Set your location

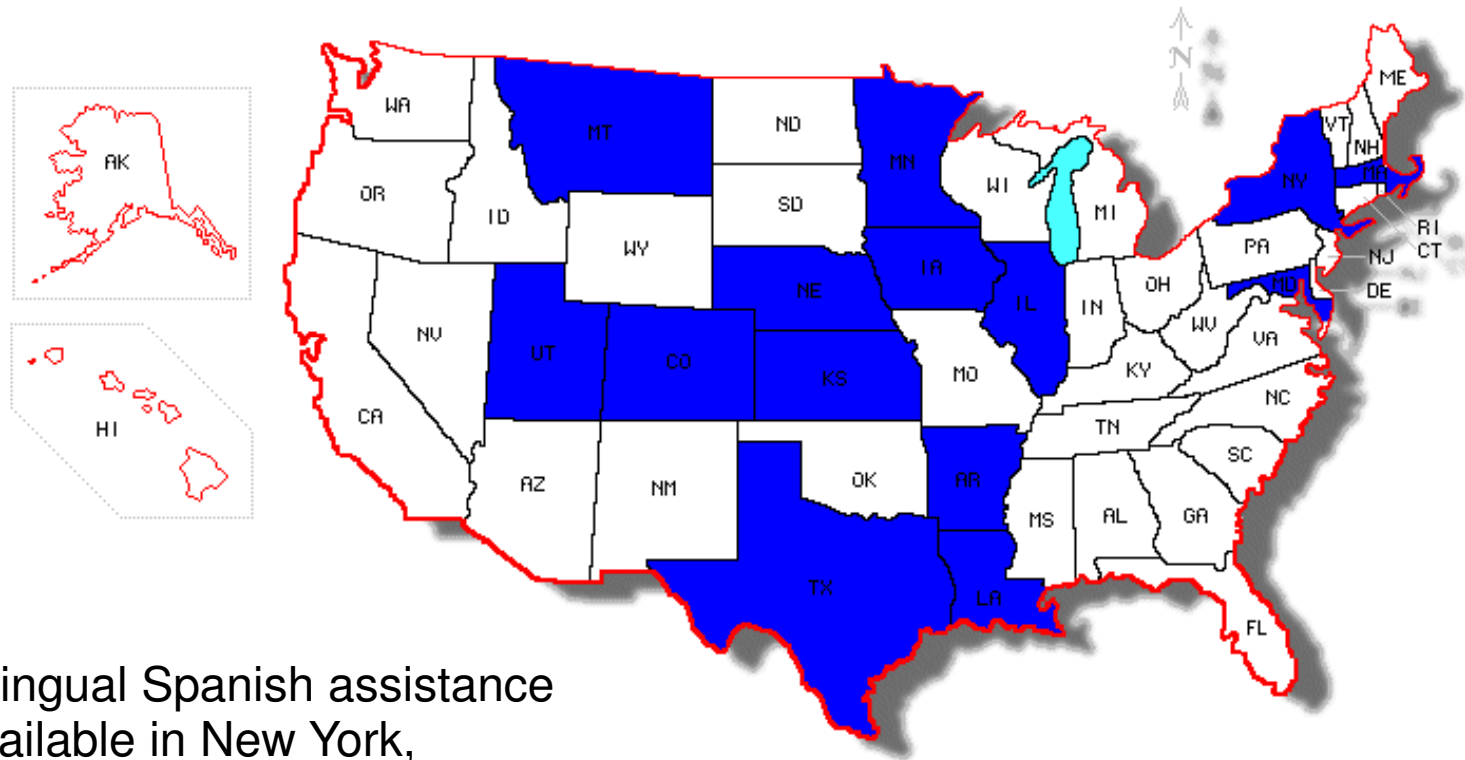
More Languages
Spanish / Español
Somali / Soomaali
Hmong / Hmoob
Russian / Русский
All Languages >

Welcome to the New LawHelpMN!
The new website is designed to make finding legal information even easier. Learn about your legal rights and responsibilities; fill out court forms; find free and low-cost legal help; and more.



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LiveHelp / Live Chat assistance on 14 sites



Bilingual Spanish assistance
available in New York,
Minnesota, Iowa and Illinois



Library opportunities for involvement in statewide legal aid websites

- Users and beneficiaries
 - Website advisory committees
 - Content development partners
 - Outreach and training partners
 - Tech and information literacy experts
 - You tell us!
-
- Not already connected with your statewide legal aid website provider? Contact lkeith@probono.net



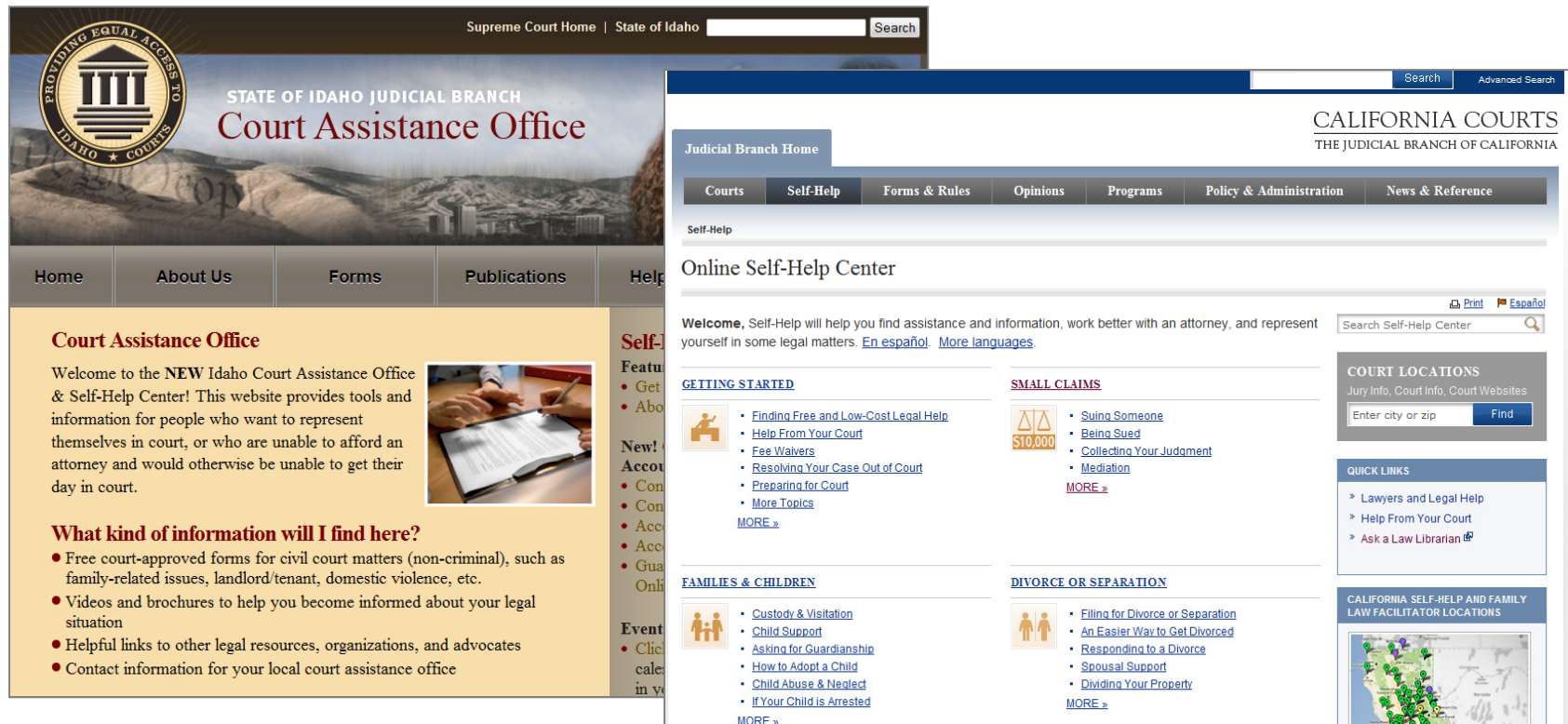
Other key resources for state-specific information

- State and county law library websites



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Online court self-help resources



Directory of court self-help information centers available on the National Center for State Courts website:

www.ncsc.org/Topics/Access-and-Fairness/Self-Representation/State-Links.aspx



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Other key national resources

- Georgetown Law Library Research Guides
- Guides available by state and substantive area

The screenshot shows the Georgetown Law Library Research Guides website. The header includes the Georgetown University Law Center logo and the text "Georgetown Law Library". A navigation bar contains links for "About the Library", "Databases", "Research Help", "For Faculty", and "For Students". A search bar is located in the top right corner. The main content area is titled "Virginia Resources" and includes a "Table of Contents" on the left with links to Research Guides, Statutes, Legislative History, Regulations, Cases, Local Government, Journals, and General. The main text area lists "RESEARCH GUIDES" with links to Virginia Research in-Depth, State Documents Bibliography, Legal Research in the District of Columbia, Maryland and Virginia, A Guide to Legal Research in Virginia, and Legal Research in Virginia. It also lists "STATUTES & LEGISLATION" with links to Statutes/Code, Print, Electronic, and Internet resources. The "Legislative History" section includes links to Session Laws and Legislative History. The "Regulations & AGENCIES" section includes links to Regulations, Print, and Electronic resources.

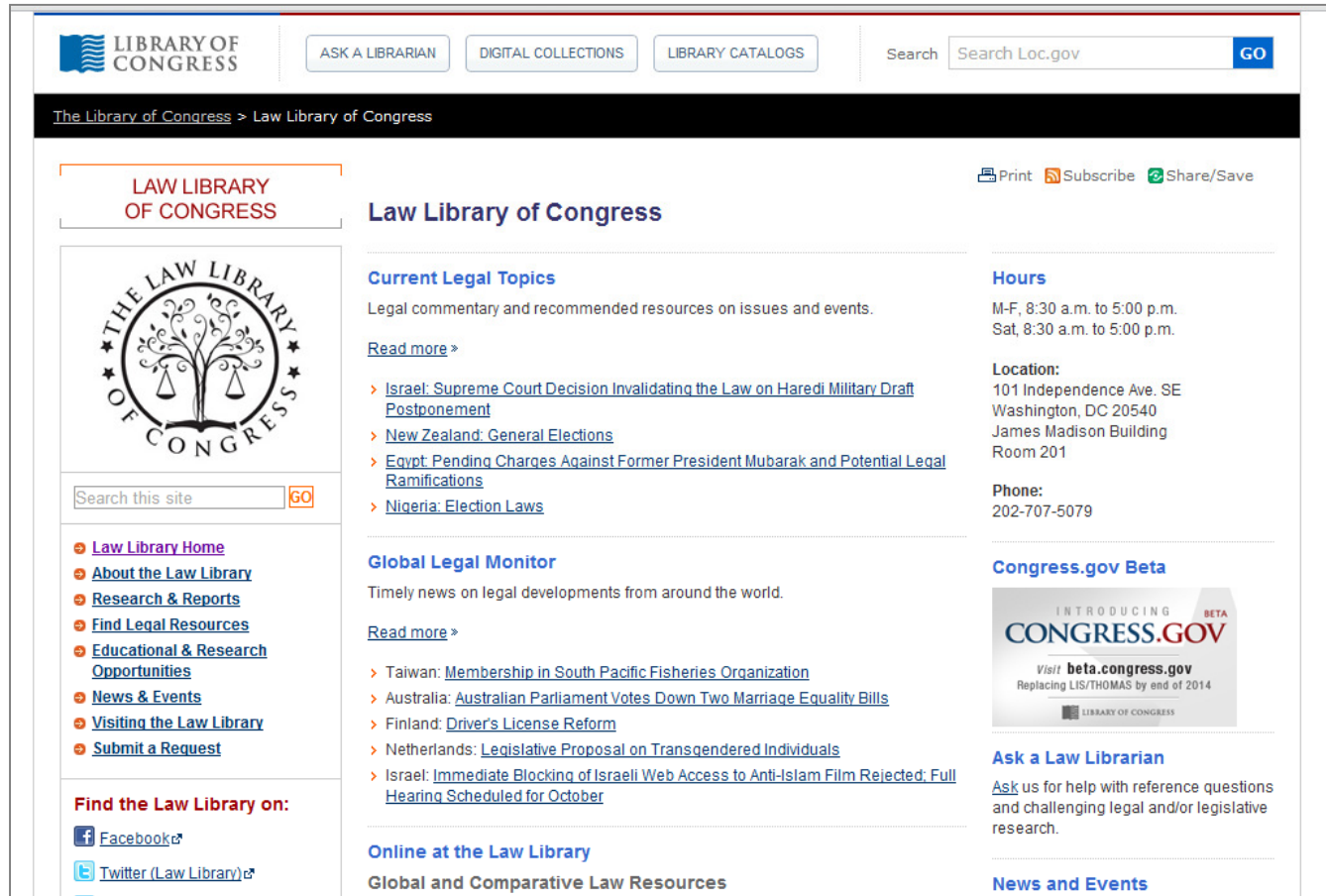
<http://www.law.georgetown.edu/library/research/guides/index.cfm>



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Other key national resources

- Law Library of Congress
- Legal and legislative information from the US and globally



The screenshot displays the Law Library of Congress website. At the top, the header includes the Library of Congress logo, navigation buttons for 'ASK A LIBRARIAN', 'DIGITAL COLLECTIONS', and 'LIBRARY CATALOGS', and a search bar labeled 'Search Loc.gov' with a 'GO' button. Below the header, a breadcrumb trail reads 'The Library of Congress > Law Library of Congress'. The main content area is divided into three columns. The left column features the 'LAW LIBRARY OF CONGRESS' logo, a site search bar, and a list of links: 'Law Library Home', 'About the Law Library', 'Research & Reports', 'Find Legal Resources', 'Educational & Research Opportunities', 'News & Events', 'Visiting the Law Library', and 'Submit a Request'. It also includes social media links for Facebook and Twitter. The middle column is titled 'Law Library of Congress' and contains sections for 'Current Legal Topics' (with links to Israel, New Zealand, Egypt, and Nigeria), 'Global Legal Monitor' (with links to Taiwan, Australia, Finland, Netherlands, and Israel), and 'Online at the Law Library' (Global and Comparative Law Resources). The right column includes 'Hours' (M-F 8:30 a.m. to 5:00 p.m., Sat 8:30 a.m. to 5:00 p.m.), 'Location' (101 Independence Ave. SE, Washington, DC 20540), 'Phone' (202-707-5079), 'Congress.gov Beta' (introducing beta.congress.gov), 'Ask a Law Librarian' (with a link to ask for help), and 'News and Events'. A 'Print' button is also visible in the top right of the main content area.

<http://www.loc.gov/law>



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**What are your favorite
online resources?
Let us know! We'll post
them to the resource page
for this webinar.**



Document Assembly LawHelp Interactive: Helping library patrons find **free** quality legal forms

Claudia Johnson & Mirenda Watkins

Pro Bono Net



probono.net

What is Document Assembly?

- Well-known examples of document assembly software are TurboTax and I-CAN!
- Very simply, document assembly software drafts documents based on how a person answers a set of questions.
- Usually, the answers can be saved, so they can be reused to complete related forms and documents.
- Well-known examples of document assembly software are TurboTax and I-CAN!



What is Document Assembly?

Montana Power of Attorney for Property

1: Successor agent

First Name
Geraldine

Middle Name or Initial

Last Name
Werner

Mailing Address
105 Main Street

City
Neenah

State
Wisconsin

Zip code
59465

A2J Author

Access To Justice
AT OREGON-KENT COLLEGE OF LAW

What is your address?

Address 1:

Address 2:

City:

State: [Montana]

Zip code:

Continue

2 Principal Information

3 Agent Information

© 2000-2007 Illinois Institute of Technology - Chicago-Kent College of Law and the Center for Computer-Assisted Legal Instruction

Durable Power of Attorney

STATE OF MONTANA

County of Carbon

NOTICE: THE POWERS GRANTED BY THIS DOCUMENT ARE BROAD AND SWEEPING. THEY ARE EXPLAINED IN THIS PART. IF YOU HAVE ANY QUESTIONS ABOUT THESE POWERS, OBTAIN COMPETENT LEGAL ADVICE. THIS DOCUMENT DOES NOT AUTHORIZE ANYONE TO MAKE MEDICAL AND OTHER HEALTH CARE DECISIONS FOR YOU. YOU MAY REVOKE THIS POWER OF ATTORNEY IF YOU LATER WISH TO DO SO.

I, Kate Bladow of 5628 Prince George Street, Gwynn Oak, Montana 21313, appoint Garrett R. Brwn of 5628 Prince George Road, Gwynn Oak, ME 2546 as my agent (attorney-in-fact) to act for me in any lawful way with respect to the following subjects:

(A) → real property transactions

(B) → tangible personal property transactions

(C) → banking and other financial institution transactions

(D) → claims and litigation

(E) → personal and family maintenance

(F) → benefits from social security, Medicare, Medicaid, or other governmental programs or from military service

A personalized document is created from the answers.

Variable	Answer	Type
2 Agent zip NU	21,207	Number
Appoint a conservator TF	true	True/False
Banking transactions TF	true	True/False
Borrowing transaction p...	allow	Multiple Choice
Business operating tran...	false	True/False
Business operation pow...	allow	Multiple Choice
Claims and litigation pow...	allow	Multiple Choice
Claims and litigation TF	true	True/False
Commodity and option t...	allow	Multiple Choice
Commodity and option t...	false	True/False
Compensation option TF	false	True/False
Delegation option TF	false	True/False
Effective date option TF	false	True/False
Effective if disabled or c...	true	True/False
Effective time MC	unable to make decisions	Multiple Choice
Estate and trust transac...	false	True/False

The answers can be saved and reused.

Library patrons can answer questions during an interview.

Source: Deploying Automated Forms for Access -- Self-Represented Litigation Leadership Package



probono.net

Why Document Assembly in a Library Setting?

- LHI forms are an important tool for library patrons because:
 - they make filling out forms easier
 - they give meaningful guidance and information at convenient times and locations
 - they free resources for those in need of more help

Source: Deploying Automated Forms for Access -- Self-Represented Litigation Leadership Package



What is LawHelp Interactive?

A **training center**—we teach people how to create these interviews

A **tech support center**—we provide technical support

A **replication/best practices** engine — we share best practices, a community of sharing



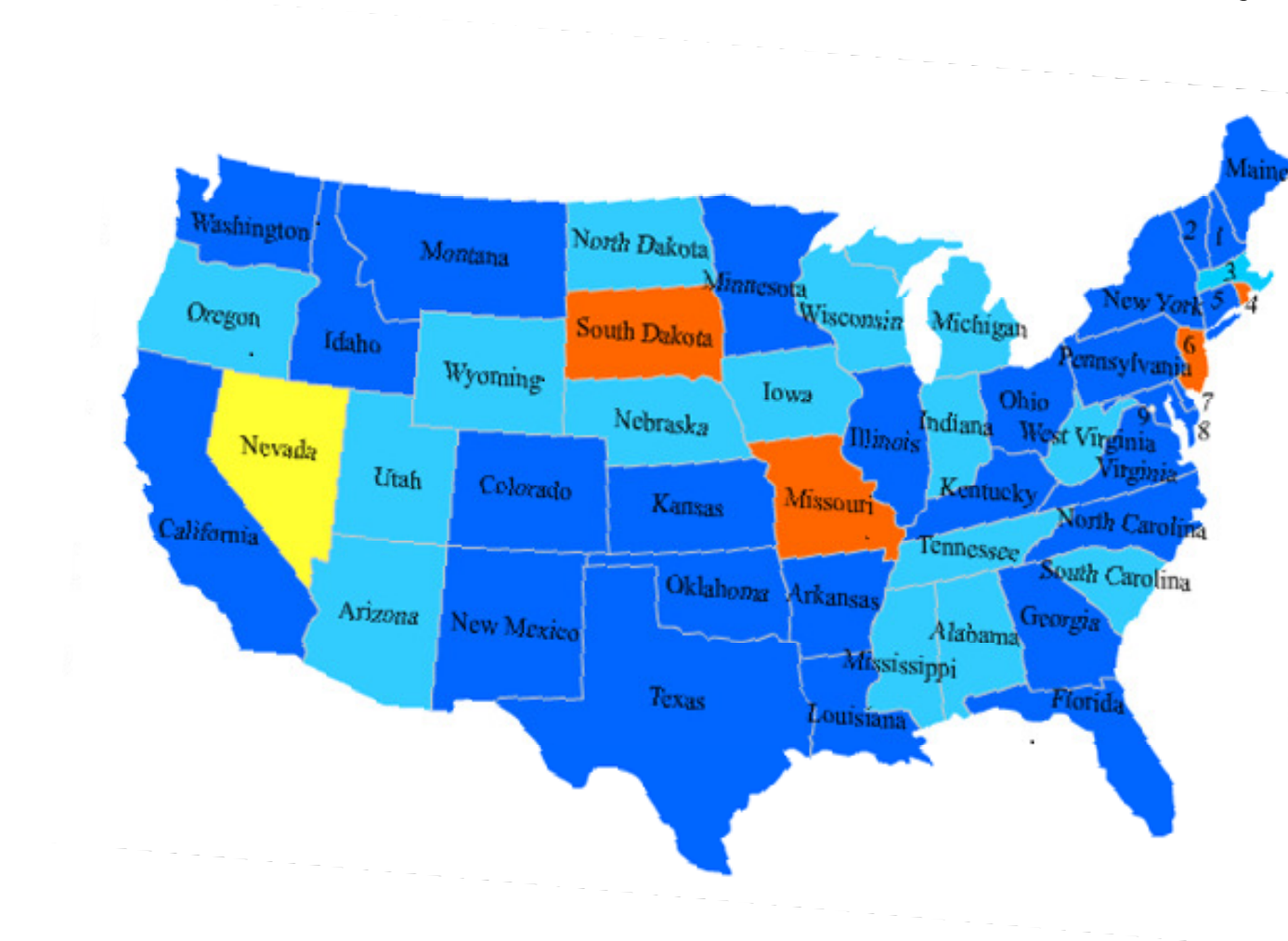
For public and law librarians?

A way to give patrons a tool to help them create legal documents, in a free and quality way.

These tools are created by legal non-profits and courts—high end/high quality-no profit motive



probono.net



LawHelp
INTERACTIVE


Are all forms available in all states?

- Forms available are in family, housing, wills, estate, credit/consumer (hard to find a lawyer)
- The collection varies state-by-state and is constantly expanding (3,619 forms as of 9/2012)
- If you see a lot of need for a form, contact your legal aid group running your statewide website and ask them if they are planning to create that form




How do I find out if my state has LHI forms?

www.lawhelpinteractive.org



Legal documents made simpler



powered by probono.net

[Sign Up](#) [Log In](#) [Help](#) [Email Us](#) [English](#) [Español](#)

Find Forms

Use the list below to find forms to help you with your legal problems.

Self-Help Forms

- [Arkansas](#)
- [California](#)
- [Colorado](#)
- [Delaware](#)
- [Georgia](#)
- [Idaho](#)
- [Illinois](#)
- [Indiana](#)
- [Kansas](#)
- [Kentucky](#)
- [Louisiana](#)
- [Maine](#)
- [Maryland](#)
- [Michigan](#)
- [Minnesota](#)
- [Montana](#)
- [New York](#)
[LawHelp.org/NY](#)
[NY CourtHelp](#)
- [Ohio](#)
- [Oklahoma](#)
- [Ontario](#)
- [Pennsylvania](#)
- [Vermont](#)
- [West Virginia](#)
- [Texas](#)
- [Washington](#)
- [Washington, DC](#)

Advocate Forms

- [Arkansas](#)
- [Florida](#)
- [Georgia](#)
- [Illinois](#)
[Legal Aid Volunteer](#)
- [Indiana](#)
- [Iowa](#)
- [Kansas](#)
- [Kentucky](#)
- [Maryland](#)
- [Minnesota](#)
- [Mississippi](#)
- [Montana](#)
- [Nebraska](#)
- [New York](#)
- [Ohio](#)
- [Oklahoma](#)
- [Ontario](#)
- [Pennsylvania](#)
- [Virgin Islands](#)
- [Virginia](#)



Live Help
Unavailable
Please leave a message

Legal information and legal aid referrals for every state are available at LawHelp.org.



probono.net

Resources for Document Assembly

Numerous states have LiveChat features available to help library patrons with questions about their forms

The screenshot shows the TexasLawHelp.org website. At the top, the logo features a sun icon and the text "TexasLawHelp.org" with the tagline "KNOWLEDGE IS POWER". To the right, a navigation bar includes links for "DIY Forms - Interactive", "DIY Forms - Printable", "About Us", "Site Help", "Survey", "News", and "Self Help Videos". Below this is a search bar with a "GO" button. A large blue banner in the center reads: "This website offers free legal forms and civil legal information to Texans who cannot afford legal help. Learn about your available self-help resources, and organizations that provide free and low-cost legal aid." A blue arrow points from this banner to a green box on the right that says "Need help finding information? Chat with someone who can help you." Below the banner, there are six categories of legal issues: Family Law and Domestic Violence, Consumer, Civil Rights, Crime Victims, Employment, and Disability. Each category has a list of specific topics and a "More issues" link. On the right side, there are sections for "More Languages" (Spanish / Español, Vietnamese / Tiếng Việt), "Texas Civil Courts Guide", and "News". A vertical button on the far right says "HIDE YOUR VISIT".

TexasLawHelp.org
KNOWLEDGE IS POWER

Helping low-income individuals solve legal problems
DIY Forms - Interactive | DIY Forms - Printable | About Us | Site Help | Survey | News | Self Help Videos

Understand your legal issue Find legal help Search GO

This website offers free legal forms and civil legal information to Texans who cannot afford legal help. Learn about your available self-help resources, and organizations that provide free and low-cost legal aid.

Need help now? Click [here](#) Monday through Friday from 9:00am to 5:00pm Central Standard Time (CST) to chat with a specialist.

Family Law and Domestic Violence
Adoption
Child Support
Custody/Visitation
More issues ▶

Consumer
How to File a Complaint about Fraud and Unfair Practices
Attorney
Automobiles
More issues ▶

Civil Rights
Discrimination (Equal Protection)
Due Process
First Amendment Protections

Crime Victims
Crime Victim Compensation
Crime Victim's Rights

Employment
Employment Discrimination
Fair Labor Standards

Disability
Assistive Technology
Education
Estate Planning

Need help finding information?
Chat with someone who can help you.

+ Set your location

More Languages
Spanish / Español
Vietnamese / Tiếng Việt

Texas Civil Courts Guide
The Texas Civil Courts program is designed to help you find the proper court to file a case in civil, consumer, family, injury, probate, and property matters. Search the Guide.

News

HIDE YOUR VISIT



- After selecting your state, you can search for the relevant legal topic, e.g. an uncontested divorce

The screenshot shows the TexasLawHelp.org website. The header includes the site logo, tagline 'KNOWLEDGE IS POWER', and navigation links like 'DIY Forms - Interactive', 'DIY Forms - Printable', 'About Us', 'Site Help', 'Survey', 'News', and 'Self Help Videos'. A search bar is present with a 'GO' button. Below the header, there's a section titled 'Interactive Forms' with a paragraph explaining the online forms process. A blue arrow points from this section to a list of legal topics, which includes 'Uncontested Divorce In Texas (with or without children)'. Other topics listed are 'Collective Order' and 'Affidavit of Inability to Pay'. On the right side, there are additional resources like 'Need help finding information?', 'Set your location', 'More Languages' (Spanish, Vietnamese), 'Texas Civil Courts Guide', and 'News'.

commonly-used-fill-in-forms-online

Suggested Sites Web Slice Gallery

TexasLawHelp.org

KNOWLEDGE IS POWER

Helping low-income individuals solve legal problems

DIY Forms - Interactive | DIY Forms - Printable | About Us | Site Help | Survey | News | Self Help Videos

Understand your legal issue Find legal help Search GO

HOME SHARE EMAIL PRINT

Interactive Forms

TexasLawHelp.org now offers online forms -- by clicking on the links below, you will be redirected to LawHelpInteractive.org, where you will take a step by step "interview" that will ask you questions, and you will type in your answers. Once the interview is complete, a legal document will be generated, which you may print off.. These online forms work best in Internet Explorer. Please follow the instructions carefully. We also encourage you to sign up (free) with LawHelpInteractive.org so that you may save your work should you need to exit the interview before it is complete.

- Collective Order
- Affidavit of Inability to Pay
- **Uncontested Divorce In Texas (with or without children)**

Need help finding information?
Chat with someone who can help you.

+ Set your location

More Languages
Spanish / Español
Vietnamese / Tiếng Việt

Texas Civil Courts Guide
The Texas Civil Courts program is designed to help you find the proper court to file a case in civil, consumer, family, injury, probate, and property matters.
Search the Guide.

News

HIDE YOUR VISIT



1-2-3? how do I find out if my state has these forms?

1. Go to <http://www.lawhelpinteractive.org>
2. Click on “find forms”
3. Click on your state—self help side
4. Look for the forms—click on the form
5. LHI forms use this icon



DEMONSTRATION



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“Just in time” learning

a2j

Access To Justice
AT CHICAGO-KENT COLLEGE OF LAW

We will go through 9 or 10 steps to fill in all the forms you will need at court. Your forms tell the court about:

1. the current child support order;
2. the "[material change in circumstances](#)" since that order;
3. the changes you need the court to make;
4. your finances for the [Financial Statement](#);
5. the other parent's finances, if you know them, for the [Child Support Guidelines](#) worksheet;
- and
6. any Public Assistance you or your children may have had.

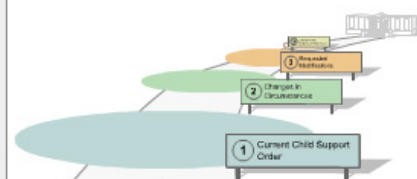
If your answers show that you may not have to pay court costs, I will also ask you a few more questions so you can file an [Affidavit of Indigency](#).

SJ

points of view expressed are those of the authors and do not necessarily represent the official position or policies of the SJ, Center for Access to the Courts through Legal Instruction (CALI), and Legal Services Corporation (LSC). The Courts through Technology, Chicago-Kent, CALI, or

Next

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What are these forms?

Learn More

Introduction



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Types of Legal Issues Covered through Document Assembly

- Family Law
- Domestic Violence
- Consumer Law/Rights/Protections
- Housing
- Public Benefits
- Elder Law, probate, wills, trust, etc.
- Health law
- Immigration



Resources for Document Assembly

Numerous states have LiveChat features available to help library patrons with questions about their forms



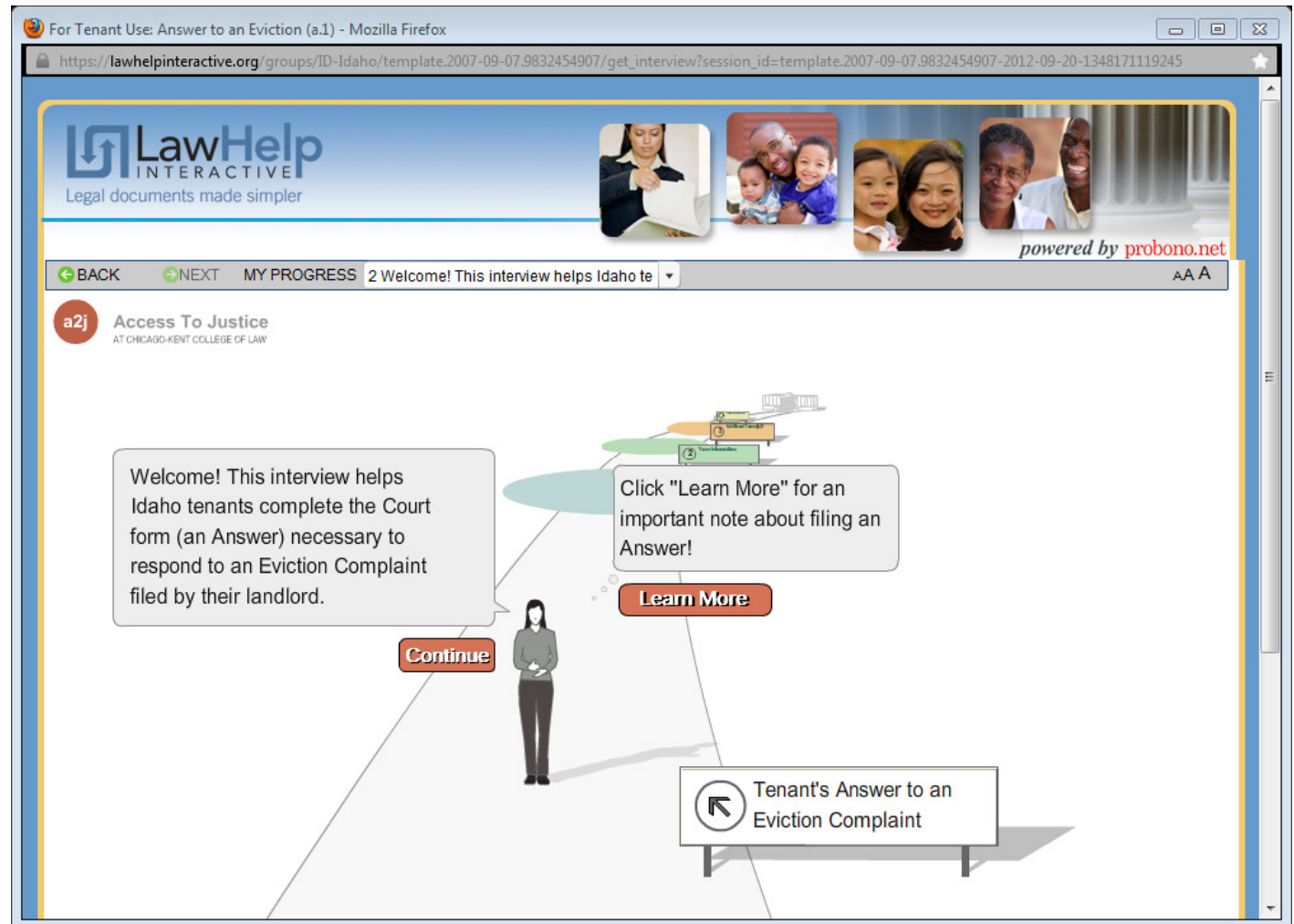
probono.net

Are all forms available in all states?

- Forms are available for areas where it is hard to find a free lawyer (family, housing, wills, estate, credit/consumer)
- The collection varies state-by-state and is constantly expanding (3,619 forms)
- If you see a lot of need for a form, contact your legal aid group running your statewide website and ask them if they are planning to create that form



The patron can then answer a series of questions and provide basic biographical information in order to create the appropriate legal document.



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For Tenant Use: Answer to an Eviction (a.1) - Mozilla Firefox

https://lawhelpinteractive.org/groups/ID-Idaho/template.2007-09-07.9832454907/get_interview?session_id=template.2007-09-07.9832454907-201

LawHelp INTERACTIVE
Legal documents made simpler

BACK NEXT MY PROGRESS 4 Please provide your legal name and ge

a2j Access To Justice
AT CHICAGO-KENT COLLEGE OF LAW

Please provide your legal name and gender:

First: Jane

Middle:

Last: Doe

Suffix: Choose from this list

Gender: ☐ Male ☒ Female

Continue

2 Your Information...

The interview will prompt them on what information is needed at each step.

https://lawhelpinteractive.org/groups/ID-Idaho/template.2007-09-07.9832454907/get_interview?session_id=template.2007-09-07.9832454907-201

LawHelp INTERACTIVE
Legal documents made simpler

BACK NEXT MY PROGRESS 6 What is the rental property address?

a2j Access To Justice
AT CHICAGO-KENT COLLEGE OF LAW

What is the rental property address?

Address: 123 Sesame Street

City:

State: Idaho

Zip Code:

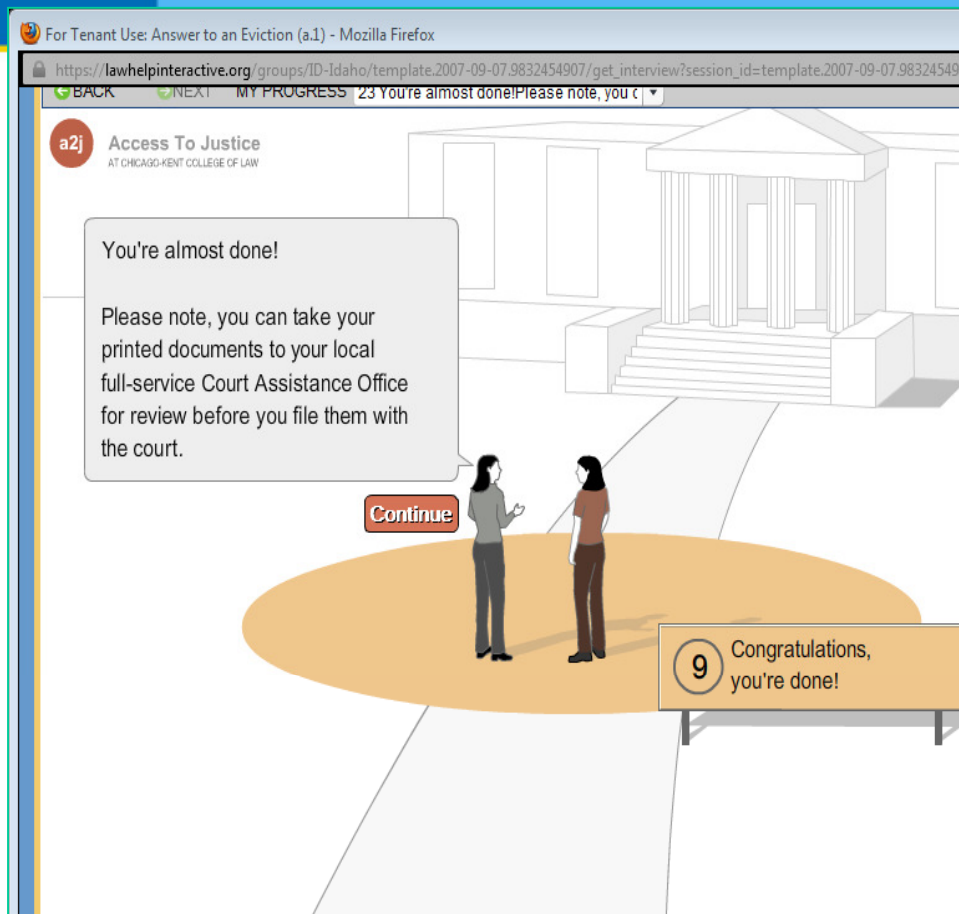
Continue

You must type a response in the highlighted space before you can continue.

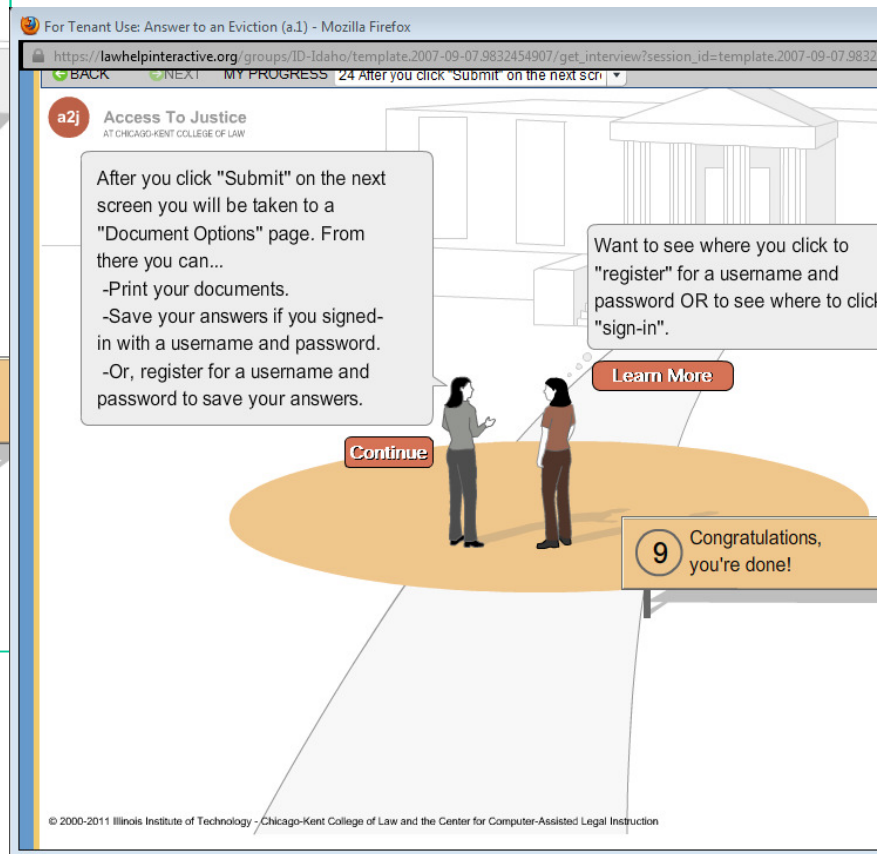
Close

2 Your Information...





Once, the interview is completed, the patron will receive detailed instructions about how to file their legal document and on any other next steps necessary.



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LawHelp Interactive | For Tenant Use: Answer to an Eviction (a.1) (English) - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://lawhelpinteractive.org/groups/ID-Idaho/template.2007-09-07.9832454907/interview_assembly?session_id=template.2007-09-07.9832454907-2012-09-25-13486089978458

LawHelp INTERACTIVE
Legal documents made simpler

Sign Up Log In Help Email Us

powered by **probono.net**
English Español

Done answering questions?

Now get your document, save your answers, or go back to the questions.
Note: LawHelp Interactive does not file your form for you. You must print and file it yourself.

Important!
When you are done, close **all** of your browser's windows. If you do not, other people may see what forms you filled out. Make sure to get or e-mail your document before you close your browser.

Get Your Document

Click the button below to download your document.

Get Document

Powered by **HOTdocs**

Was this helpful? Let us know.

You can also

Save Your Answer

Take Our Survey

Go Back To Questions

Terms of Use | Privacy Policy

They can click on 'get document' and a legal document with their information from the interview is created.

Jane Doe
123 Easy Street
Boise, Idaho 12345
(217) 111-1111

IN THE DISTRICT COURT OF THE FOURTH JUDICIAL DISTRICT OF THE
STATE OF IDAHO, IN AND FOR THE COUNTY OF BOISE

☐ Mister Thomas,
Plaintiff,
vs.
Jane Doe,
Defendant.

Case No.: 1234
ISTARS ROA CODE: CAI10
ANSWER TO COMPLAINT
FOR EVICTION
(EXPEDITED PROCEEDING)
Fee Category: I.4. _____
Filing Fee: \$ _____

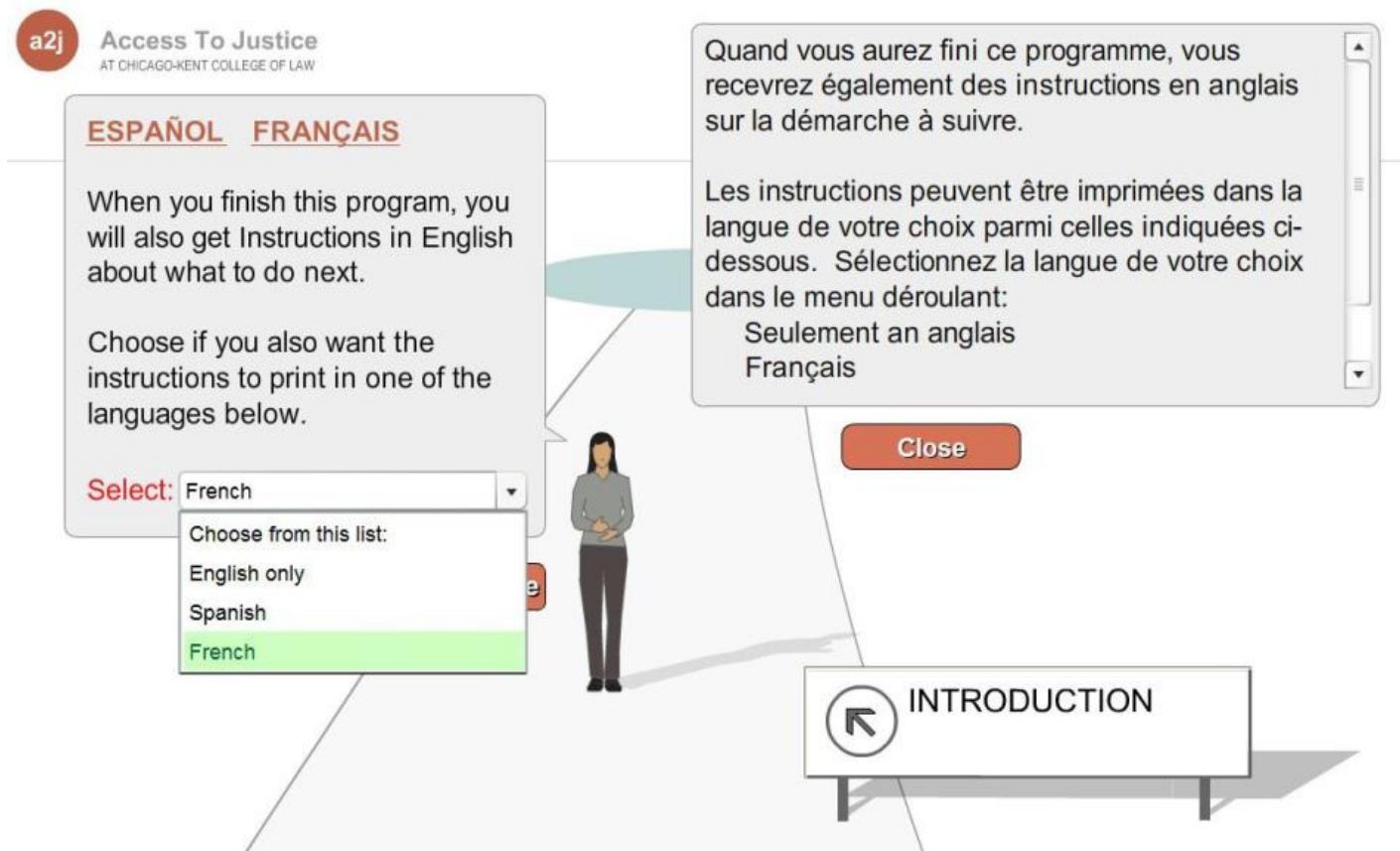
Jane Doe, for her Answer to the Eviction Complaint, states:

- I admit the following paragraphs: none.
- I deny the following paragraphs: 1-5.



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NY Courts Example—Other Languages



Coming soon in 2013: API languages



Legal documents made simpler



powered by probono.net

[Đăng ký](#) | [Đăng nhập](#) | [Trợ giúp](#) | [email cho chúng tôi](#)

Thỏa Thuận Sử Dụng

Để sử dụng một mẫu đơn ở đây, quý vị phải chấp [thuận điều khoản sử dụng](#).

Những điều khoản này bao gồm

- Trang này không đưa ra lời khuyên pháp lý. Nói chuyện với một luật sư nếu quý vị cần tư vấn pháp lý.
- Trang mạng này không cho sử dụng với mục đích thương mại.
- Trang mạng này là dành cho người thu nhập thấp, các nhân viên của các tổ chức bất vụ lợi và từ thiện, luật sư và nhân viên của họ cung cấp các dịch vụ pháp lý không vì quyền lợi hoặc giảm lệ phí trợ giúp pháp lý cho người có thu nhập thấp hoặc cơ quan bất vụ lợi và từ thiện; đương sự tự đại diện có thể truy cập trang nhà qua trang mạng của tòa án được chấp thuận bởi nhà cung cấp và nhân viên tòa án giúp người được phép sử dụng. (Lưu ý: Trang nhà tòa án tiểu bang của California, New York được tòa án chấp thuận.)

Xem lại toàn bộ các Điều khoản Sử dụng ít nhất một lần trước khi sử dụng trang mạng này.

☐ Tôi đồng ý các điều khoản sau đây LawHelp tương tác: *

- [Giảm Điều khoản sử dụng](#)
- [Điều khoản sử dụng cụ thể cho tự-Helpers](#)

Tiếp tục

[Điều khoản sử dụng](#) | [Chính sách bảo mật](#) | [Giới](#) | [email cho chúng tôi](#)



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Legal Information v. Legal Advice and Document Assembly

- As mentioned in the previous webinar...
 - Legal information involves facts about the law and legal process
 - Legal advice is advice about the course of action someone *should* take to further their own best interests
 - These forms fall under legal information
 - Librarians can provide information about what resources are available
 - But be careful if patrons ask specifically what they should do to obtain a specific legal result

Source: Public Libraries and Access to Justice: What Public Librarians Can Do



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What if a patron wants me to help to fill out a form or choose a form?

- Encourage them to read the resources on the Statewide website before they start the form—the statewide website is the place to go.
- Applying facts to law is the definition of advice. Don't tell people how to answer a specific question based on their individual circumstances.
- If they get stuck, encourage them to save the answer, so they can come back once they have read more or talked w/a lawyer.
- If they can't find a form that fits their need, encourage them to look at the referral information or use the live chat feature



Starting a project around forms

- If your state has already created a form—your library could work w/legal aid in starting a clinic or project around a form already in use.
- If no form exists, your legal aid group might be able to create it.
- Large group clinics are growing in popularity



Can I do this in MY library? YES!

- With some planning and a little help from your friends:
 - Laptops with wireless and printer and paper/ink, etc.
 - A trained proctor, could be a volunteer, a legal aid staff person, or a library staff volunteer, or a Bar Association volunteer
- You could work w/legal aid to refer pre-screened people to the workshop clinic, or do it open door
- Your legal aid group might be able to send a lawyer to each session—recommended if open door
- You will need some rules/policies/protocols so that all attendees understand the scope of service, etc..



LA Superior Court



Let's say I want to do something with these forms in my library. Who can help me?

- Contact your LSC legal aid group (<http://www.lsc.gov>)
- Contact your information referral website administrator
- Contact Pro Bono Net's Mirenda or Claudia—they can put you in touch with the author's of the forms and others who might be able to help
- FREE USE only!



Court Partnerships: Law Library



In Illinois, virtual self help centers opened w/library partners and courts

Screenshot of the Kane County Legal Self-Help Center website (http://kane.illinoislegalaid.org/).

The website header includes the title "Legal Self-Help Center: Kane County, Illinois" and a link to "En Español".

The main content area is divided into two columns:

- Left Column (Kane County Legal Information):**
 - Suing Someone for \$10,000 or Less** [Text Only Version] [GUIDE ME](#)
Explains the process for suing in small claims court in Illinois
 - I Am Being Sued for \$10,000 or Less** [Text Only Version] [GUIDE ME](#)
Explains the process for responding to a lawsuit in small claims court in Illinois
 - Going to Small Claims Court** [VIDEO](#)
Video on the procedures, parties, documents and other things about going to small claims court
 - Getting a Divorce in Illinois** [Text Only Version] [GUIDE ME](#)
Information about how you can get a divorce, including automated forms
 - Expunging Your Criminal Record** [Text Only Version] [GUIDE ME](#)
Answers questions about qualifying for an expungement of your criminal record, includes forms.
 - Changing Child Support Payments** [Text Only Version] [GUIDE ME](#)
Explains how to raise or lower your child support payments and give you the forms and instructions you will need.
 - [Search for other legal information](#)
- Right Column (Hours of Operation and Location):**
 - Hours of Operation:**

Day	Hours
Mon	8:30am - 4:30pm
Tue	8:30am - 4:30pm
Wed	8:30am - 8:00pm
Thu	8:30am - 4:30pm
Fri	8:30am - 4:30pm
 - Location:**

Kane County Law Library & Legal Self-Help Center
37 West 777 Route 38
St. Charles, Illinois 60175
630.406.7126

The Kane County Law Library & Legal Self-Help Center gives the public a place to learn about the legal system and the steps involved in going to court in Kane County.

[View Press Release](#)

For parents who wish to use the Legal Self-Help Center, a Children's Waiting Room is available on the ground floor of the

A blue arrow points from the "Hours of Operation" section to the "Location" section.



Examples of Document Assembly in a Library Setting: Illinois

Courthouse Model I

- Legal self-help center located in the county courthouse
- Used in counties with larger populations
- Either one full-time or two part-time navigators
- Separate space in courthouse, typically in the law library, and open during courthouse hours
- Initial funding (two years) provided by Illinois Equal Justice Foundation (IEJF)
- Examples:
 - Madison County
 - Peoria County

Courthouse Model II

- Legal self-help center located in the county courthouse or in both county courthouse and local public library
- Used in moderately populated counties
- One part-time navigator with set hours posted
- Initial funding (two years) provided by Illinois Equal Justice Foundation (IEJF)
- Examples:
 - Kankakee County
 - McHenry County
 - St. Clair County

Public Library Model

- Legal self-help center located at the public library in the county seat
- Used in rural counties
- Public library is more accessible than the courthouse in terms of hours and staff
- Start up funding (one year) provided by Illinois Equal Justice Foundation (IEJF) for the costs of equipment and supplies
- Examples:
 - Alexander County
 - Massac County
 - Wayne County

Source: Illinois Legal Aid Online



Questions, Comments, Assistance

- Claudia Johnson, cjohnson@probono.net
- Mirenda Watkins, mwatkins@probono.net
- www.lawhelp.org
- www.lawhelpinteractive.org
- www.probono.net



Resources

LawHelp Interactive

www.probono.net/lhi or contact Claudia Johnson, cjohnson@probono.net
or Mirenda Watkins, mwatkins@probono.net

DIY New York Courts

www.nycourthelp.gov

Michigan Self Help Webpage

<http://www.michiganlegalhelp.org>

Self Help Centers and Document Assembly Training (2009)

<http://lsntap.org/DOC113>

Self Help Support

<http://www.selfhelpsupport.org>



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Free Resources from the Federal Trade Commission ftc.gov

Carol Kando-Pineda

Division of Consumer and Business Education

ckando@ftc.gov | 202.326.3152



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Federal Trade Commission

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Protecting
America's
Consumers

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Consumer Categories

[Automobiles](#) ↗
[Computers & the Internet](#) ↗
[Credit & Loans](#) ↗
[Education, Scholarships, & Job Placement](#) ↗
[Energy & the Environment](#) ↗
[Health](#) ↗
[ID Theft, Privacy, & Security](#) ↗
[Investments & Business Opportunities](#) ↗
[Shopping for Products & Services](#) ↗
[Telemarketing & Telephone Services](#) ↗
[Video Library](#)
[Newsletter Archives](#)
[En Español](#)



Get Email
Updates

Consumer Information

This section of the FTC website offers practical information on a variety of consumer topics. The information here can help you avoid rip-offs and exercise your consumer rights.

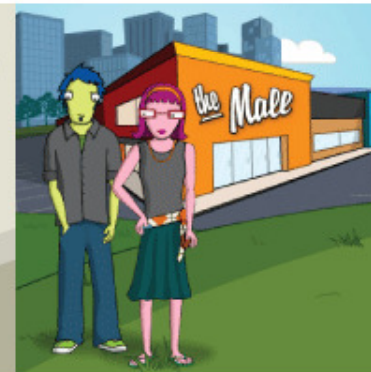
So read up! Education is the first line of defense against fraud and deception; it can help you make well-informed decisions before you spend your money.

To find FTC consumer publications on a specific topic, click on a category in the menu.

You also may [order publications from the FTC](#).

You Are Here ↗

Visit the mall
and learn
about the FTC.

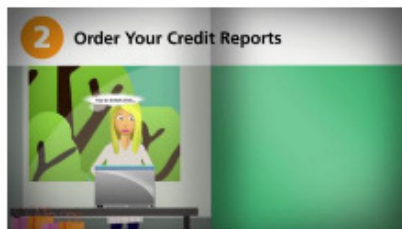


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What To Do If You Get a Robocall

August 29, 2012



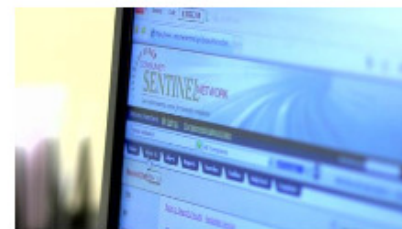
What To Do If You're A Victim of Identity Theft

August 25, 2012



Free Trial Offers

August 24, 2012



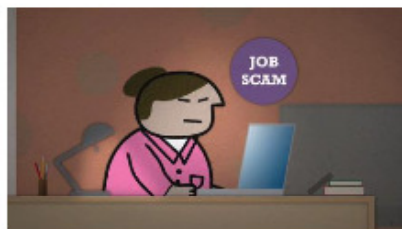
Consumer Sentinel

August 24, 2012



Sharing Information: A Day in Your Life

August 24, 2012



How to File a Complaint with the Federal Trade Commission

August 24, 2012



Shopping for Light Bulbs

August 23, 2012



What Is Identity Theft?

August 23, 2012



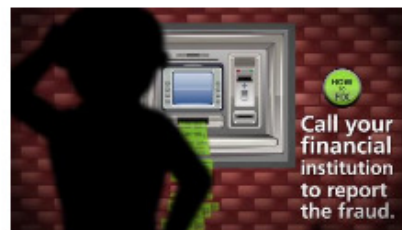
Robocalls Gone Wrong

August 23, 2012



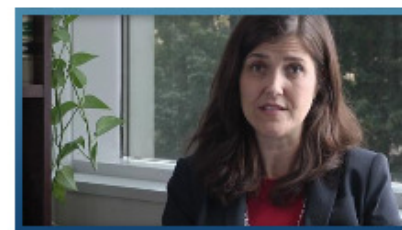
Real People, Real Stories: Avoid Foreclosure Rescue Scams

August 22, 2012



Rapid Response Tips for Identity Theft Victims

August 20, 2012



What to Know When Looking for a Job

August 19, 2012



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Managing Your
Money



Credit, Loans
and Debt



Scams and
Identity Theft



Help for You

Consumer protection basics... plain and simple.



Search by topic alphabetically

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z



Managing Your Money



Credit, Loans and Debt



Scams and Identity Theft



Help for You

Managing Your Money



print

Making a Budget

Opening a Bank Account

Using Debit Cards

Prepaid Cards

Saving Money When You Shop

Buying and Using Phone Cards

Sending Money Overseas



search

Español

**Managing Your
Money**



**Credit, Loans
and Debt**



**Scams and
Identity Theft**



Help for You

Credit, Loans and Debt



print

Your Credit History

Using Credit

Payday Loans and Cash Advances

Car Title Loans

Managing Debt

Federal Trade Commission

| [Privacy Policy](#)

| [USA.gov](#)



**Managing Your
Money**



**Credit, Loans
and Debt**



**Scams and
Identity Theft**



Help for You

Scams and Identity Theft



print

Avoiding Identity Theft

Recovering from Identity Theft

Scams Against Immigrants

Job Scams

Money Wiring Scams



Managing Your
Money



Credit, Loans
and Debt



Scams and
Identity Theft



Help for You

Money Wiring Scams

What It Is

What To Know

What To Do



print

AAA text size



listen

What is wiring money?

When you wire money, you are sending cash to someone far away. This is also called a money transfer.

Many people wire money to family or friends in other cities or countries.

Wiring money is like sending cash. When you wire money, you cannot get the money back.

What are money wiring scams?

Dishonest people might convince you to wire money to them. They might

say:



• you just won a prize but you have to pay fees to get the prize

0:00/00:53



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Managing Your Money



Credit, Loans and Debt



Scams and Identity Theft



Help for You

Resources for Managing Your Money

Get presentations, handouts, and learn more.



print

Handouts and Worksheets

Making a Budget

Learn more

Making a Budget

- Focus on Finances: Preparing for Your Future
- Layaways: Another Way to Buy

Opening a Bank Account





Sending Money to Family and Friends Overseas

You want to send money to someone in another country. Sometimes, this is called wiring money. Wiring money is just like sending cash.

Before you wire money

A business that wires money for you charges a fee to send that money. Before you pay to send money, ask the business these questions:

- How much money will my family or friend get?
- Will my family or friend get money in US dollars, or in local money?

Write this information down. Visit a few businesses that wire money overseas. Compare the cost of one money wiring business to another. Each business might charge a different price. If the business will not answer these questions, think about going to another business.

When you choose the money wiring business you will use, make sure the cost is the same as the business told you. After you send the money, keep your receipt. You will need it if something goes wrong.

After you wire money

Find out if your family or friend got the money you sent. Find out if they got the right amount. If they did not get the amount you sent, report it right away:

- First, report it to the money wiring business.
- Then, if the business does not solve the problem, report it to the Federal Trade Commission. Call 1-877-382-4357, or go to [ftc.gov/complaint](https://www.ftc.gov/complaint).





**Pagpapadala ng Pera sa Kapamilya
at mga Kaibigan sa Ibang Bansa**



**汇款给国外的
家人及朋友**



**해외에 있는 가족과
친구에게 송금하기**



**Gởi Tiền cho Gia Đình và Bạn
Bè Ở Nước Ngoài**



**Cómo enviar dinero a familiares y
amigos en otros países**



IDENTITY THEFT RESOURCES



[FTC.gov/idtheft](https://www.ftc.gov/idtheft)



IDENTITY THEFT OUTREACH TOOLKIT

Host a *Protect Your Identity* Event!



probono.net

FTC

[FTC.gov/consumer](https://ftc.gov/consumer)

COMING SOON

[Consumer.gov](https://consumer.gov)

Order Free Materials

FTC Bulk Order site

<https://bulkorder.ftc.gov/>

Carol Kando-Pineda

ckando@ftc.gov



Free Materials

probono.net

WebJunction Resources: Libraries & Access to Justice

Mary Ann Van Cura
State Library Services,
Minnesota Department of Education
maryann.vancura@state.mn.us





Public Libraries & Access to Justice

[Overview](#)[Documents](#)[News](#)[Webinars](#)[See Also](#)

With a surge in the number of people seeking assistance for issues with a legal dimension, partnerships between libraries and access to justice organizations in their communities are more important than ever. (Have you been approached about unemployment, divorce, eviction, power of attorney, social security? A little help would be nice!)

The aim of this portal is to help you help your patrons address their legal issues with relevant resources. It can help with a broad range of legal needs, such as: attorney referral, education about legal rights and responsibilities, basic legal research, and more. In addition, we hope that your use of the portal will lead to a greater level of comfort and confidence when it comes to assisting patrons with legal needs. We can't give legal advice, but we can help connect the public to the resources they need.

 [Submit a document](#) [Subscribe to Topic](#)

Related Topics

[MN Legal Resources](#)[GL21 Legal Information](#)

What is WebJunction (WJ)?

WebJunction Minnesota (WJMN)?

- An online portal to resources for the library community
- A place to centralize and share best practices, policies and procedures, forms, learning opportunities, and expertise to promote high quality library services to the public or other library end-users
- In Minnesota: WJMN is a subscription for a WJ partner site and includes web hosting of targeted resources. It is joint project of Minnesota State Library Services and Minitex, funded in part by the federal Library Services and Technology Act, a program of the Institute of Museum and Library Services.



Can Anybody Join WJ/WJMN?

Anyone may view the web site without joining

An account is required to

- Add a document to a Topic page
- Participate in discussion

To contribute ideas or content, sign up for a free account: <http://www.webjunction.org>



Minnesota Public Libraries & Access to Justice

Minnesota Public Libraries and Access to Justice (MN PLATJ) is a collaboration of Minnesota legal services, courts, law libraries, open-to-the-public libraries, and the state library agency

MN PLATJ Team Members:

- Mary Ann Van Cura, State Library Services, Minnesota Dept of Education
- Erik Williamsen/John Freeman/Patrick Noonan, Minnesota Legal Services Coalition
- Sara Galligan, Ramsey County Law Library
- Brian Huffman, Law Library Director for Washington County [Public] Library
- Melissa Kantola/Katrina Zabinski, Minnesota Courts Self-Help Center
- Susan Larson/Anna Cherry, Minnesota State Law Library
- Ellen Smart, Legal Aid Society of Minneapolis



MN PLATJ Goals

- Create a central repository for resources that promote access to legal information at libraries (Tool: WebJunction, WebJunction Minnesota)
- Provide training for library staff on resources
- Promote two-way communication between public library staff and law library staff and between legal content providers (legal aid, courts, self-help efforts, etc.) and public libraries



Let's Go National

- There is broader interest in creating a central repository for resources that promote access to legal information at libraries – let's share effort across U.S.
- The Minnesota PL/ATJ Team developed an initial site and is seeking partners to work on a redesign

We invite all to:

- Visit and use the site
- Contribute additional material
- Contribute thoughts, questions, and ideas to the discussion



Moving Forward

We invite all to:

- Visit and use the site
- Contribute additional material
- Contribute thoughts, questions, and ideas to the discussion

Want to be alerted to site changes and new content?

- “Subscribe” to notifications (under Discussion button)

<http://www.webjunction.org/partners/minnesota/mn-topics/platj.html>



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Join the Libraries & Access to Justice Project Team!

Looking for interested project participants

- Assist in making website relevant and interesting for library staff
- Provide feedback from your point-of-view
- Participate in online meetings as time permits
- May participate without attending meetings

Contact

maryann.vancura@state.mn.us, 651-582-8632



WJ Site: Public Libraries & Access to Justice

Bookmark this site:

<http://www.webjunction.org/partners/minnesota/mn-topics/platj.html>

Overview: What's Available, What's Coming
Adding Your Own Documents: Where, How
Participating in Discussion



The Goal:

Support the End User via Libraries

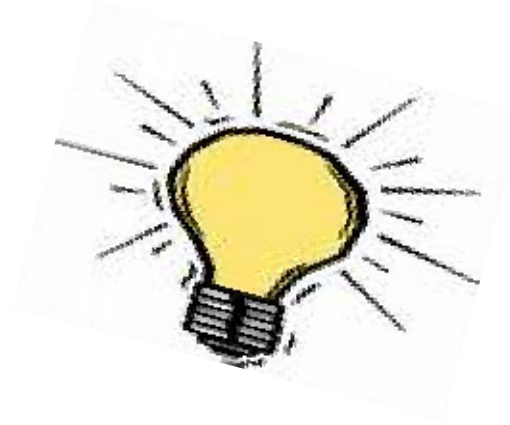
“Public libraries are critical access points to government institutions. As times get tougher, it becomes more and more important that people have libraries where they can find out how to protect their rights and navigate the complexities of our society. It also becomes more and more important that libraries can show how important and effective they are at meeting this need.”

--Richard Zorza, Public Libraries and Access to Justice--Materials from Jan 2010 Conference

<http://www.webjunction.org/legal-information/-/articles/content/93601257>



Questions?



Comments?

Thoughts?



Additional Resources

Linked from <http://www.probono.net/librarywebinars>:

- Materials from the 2010 Public Libraries and Access to Justice Conference
- PLA and AALL workshop materials
- Journal articles
- Networking listserv
- List of Statewide Collaborative Law Library, Court, Bar Association, Legal Aid Workgroups and Task Forces
- Have other suggestions? Let us know!



Thank you for attending today!

Please take our short survey:

<http://www.surveymonkey.com/s/LibrariesA2J>

Next up:

*Helping Patrons Find Legal Assistance in their
Community: Online Referral Tools*

October 11



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