Key screen 1 - Home page

1. Header bar
   1.1 Access to find legal help page
   1.2 Access to language option to switch language at any time
   1.3 Access to test preparation content page
   1.4 Access to the "Get involved" page

2. Action button plays introduction video

3. Action button takes to eligibility test screen

4. Action button takes to log in page

5. Content section on CitizenshipWorks' legal assistance options. Text and image/graph lead to 'About CitizenshipWorks' page

5.1 Link to content page 'About CitizenshipWorks'

6. Subscription: email or phone number is saved into database.

7. Link to a donation page with online payment system.

8. Content section on Naturalization information.

8.1 Link to content page 'About Naturalization'

CitizenshipWorks

We simplify naturalization.

Find legal help  Prepare for the tests  Get involved  Log in

Become a citizen, safely and efficiently.

Watch the video

How we help

1. Do-it-yourself application
2. Virtual consultation
3. In-person consultation

Learn more about CW

Keep in touch

Email or phone number GO

Consectetur adipisicing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

More about naturalization

About Naturalization

Footnotes:

1.1 Access to find legal help page
1.2 Access to language option to switch language at any time
1.3 Access to test preparation content page
1.4 Access to the "Get involved" page
2. Action button plays introduction video
3. Action button takes to eligibility test screen
4. Action button takes to log in page
5. Content section on CitizenshipWorks' legal assistance options. Text and image/graph lead to 'About CitizenshipWorks' page
5.1 Link to content page 'About CitizenshipWorks'
6. Subscription: email or phone number is saved into database.
7. Link to a donation page with online payment system.
8. Content section on Naturalization information.
8.1 Link to content page 'About Naturalization'

Functional Specifications - CitizenshipWorks - Sept. 2013
Prepare for test
Get help
After you apply
Form N-400
Family History
Family History
Intro
Next
Confirm
Employment & Residence
Trip History
Allegiance
Good Moral Character
Tax History
English Test
Civics Test
Additional Information
Mauricio Gomez
Explanation
Account
Fee waiver
Support documents
Finalize N-400
4
5
6
7
Done
Spouse Information
Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

5. Excepteur sint occaecat cupidatat non proident?
Dolor in reprehenderit
Sunt in culpa
Officia deserunt
Other

Tips from attorneys
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.

Next
Key Screen 3 - Organization dashboard

1. See header bar
   - Organization X

2. Organization navigation bar
   - Your stats
   - Upcoming Events
   - Completed Events
   - 225 cases completed
   - 137 naturalizations

   - By default, Organization dashboard always shows information of upcoming event: date, location, number of registered applicants and attorneys.

   - Clickable link to report page
   - 137 naturalizations
   - 225 cases completed
   - 12 events organized

5. Organization Network overview.
   - Clickable link to Network page, allows to manage affiliated accounts: add, edit or remove attorney for e.g.
   - 8 attorneys
   - 12 volunteers
   - 3 partners

6. Resources section, links to forum, tutorials screens and support contact information.

Functional Specifications - CitizenshipWorks - Sept. 2013
**Key Screen 4 - Organization Event Management**

1. See header bar
2. See Organization navigation bar
3. Ongoing event page
   - Overview shows information about event in progress: date, location.
   - Capacity bar, shows number of registered applicants.
   - Applicants Search bar allows to search in registered applicants’ list
   - Add button, allows to register additional applicant
   - N-400 application progress bar, shows applicants’ application status, if he started the process by himself on CitizenshipWorks. Links to N-400 preview.
   - Applicant’s Red flag overview.
   - Applicant status link. Enables to check-in applicants at workshops
   - Attorney Search bar allows to search in registered affiliated attorney’s list
   - Add button, allows to add affiliated attorney to workshop
   - On-site/Online icon, allows to see whether attorney will assist physically or through virtual assistance facility
3.3 Applicants Search bar allows to search in registered applicants’ list
4. See Organization’s CitizenshipWorks Statistic overview
5. See Organization’s Network Overview
6. See Resources section

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**CitizenshipWorks**

![CitizenshipWorks dashboard](image)

1. **Dashboard**
2. **Event Management**
3. **Inbox**
4. **Calendar**
5. **Report**
6. **CitizenshipWorks**

**Naturalization Workshop**

- **Location:** Dekalb Library, 790 Bushwick Avenue, Brooklyn, New York 11221
- **Date:** 7/16/13
- **Time:** 6:00 - 8:30pm
- **Status:** IN PROGRESS
- **Completion Rate:** 77%
- **Attendance:** 34 of 42

**Applicants**

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karla Macedo</td>
<td>Check In</td>
<td></td>
</tr>
<tr>
<td>Barrington Cole</td>
<td>Present</td>
<td></td>
</tr>
<tr>
<td>Abigail Turino</td>
<td>Present</td>
<td></td>
</tr>
<tr>
<td>Paul Schwarz</td>
<td>Check In</td>
<td></td>
</tr>
<tr>
<td>Louis Armstrong</td>
<td>Present</td>
<td>Can’t start online by himself, called twice.</td>
</tr>
<tr>
<td>Samuel Adams</td>
<td>Present</td>
<td></td>
</tr>
<tr>
<td>Tito Puente</td>
<td>Check In</td>
<td></td>
</tr>
</tbody>
</table>

**Attorneys**

- **Jessica Belle**
- **Peter Block**
- **Mia Stunett**
- **Joshua Smith**
- **Jessica May**

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**Functional Specifications - CitizenshipWorks - Sept. 2013**

**Key Features**

- See header bar
- See Organization navigation bar
- Ongoing event page
- Overview shows information about event in progress: date, location.
- Capacity bar, shows number of registered applicants.
- Applicants Search bar allows to search in registered applicants’ list
- Add button, allows to register additional applicant
- N-400 application progress bar, shows applicants’ application status, if he started the process by himself on CitizenshipWorks. Links to N-400 preview.
- Applicant’s Red flag overview.
- Applicant status link. Enables to check-in applicants at workshops
- Attorney Search bar allows to search in registered affiliated attorney’s list
- Add button, allows to add affiliated attorney to workshop
- On-site/Online icon, allows to see whether attorney will assist physically or through virtual assistance facility
- See Organization’s CitizenshipWorks Statistic overview
- See Organization’s Network Overview
- See Resources section
Key Screen 5 - Attorney dashboard

1. See header bar
2. Attorneys navigation bar
3. Links to account settings
4. Access to Case screen
5. Access to Inbox page
6. Access to Forum
7. Attorney Calendar overview, shows upcoming workshop, or virtual assistance meetings.
8. Clickable zone leads to application overview.
9. Attorney statistics overview
10. Access to affiliated organization profile
11. All information is clickable: events, calendar, network leads to affiliated organization pages.

At a glance

- Next naturalization workshop at 7/23/13
- Next meeting is at 2pm with Mauricio Gomez
- 3 cases in progress
- 3 unread messages

Cases overview, shows current and last completed cases.

- Profile Picture of applicant and name, clickable zone, links to application overview. (N-400 review)

Application progress bar

- Attorney Calendar overview, shows upcoming workshop, or virtual assistance meetings.

Profiles overview, shows current and last completed cases.

- clickable link, leads to report page

Functional Specifications - CitizenshipWorks - Sept. 2013
After you apply Form N-400

Mauricio Gomez

Application Progress
Documents
2 of 5 uploaded

Account Fee waiver
Support documents

Apply

About naturalization
After you apply
Get help

Available legal assistance
You searched for legal assistance in San Francisco, CA

Workshops
Virtual Assistance
Upcoming events

Workshop at Organization X
Workshop at Organization X
Clinic at Organization X
Clinic at Organization X
Clinic at Organization X
Clinic at Organization X

6:00 - 8:30pm 6:00 - 8:30pm 5:00 - 7:30pm 6:00 - 8:30pm 6:00 - 8:30pm 6:00 - 8:30pm 5:00 - 7:30pm

Delak Library Delak Library Bedford Library Delak Library Delak Library Delak Library Delak Library
790 Bushwick Avenue 790 Bushwick Avenue 49 Franklin Avenue 790 Bushwick Avenue 790 Bushwick Avenue 790 Bushwick Avenue 49 Franklin Avenue
Brooklyn, NY 11211 Brooklyn, NY 11211 Brooklyn, NY 11238 Brooklyn, NY 11211 Brooklyn, NY 11211 Brooklyn, NY 11211 Brookyn, NY 11238

Register Register Register Register Register Register Register

Search for a different location
San Francisco CA 94544

Search

Functional Specifications - CitizenshipWorks - Sept. 2013
See header bar

See Applicant Dashboard Overview

Legal Assistance Recap

Legal assistance registration confirmation. Displays type of assistance (Virtual review, or workshop at organization), date, location or attorney

Content section of customized list of documents required for application

Uploaded documents, shows already uploaded documents by applicant

Upload button, allows to upload documents in applicant's profile.

Start a chat functionality. Appears on the day of scheduled virtual review.
Key Screen 9 - Virtual assistance chat mode

1. See header bar
2. See applicant Dashboard Overview
3. N-400 review: recaps skipped questions and red flags. Allows applicant to have an overview of his application and go back to it for completing it.
   3.1 Clickable link to skipped questions in N-400 application.
   3.2 Chat window with attorney, allows to navigate through the application while chatting.

1. CitizenshipWorks
   - Mauricio Gomez
   - Application
   - Documents
   - Messages

2. Apply
   - About naturalization
   - After you apply
   - Get help

3. N-400 Review
   - Skipped questions
     - Question 8
     - Question 9
   - Red Flags
     - Live chat

Functional Specifications - CitizenshipWorks - Sept. 2013