

## Pro Bono Net Recent Achievements

- **Online Community Building & Volunteer Engagement.** Our virtual public interest legal community has grown to more than 65,000 members from hundreds of firms, law schools and legal aid groups across the country. The [www.probono.net](http://www.probono.net) web site receives more than 2 million page views per year. We support pro bono and legal aid sites in more than 30 U.S. states and Canadian provinces.
- **Consumer Empowerment.** Our award-winning [www.LawHelp.org](http://www.LawHelp.org) site helps people find legal assistance in their communities, information about legal rights, self-help tools and more. Twice nominated for the Webby Award for Best Law Site, Lawhelp.org receives nearly 4 million visits and 18 million page views per year.
- **Interactive Support.** Pro Bono Net is partnering with legal aid and pro bono groups in 9 states to provide LiveHelp – real-time, chat-based online assistance for people seeking information on LawHelp.org and volunteers looking for resources on Probono.net. LiveHelp, which continues to expand, was chosen as the subject of a case study by LivePerson, the company that provides the underlying technology.
- **Pro Bono Manager.** Our Gates Foundation-supported pro bono practice management service for law firms has 10 large law firm customers. Pro Bono Manager's customized, web-based tools enable pro bono coordinators to more efficiently handle and report on a firm's pro bono caseload, raise the internal profile of the firm's pro bono program and increase volunteer participation.
- **Tools for Self Help.** We are working with legal aid and court partners to expand the reach of LawHelp Interactive, our national online document assembly initiative. LawHelp Interactive allows legal experts to create online interviews used by advocates and unrepresented litigants to prepare legal documents. The service, which increases opportunities for unrepresented litigants to achieve justice on their own and improves efficiency for pro bono and court-based access-to-justice programs, was used to complete nearly 150,000 documents in 2009. The College of Law Practice Management awarded its 2010 InnovAction Award to Pro Bono Net in recognition of LawHelp Interactive.
- **Facilitating Collaboration.** Pro Bono Net to continue to take a leadership role in developing national projects that leverage our technology and collaboration-building expertise to respond to emergent legal needs. We are currently working on projects around issues including foreclosure, unemployment and the legal needs of both veterans and active duty service members. Another example is the Immigration Advocates Network ([www.immigrationadvocates.org](http://www.immigrationadvocates.org)), which provides critical resources to immigrants' rights advocates around the country.